

APPLICATION OF PRICE LIST

This Domestic Informational Price List (DIPL or Price List) contains the rates terms and conditions applicable to the provision of services described herein by the Issuing Carrier, hereinafter referred to as Carrier, Company or Frontier Communications of America.

They are terms and conditions that will initially apply to customers without other contractual arrangements. Customers with preexisting contractual arrangements will continue to be provided with service pursuant to those contracts. The Carrier reserves the right to modify these provisions on a prospective basis and to provide service under such modified provisions. Customers will be given notice of such modifications through mailings, publications or other processes.

SECTION 1 - DEFINITIONS

Access Line - A dedicated arrangement which connects a customer location to the Carrier's NSC.

Access Miles - The airline miles between the Local Exchange Company Serving Wire Center serving a Customer location and the Local Exchange Company Serving Wire Center associated with the Carrier Office within the same LATA.

Administrative Change - The modification of an existing circuit, dedicated access line or port, at the request of the customer, that involves changes in authorization codes, speed numbers, route guide, consolidation of billing, verification of testing performed by parties other than Carrier, or any other administrative change not covered by a Billing Record Change (See below for definition).

Application for Service - A standard Carrier order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the communication service as required. The order form may be completed by Carrier using information obtained by telephone from the customer.

Authorization Code - A numerical code, one or more of which is made available to customers requiring identification of individual users or groups of users on his/her account and to allocate the costs of their services accordingly.

Authorized User - A person, firm, corporation or other entity authorized by a customer to receive or send communications. Authorization includes, without limitation, 1) the use of the customer's Authorization Code where the Authorization Code has been made known to the user by the customer, its employees or agents, and 2) the use of customer's phone when Equal Access Dialing is used.

Bandwidth - The total frequency band, in hertz, allocated for a channel.

Billing Record Change - A change in customer billing address or a change from one billing package to another using the same access method.

Canada - Canada refers to the geographical territory of the Canadian provinces identified as including the telephone area codes of 204, 306, 403, 416, 418, 506, 514, 519, 604, 613, 705, 709, 807, 819 and 902.

Cancellation of Order - A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - The issuing or concurring carriers, unless otherwise specified.

Carrier Central Office - The point(s) in Carrier's network at which a Customer's traffic accesses or interconnects for purposes of originating or terminating traffic and includes any point of interconnection or central office on Carrier's underlying carrier's network.

Carrier's Operating Territory - Carrier's service is offered for originating Customer traffic in the following state(s) or region(s) - ALL OF THE UNITED STATES AND U. S. TERRITORIES.

Circuit Termination - The point at which Carrier's circuit originates, terminates, or drops for the insertion or removal of a customer's signal.

Company - The issuing or concurring carriers, unless otherwise specified.

SECTION 1 - DEFINITIONS

Customer - The person, firm, corporation or other entity which uses, causes the use of, or allows the use of the Carrier's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Carrier's contracts.

Customer Group - Any Customer which is a group of two or more Member Customers. The Customer Group is responsible for providing Carrier with the identity of its members.

Customer Premises - a location where service is terminated. It includes the premises of a Customer or User.

Customer-Provided Terminal Equipment - Terminal equipment, multi-line terminating systems or protective circuitry located at a non-Carrier premises.

Customer-Specified Location - A location which is designated by Customer to originate calls. To establish service calling capability at the location, the Customer must obtain or direct the Carrier to obtain Local Exchange Service which the Customer presubscribes to Carrier. The Customer is responsible for paying the Local Exchange Company any charges associated with the Local Exchange Company any charges associated with the Local Exchange Company unless otherwise arranged with Carrier in advance.

Customer-Specified Telephone Number - A designated telephone number associated with a Customer-Specified Location. This number can be dialed from locations as specified in each service option to connect a call to that Customer-Specified Location. Charges for calls using this feature are billed to the called number.

Data Transmission Capability - A Service Component which provides the Capacity to transmit data at various speeds between Customer-designated locations. Data Transmission capabilities may be made up of access components and/or network components. Access components are provided between a Customer location and a Local Exchange Carrier Central Office. Network components are provided between Carrier's and its underlying carrier(s) Central Offices.

Dedicated Access Service - Service which provides the customer with an exclusive dedicated connection between the customer's premises and the Carrier's terminal location.

Dial Access Service - Service which provides the customer with access to the Carrier's network via customer provided or secured telephone line or lines.

Disconnection - The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service.

Domestic - Domestic refers to points within the United States as defined herein.

Domestic Informational Price List (DIPL) - Refers to this document.

Due Date - The date that has been established for the completion of the installation, change or disconnect of service or a Service Component.

Equal Access Dialing - The use of service through local telephone company's access facilities allowing the customer to access Carrier's NSC through either a "1+" or a 101XXXX dialing sequence. Customers using Equal Access Dialing shall be billed to the telephone number from which the Equal Access Dialing originates.

SECTION 1 - DEFINITIONS

Excessive Call Attempt - A customer attempt to make a call over the Carrier's network, using an invalid authorization code, during a measured 1/4 hour period within which 10 or more incomplete call attempts are made by the customer from the same customer line and where those attempts do not complete because the customer has not used a valid authorization code.

Expedited Service Order - A service order which, in compliance with a customer's request, is completed in a time period shorter than the Carrier's standard service interval.

Hub - A traffic concentration point.

Installation - The connection of a circuit, or dedicated access line, for new or additional service.

Interexchange Carrier - A person, firm, corporation or entity regulated by the FCC or by any state public utility commission which sells communication services to the public for profit, including resellers.

Interoffice Miles - The airline miles between two Carrier Central Offices.

Joint User - A person, firm, or corporation designated by the customer as a user of communication facilities furnished to the customer by the Carrier, and to whom a portion of the charges for such facilities are billed under a joint user arrangement.

Mainland - The 48 contiguous states and the District of Columbia.

Member Customer - A Customer that is part of a Customer Group.

Metered Service - Long distance, measured time, and distance sensitive communications service.

Metropolitan Area Terminal City

Locations where Carrier maintains a terminal facility for purposes of providing service offerings as described herein.

Network Interface - The point of demarcation at which Carrier's responsibility for the provision of service ends. When service includes access components, the Network Interface is at the Customer's premises where Carrier's responsibility for the provision of access ends.

Network Plan - A Customer-specific description of the quantities and Customer locations of all Service Components underlying each service option.

Network Switching Center (NSC) - Any location where the Carrier has a network switch installed.

Network Trunks - Access lines, interswitch trunks, and circuits connecting services and facilities of the Carrier or other carriers to the Carrier's NSC's.

Nonspecific Accounting Codes - These codes do not have specific numbers designated by the customer. All numbers from 001-999 are preprogrammed into the switch for these customers. Therefore any 3 digit number entered by the customer will allow the call to be completed.

Off-Hours Traffic - All traffic which occurs at any time other than during the business day period (Monday-Friday, 8 a.m. to 5 p.m.) except specified Carrier holidays.

SECTION 1 - DEFINITIONS

Off-Network Access Line - A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from the Carrier's switched service network to the public switched network.

Physical Change - The modification of an existing circuit, dedicated access line or port, made at the request of the customer, requiring equipment or facility rearrangement.

Port - A Voice-Equivalent traffic origination or termination point for service transmission, located at Customer designated locations or Customer-Specified Location(s).

Premises - The space designated by a customer at its place or places of business for termination of the Carrier's service, whether for its own communications needs or for the use of its resale customers. In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Primary Interexchange Carrier - The interexchange carrier designated by the customer or assigned by the local exchange carrier to which interstate calls are automatically routed without the use of an access code by the customer.

Service Components - Components of the Interstate Communications Service furnished under this Product Guide. Service Components include Access arranged by Carrier, Authorization Codes, Ports, traffic management services, Voice Transmission Capabilities and Data Transmission Capabilities.

Service Date - The date that billing starts for service or any service Component.

Service Group - One or more dedicated access lines terminated in the same multiline terminating device at the same time.

Special Access Surcharge - A charge imposed in accordance with Section 69.115 of the F.C.C. Rules and Regulations, plus the Local Exchange Company's Message Station Equipment Recovery Charge.

Special Promotional Offering

Special discounts or modifications of its regular service offerings which the Carrier may, from time to time, offer to its customers for a particular service. Such offerings may be limited to certain dates, times and locations.

Specific Accounting Codes - These codes are those numbers which are designated by the customer and entered against a unique trunk type for that customer. If any accounting code other than those designated by the customer are used, the call will not be completed.

Station - Any location from which a call may originate or terminate.

Substantially Complete Installation - For customized service offerings based on a Network Plan, Carrier and the Customer may agree to establish the proportion of the initial service network configuration that will constitute Substantially Complete Installation and a date for Substantially Complete Installation. Carrier will use its best effort to assure that Substantially Complete Installation is completed by that date. Calculations for Substantially Complete Installation will account for deletions but not additions ordered by the Customer to the initial service design. Access service obtained from Local Exchange Carriers and any dedicated access or other interconnection from or to be under carrier's point(s) of interconnection will not be deemed to be under Carrier's direct control. Carrier will use its best efforts to obtain such access services in a timely manner.

SECTION 1 - DEFINITIONS

Terminal Equipment - Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets or dialers.

Terminal Location - Any Carrier facility location from which services described herein are provided.

United States - The District of Columbia, the fifty states, and the offshore points of Puerto Rico, the Virgin Islands, Guam, American Samoa and Saipan.

Voice-Equivalent - The transmission capacity of a 4 Khz bandwidth analog service, or a digital equivalent. The digital equipment is 64 kbps, of which at least 56 kbps is available for Customer use.

Voice Transmission Capability - A Service Component which is designed to transmit voice between Customer-designated locations. A Port is not required. Voice Transmission Capabilities may be made up of access components and/or network components. Access components are provided between a Customer location and a Carrier Central Office. Network components are provided between Carrier Central Offices.

WATS Plus Management Service (WPMS) - A specialized program for major users of WATS services that provides many features including volume discounts and a WATS Plus Management Report for multiple location users.

800 - Any reference to an 800 number includes the 888/877/866, etc. numbers.

SECTION 2 - RULES AND REGULATIONS

General Regulations

Contained herein are specific service descriptions and rates for Company's domestic services.

Carrier is a specialized common carrier providing communications long distance telephone service to customers for their direct transmission and reception of voice, data and other types of telecommunications. International communication services are provided only in conjunction with Carrier's domestic interstate communication services.

Customers may originate calls over switched services several ways; when the customer dials the desired telephone number (including an area code or country/city code); by dialing 101XXXX then the desired telephone number; or, on a dial-up basis by calling the local access number or an 800 service number. Access may be provided over a dedicated access line or switched access line, the DAL may be provided by the Carrier or the customer. When the customer provides the access arrangement, the Carrier can act as the customer's agent in obtaining access, but must in any event approve the design of any dedicated access facility the customer proposes to use. When a call, for some services, is originated using a local access or 800 service number, the Carrier's equipment may, for certain services, answer the access call with a computer tone. The customer may enter additional routing and identifying information. In these instances, communication charges will commence and terminate when the Carrier's switch determines that the call has commenced and terminated, respectively.

The customer's monthly usage charges are assessed based upon the time the customer uses the Carrier's intercity communication facilities as measured by the Carrier's electronic switching equipment, together with his use of service option, if any. Unless otherwise specified, calls will be measured from the time that either the calling or called party disconnects from the call, as indicated by answer supervision. No charge is made for calls not completed. It is not the Carrier's policy to charge a customer for uncompleted calls. A customer may dispute any charges by contacting the Carrier's Customer Services Department and proper credits will be issued if, upon investigation, the disputed charges are found to be incorrect. For billing purposes, the duration of each call will be rounded as specified in the description of each service option in the following sections. The rates per minute charged for service are set forth in Section 3.

At additional cost, and subject to availability, the customer may use accounting codes to identify the users or user groups on his account and to allocate the cost of his service accordingly. The numerical composition of such codes shall be set by the Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of accounting codes.

Customer orders for special services, technical assistance, equipment or non-routine maintenance and/or installation (the "Special Services"), if available, shall be subject to additional charges determined on a case by case basis. Should the Carrier agree to provide a Special Service and the customer cancels his/her order prior to the commencement of a Special Service or before completion of a minimum period of usage mutually agreed upon by the parties, a charge shall be payable by the customer for the nonrecoverable portions of expenditures or liabilities incurred by the Carrier as a result of the Carrier's order.

SECTION 2 - RULES AND REGULATIONS

General Regulations (Cont'd)

For service that involves the use of an authorization code, Company may assess a network blocking charge on customers for each excessive call attempt as set forth in Section 6 - Network Blocking, as well as any other usage, recurring and non-recurring charges as set forth in this price list. These charges do not constitute liquidated damages, accord any satisfaction, compromise or settlement of any dispute and are in addition to any Civil or Criminal liabilities of the customer for unauthorized use of the Carrier's network.

Company may assess an access charge to aggregators who route operator service calls to the Carrier's network to recover the costs of routing and blocking such all attempts. Such access charge is set forth in Section 6.

The subscriber must obtain an adequate number of access lines for any of Carrier's 800 service to handle the subscriber's expected demand in order to prevent interference or impairment of this service and or any other service provided by the Carrier considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. The Carrier, without incurring any liability, may disconnect or refuse to furnish any 800 service to a subscriber that fails to comply with these conditions. In case of disconnection, the subscriber will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

Reservation of an 800 number may be controlled by an independent third party, and is subject to availability of the number at the time a written request is fully processed by all involved parties. Carrier confirmation of verbal requests made prior to receipt of a written request is not binding on Carrier.

Use of Carrier 800 inbound services and 800 telephone numbers is expressly subject to any 800 service policies The Company may implement or may be required to implement from time to time. Customer shall not sell, broker, barter, assign, transfer or release for a fee (or otherwise) any 800 number. With respect to Company assigned 800 numbers, Company shall be deemed the responsible organization (Resp Org). In addition to any other limitations on liabilities contained herein, customer indemnifies and holds Company harmless from all liabilities associated with customer's use of an 800 number including without limitation the premature or incorrect publication or advertisement of an 800 number. Upon cancellation or termination of any 800 service that uses an 800 number that is or may be shared Customer forfeits entirely the right to continued use of the 800 number. If at the time of cancellation of inbound services the customer owes an outstanding balance (30 days or more) to the Resp Org on its Frontier account, the Customer's 800 number shall not be released to another long distance carrier or Resp Org.

It is unlawful to use any telephone number beginning with an 800 service access code, or any other telephone number advertised or widely understood to be toll free, in a manner that would result in: (a) the calling party or the subscriber to the originating line being assessed, by virtue of completing the call, a charge for the call; (b) the calling party being connected to a pay per call service; (c) the calling party being charged for information conveyed during the call unless the calling party has a presubscription or comparable arrangement; or (d) the calling party being called back collect for the provision of audio or data information services, simultaneous voice conversation

SECTION 2 - RULES AND REGULATIONS

General Regulations (Cont'd)

The General Regulation applicable to all domestic and international services, are set forth herein. The detailed product descriptions and rates for services are found in Sections 3, 4, 5 and 6 of this price list. Interstate International products can be found in Frontier Communications of America, Inc.'s International Product Guide.

If, during any one month period, inadequate terminating customer facilities or arrangements result in an unreasonably high number of incomplete 800 calls (as defined as meeting the conditions below) on any customer's 800 service number, a charge of \$.10 will be assessed for each incomplete 800 call during that month if all or any of following conditions (i.e., conditions "a," "b," and "c," or condition "d") have been met:

more than 500 incomplete 800 calls occur in that month,

the number of incomplete 800 calls is greater than 20% of the total number of 800 call attempts in that month on that 800 number, and,

the number of incomplete calls in that month multiplied by an incomplete 800 call rate of \$.10 per call is greater than 7% of the total charges billed to the customer in that month's invoice; or,

the total number of incomplete 800 calls in that month is greater than 5,000.

If, within four weeks of the invoice date of the first assessment of incomplete 800 call charges, the customer 1) takes the necessary actions to prevent the future occurrence of incomplete 800 calls (other than terminating the account), 2) provides documented proof that such actions have been successfully implemented within that four week period, and, 3) requests in such writing a credit for only the initial and subsequent month's assessment of the incomplete 800 call charges, the customer may receive a one time credit of such initial and second month incomplete call charges.

At the Company's option, the Company may either (1) directly bill a customer for any dedicated access line charges of a local exchange carrier or alternate access provider that are incurred by the Company on behalf of the customer, or (2) require the customer to be billed directly by the customer's local exchange provider or alternate access provider for any charges associated with dedicated access lines required to access a Company's dedicated service option.

Limitations of Service

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this price list. The Carrier reserves the right not to provide service to or from a calling location or types of calling locations where the necessary facilities or equipment are not available, or where a pattern of calling reasonably evidences suspected fraudulent or unauthorized calling between those locations.

The Carrier reserves the right to discontinue or suspend furnishing service, without written notice, when necessitated by conditions beyond its control, when the customer is using the service in violation of the provisions of this price list, or in violation of the law, the network is or could be placed in peril by customer's use.

SECTION 2 - RULES AND REGULATIONS

Limitations of Service (Cont'd)

Title to all facilities provided by the Carrier under these regulations remains with the Carrier.

Use of Service

The services offered herein may be used for the transmission of communications to or by the customer.

Service shall not be used for any unlawful purpose, including, but not limited to, the resale of such service without the necessary certificates of authority for such resale, or without complying with other legal requirements for such resale as may be required by the Communications Act of 1934, the rules and regulations of the Federal Communications Commission, and the statutes or regulations of any state.

Interconnection

Service furnished by the Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with other such carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's facilities. He shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

Basic Terms and Conditions of Service

Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until canceled, by the customer, in writing, on not less than thirty (30) days' notice.

Service is offered on a monthly basis.

For the purpose of computing charges in this price list, a month is considered to have 30 days.

The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.

Where specified, a monthly minimum usage level (MMUL) has been established for each term plan option. Where specified, a MMUL, or Minimum Usage Guarantee (MUG), has been established for each term plan option. Charges for all services billed on the Customer's monthly invoice (including services provided by affiliated local service providers), exclusive of "pass-thru" charges and governmental assessments, will be counted toward the Customer's MMUL/MUG.

SECTION 2 - RULES AND REGULATIONS

Basic Terms and Conditions of Service (Cont'd)

If a Customer terminates service prior to the completion of their then-current term of service, a monthly termination penalty equal to the MMUL of the Customer -selected term plan will be assessed for each month remaining on the term plan.

The penalty will not be assessed on those Customers who have met the exemption criteria set forth in any applicable Customer Satisfaction Guarantee. In states where no corresponding intrastate Tariff provision exists, the termination penalty will be deemed to be exclusively interstate in nature.

In addition, all term plans will automatically renew for successive periods of twelve months (15 months for Value Net term plans) unless the Customer notifies the Carrier in writing prior to the expiration of their then-current term plan that they intend to terminate the agreement at the completion of its term. The Carrier will inform the Customer of its auto-renewal provision when service is initially offered. In addition, the Carrier will also notify the Customer of this provision at least 60 days prior to the expiration of their then-current term.

Payment and Billing

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code. Charges based on actual usage subject to all minimum charge provisions during a month will be billed monthly in arrears. Charges for installation, physical or administration changes, or for cancellation of orders are payable upon completion.

The Carrier shall bill on a current basis all charges incurred by and credits due to the Customer. The Carrier shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage.

Bills will be payable upon receipt. Interest at the rate of 1.5% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) or \$7.50 whichever is higher may be applied in accordance with Carrier's standard credit policy to any unpaid amount commencing 20 days after the statement date.

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Carrier may require customer to submit a formal credit application. Applicants for service or customers whose financial condition is not acceptable to the Carrier or is not known to the Carrier, may be required at any time to make a deposit up to an amount equaling the installation charges, if applicable and/or up to three months actual or estimated charges for the services to be provided. Carrier may also require customers to provide other assurances of payment through the use of credit cards, bank accounts, debits or similar means. In the case of a cash deposit, interest at the rate paid in that locality for escrow accounts, not to exceed 6% simple interest, will be paid for the period during which the deposit is held by the carrier. At the Carrier's option, such deposit may be refunded or credited to the customer at any time prior to termination of service.

For the purpose of billing, the start of service is the day of acceptance by the customer of the Carrier's service. The end of service is the last day after receipt by the Carrier of notification of discontinuance.

SECTION 2 - RULES AND REGULATIONS

Payment and Billing (Con'd)

The Carrier, at its option, may terminate service for nonpayment after written notification has been made to the customer of delinquency.

A reasonable handling charge, not less than \$10.00, will be assessed for all checks returned by the drawee bank for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank.

The customer shall give the Carrier prompt written notice of any disputed charges appearing on an invoice. After receiving notice of a dispute, the Carrier shall take reasonable steps to resolve such disputes. The customer shall pay all non-disputed charges while resolution of the disputed charges is pending.

In the event that legal action is instituted by Carrier to recover any sums then due and Carrier prevails, Carrier shall be entitled to recover its costs of collection, legal costs, court costs and reasonable attorneys' fees, in addition to whatever other relief the court may award. Any sums then due shall earn interest at the rate of one and one-half (1-1/2%) percent simple interest per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law), from the date these sums were accrued until the entire debt is paid in full.

Customer and Carrier agree that, absent another Carrier designation to customer or other provision of law, an action to recover Carrier's charges or fees for services provided to customer that remain unpaid or delinquent,

And to otherwise enforce the Terms of the service agreement between Carrier and Customer, shall lie if brought and maintained in a court of competent jurisdiction located in Michigan, where Carrier's retail accounts are normally supported. Customer and Frontier accept the jurisdiction and venue of such courts and shall not object to their jurisdiction and venue. Carrier may also initiate an action to collect unpaid charges or fees and to enforce terms and conditions in any other place where customer is subject to jurisdiction and services.

To obtain credits for wrong numbers, cut-offs or poor transmission of calls, the customer has the following options: 1) an immediate inconvenience credit may be obtained for wrong number, cut-offs and poor transmission of calls by calling the Company's Customer Service Department. The immediate credit given may not be equal to the actual charge of the call in question or; 2) the customer has the option upon obtaining their monthly invoice, to identify the specific charge for which they request adjustment and submit a copy of the invoice to the Company's Customer Service Department to receive the requested credit. The credits for these calls are given in Section 2 following. The Company reserves the right to determine what charges in question receive a credit.

SECTION 2 - RULES AND REGULATIONS

Liability

The entire liability of the Company for all claims of whatever nature arising out of the Company's provision of the services and not caused by the customer's negligence, shall not exceed an amount equal to the proportionate fixed monthly charges to the customer for the period of service during which any mistake, omission, interruption, delay, error or defect in the services of the Company's equipment or any other event of action giving rise to a claim, occurs. The Company's liability for its willful misconduct, if any, is not limited by its tariff or price list. In no event shall the Company be liable for special, punitive, consequential or incidental damages. The Company disclaims any express or implied warranties with respect to the services of company equipment, including without limitation, any implied warranties or merchantability and fitness for a particular purpose.

The Company is not liable for any act of omission of any other company or companies furnishing a portion of the service.

The Company shall be indemnified and held harmless by the customer against:

Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities.

Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the customer.

All other claims arising out of any act of omission of the customer in connection with any service provided by the Company.

The Company shall not be liable for and the customer indemnifies and hold the Company harmless from any and all loss, claims, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of any person, or persons, and for any loss, damages, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, of for any incidental, special or consequential damages including interruption to business, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment provided by the Company (e.g., including but not limited to autodialers jacks, antennas, etc.) or wiring provided by the Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the Company's intentional acts. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

In no event shall the Company be liable to any customer for any damages caused by act of omission of any local exchange carrier or other third party in establishing the Company as the customer primary interexchange carrier. The Company shall not be liable for any charges billed to the customer by another carrier caused by a local exchange carrier's failure to process a request designating the Company as the customer's primary interexchange carrier or caused by any act or omission of any third party.

SECTION 2 - RULES AND REGULATIONS

Liability (Cont'd)

The Company reserves the right to transfer customer accounts to other carrier at the Company's sole discretion. The Company is not liable do any losses, damage, claims, suits, or other actions asserted by the customer due to the policies, procedures, service quality, or charges instituted by a carrier to who the Company transfers customer accounts.

Interruption of Service

Credit allowance for interruptions of service which are not due to the Carrier's testing or adjusting, or due to the negligence of the customer, or to the failure of channels, equipment and/or communications systems provided by the customer, are subject to the general liability provisions set forth in Section 2.9 herein. It shall be the obligation of the customer to notify the Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the subscriber, not within his control, or is not in the wiring or equipment connected to the terminal of the Carrier.

Restoration of Service

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

Discontinuance by Carrier

The Carrier, by written notice to the customer, may immediately discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

Nonpayment of any sum due to the Carrier for service for more than 30 days beyond the date of rendition of the bill for such service;

A violation of any regulation governing the service under this price list;

A violation of any law, rule or regulation of any government authority having jurisdiction over the service;

The Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

The Carrier may discontinue service without written notice to the customer after the customer has not used his service for three consecutive months.

SECTION 2 - RULES AND REGULATIONS

Cancellation by Customer

Service will be provided until canceled by the customer. Cancellation by the customer must be provided in writing, on not less than thirty (30) days' notice. If a customer orders service and then cancels his order before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon, in writing, by the customer and the Carrier, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Carrier and not fully reimbursed by any assessed installation, minimum, and monthly charges (including those for the minimum service period). If, based on such an order, any construction has either begun or been completed, and no service provided, the nonrecoverable cost of such construction shall be borne by the customer.

Inspection, Testing and Adjustment

Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this price list are being complied with in the installation, operation or maintenance of the customer's or the Carrier's equipment. The Carrier may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements except as provided below.

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

Change in Service Agreement

When a change in service arrangement involves the continued use by the customer of circuits furnished by Carrier, installation charges do not apply to the circuits continued in use. The minimum service period for the circuits contained in use is determined from the date of the initial installation thereof.

Local Charges

In certain instances, the customer may be subject to local telephone charges or message unit charges in using Carrier's service. Carrier is not responsible for any such local charges imposed directly on the customer by the local telephone company for gaining access to Carrier's intercity network.

Taxes and Surcharges

Customer will be billed for and is liable for payment of all applicable federal, state and local taxes, surcharges, utility, other assessments, taxes or fees including such amounts as Carrier may be authorized to pass through to the customer.

SECTION 2 - RULES AND REGULATIONS

Taxes and Surcharges

When utility or telecommunications assessments, gross receipts taxes, regulatory fees, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees, based on interstate receipts are imposed by certain taxing jurisdictions upon the Company or upon local exchange companies and passed on to the Company through or with interstate access charges, the amounts of such taxes or fees may be billed to customers in such a taxing jurisdiction on a prorated basis. The amount of charge that is prorated to each customer's bill is determined by the interstate telecommunications services provided to and billed to a customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Company.

A surcharge will be assessed on all charges for outbound service originating at, or inbound service terminating at, addresses in states which levy, or assert a claim of right to levy an ad valorem tax on the Company's interstate property located in that state. This surcharge is based on property located in that state and used by the Company to provide interstate service. The surcharge is derived by using the ratio of interstate revenue to total revenue from all states which levy an ad valorem tax on the Company, multiplied by total ad valorem taxes imposed in those states.

Pending the conclusion of any challenge to a Jurisdiction's right to impose an ad valorem Tax, or gross revenue receipts tax, the Carrier may elect to impose and collect a surcharge covering Such a tax, unless otherwise constrained by court Order or direction, or it may elect not to impose and collect the surcharge.

If it has collected a Surcharge and the challenged tax is found to have been unenforceable, the carrier, in its sole discretion, will either reduce service rates, for a fixed period of time in the future in order to flow-through to the customer an amount equivalent to the funds collected or it will credit or refund such amounts to affected customers (less its reasonable administrative costs), if the funds collected were retained by the carrier, or its affiliates, or if they were delivered over to the Taxing jurisdiction and returned to the carrier, or its affiliates, or negotiated an arrangement with the taxing jurisdiction that benefits customers in the Jurisdiction in the future.

Payphone Surcharge

Pursuant to Section 276 of the Telecommunications Act of 1996, as implemented by the Federal Communications Commission, FRONTIER COMMUNICATIONS OF AMERICA will assess a \$0.60 per call surcharge on the billed party for all domestic and international calls viewed by FRONTIER COMMUNICATIONS OF AMERICA as completed, when such calls are placed from telephones which transmit an informational digit of "07", "27" or "70" and are dialed using an access code of 1-800/888, 950, 101XXXX or any similar "dial around" access code.

Said surcharge will recover the amounts FRONTIER COMMUNICATIONS OF AMERICA are required to compensate payphone service providers and any such costs incurred by FRONTIER COMMUNICATIONS OF AMERICA in complying with such compensation requirements.

SECTION 2 - RULES AND REGULATIONS

Taxes and Surcharges (Cont'd)

Federal USF Recovery Charge

Pursuant to the Telecommunications Act of 1996, as implemented by the Federal Communications Commission (FCC), FRONTIER is required to pay into a federally-mandated "Universal Service Fund" by means of "contribution factors" assessed on all or part of FRONTIER's interstate and international revenues. The "Universal Service Fund" provides federally-subsidized affordable access to modern telecommunications and information services for schools, libraries, and rural health care facilities who meet specific eligibility standards, as well as provides support to specified federal "Lifeline", Link-up" and "High Cost Fund" programs used to subsidize local telephone service.

In accordance with FCC guidelines set forth in Order No. 97-157, FRONTIER has elected to pass-through these Universal Service Fund Costs to all retail customers. Accordingly FRONTIER assesses a "Universal Service Fund (USF) Recovery Charge" on all charges for interstate and international services, including those charges billed on FRONTIER's behalf by a third party agent with the capability to assess such a surcharge. The USF Recovery Charge is computed as a percentage of the charges on which it is assessed. The percentage is equal to the USF Contribution Factor as determined from time to time by the Federal Communications Commission.

The USF Recovery Charge will be assessed beginning April 1, 2003 in those geographic areas where billing and collection services are provided by a Local Exchange or a Competitive Local Exchange Carrier affiliated with FRONTIER COMMUNICATIONS OF AMERICA.

Federal Pre-Subscribed Line Charge (FEPS)

In addition to all the other rates and charges in this DIPL, Customers whose local telephone lines are pre-subscribed to the Carrier for InterLATA switched services will be assessed a monthly per line Federal Pre-subscribed line charge as outlined below. This charge is not discountable and does not contribute toward meeting minimum usage requirements. This charge will be assessed for each month or portion thereof in which the Customer's line(s) are pre-subscribed to the Carrier by the Customer's local exchange provider. Frontier Company Official Lines will not be assessed the surcharge.

(N)
(N)

Federal Pre-subscribed line charges will be assessed based on the most current pre-subscribed line data submitted to the Carrier by the Customer's local exchange carrier, and will be assessed based on the class of service designated for the line by the Customer's local exchange carrier as follows:

SECTION 2 - RULES AND REGULATIONS

Taxes and Surcharges (Cont'd)

Associated ILEC/CLEC*	Line Type	Monthly Charge (per Line)
Group 1 - 6 ILEC companies	Business, Single-Line	\$9.99 (I)
Group 1 - 6 ILEC companies	Business, Multi-Line	\$14.99 (I)
Group 1 CLEC companies	Business, Multi-Line	\$14.99 (I)
Group 1 - 6 ILEC companies, Group 1 CLEC companies	Centrex	\$17.99 (I)
Group 1 - 6 ILEC companies, Group 1 CLEC companies	ISDN PRI Service, per DS1	\$49.99 (I)
Group 1 - 6 ILEC companies, Group 1 CLEC companies	Other DS1 Level Local Services, per DS1	\$49.99 (I)

* See page 102 of this pricelist for a complete list of associated ILECs and CLECs.

Carrier Cost Recovery Surcharge

Carrier Cost Recovery Surcharge (CCRS) is a surcharge that will be assessed on a monthly basis. It recovers various costs, including costs Frontier Communications of America incurs in the administration of the Universal Service Fund, the national fund for the Telecommunications Relay Service, regulatory expenses and compliance items.

The CCRS will be billed on a monthly basis in arrears, will not be pro-rated, and applies at the account level when pre-subscribed to Frontier Communications of America. This surcharge is not based upon 1+ or toll free levels of usage.

	Monthly Charge
Residential Carrier Cost Recovery Surcharge	\$5.99
Business Carrier Cost Recovery Surcharge	\$13.99

SECTION 2 - RULES AND REGULATIONS

Taxes and Surcharges (Cont'd)

Carrier Cost Recovery Surcharge (Cont'd)

The CCRS will be waived to the subscriber if the subscriber has a toll restriction or is a lifeline subscriber. Frontier Company Official Lines will not be assessed the surcharge.

(N)

SECTION 2 - RULES AND REGULATIONS

Taxes and Surcharges (Cont'd)

Reserved for Future Use

(T)
(D)

(D)

SECTION 2 - RULES AND REGULATIONS

Terminal Equipment

The Carrier's facilities and service may be used with or terminated in customer-provided terminal equipment or customer-provided communication systems, such as teleprinters, handset or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at their premises, including customer personnel, wiring, electrical power and the like, incurred in customer use of Carrier's service.

When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to the customers. Additional protective equipment, if needed, shall be employed at the customer's expense. When service using local telephone company voice grade facilities is terminated in customer-provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the following minimum protective criteria:

When the facilities furnished under this price list are used in common with local telephone company system services, it is necessary, in order to prevent excessive noise and crosstalk, that the power of the signal applied to local telephone company lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band above 300 Hertz which may be applied by the customer-provided equipment at the point of termination will be specified by the Carrier for each application, to be consistent with the signal power allowed on the telecommunications network.

SECTION 2 - RULES AND REGULATIONS

Terminal Equipment (Cont'd)

To protect the telecommunications services from interference at frequencies which are above the band of service provided, the Carrier will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment or communications system at the point of termination to ensure that the input to local telephone company facilities does not exceed the limits indicated:

The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 dB below the power of the signal as specified in subsection (1) preceding.

The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.

The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.

The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.

The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.

Where there is connection via customer-provided terminal equipment or communications system to a Message Telecommunications Service to prevent the interruption or disconnection of calls, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the interface at no time has energy solely in the 2450 to 2740 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

Where such customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in (a) through (d) following:

The maximum rms (root-mean-square) value, including dc and ac components, of the current per conductor shall not exceed 0.35 ampere.

The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.

The conductor voltage shall be such that the conductor-to-ground voltage limit in (b) preceding applies to the conductor-to-conductor voltage.

SECTION 2 - RULES AND REGULATIONS

Terminal Equipment (Cont'd)

The total weighted rms voltage within the band from 50 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighting factors are as indicated:

<u>for frequencies between</u>	<u>weighting factor</u>
50 Hertz and 100 Hertz	f /10
100 Hertz and 300 Hertz	f /10

where f is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

The customer shall also comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Carrier. The customer shall ensure that his terminal equipment is properly interfaced with the Carrier's facilities, that the signals emitted into the Carrier's facilities are of the proper mode, band-width, power, data speed, and signal level for the intended use of the customer, and that the signals do not damage the Carrier's equipment, injure personnel or degrade service to other customers.

If the customer fails to maintain and operate his terminal equipment properly, resulting in the occurrence or possibility of harm to the Carrier's equipment, personnel, or the quality of service to other customers, the Carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Carrier may, upon written notice, terminate the customer's service.

Credit Regulations

Pursuant to limitations set forth in Section 2 preceding, the following will apply:

Interruption of Service

No credit will be allowed for relinquishing facilities in order to perform routine maintenance.

Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Carrier. As used in this price list, all equipment, facilities and/or services for which the Carrier renders a bill for payment are considered provided by the Carrier whether or not the equipment, facilities and/or services are owned and operated by the Carrier.

SECTION 2 - RULES AND REGULATIONS

Credit Regulations (Cont'd)

Interruption of Service (Cont'd)

No credit will be allowed:

For failure of service or equipment due to customer or authorized user-provided facilities.

For failure of service or equipment due to negligence or willful acts of the customer or his authorized user.

For unauthorized use by agents, employees, or representatives of the customer.

Credit allowance for failure of service or equipment starts when the customer notifies the Carrier of the failure or when the Carrier becomes aware of the failure, and ceases when service has been restored and/or the equipment becomes operational.

The customer shall notify the Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by the customer-provided facilities.

Credit will be allowed only for disabled portions of the service or equipment.

The Carrier, at its option, may deny a customer request for credit in accordance with Carrier's standard credit policy against charges incurred for service provided by another carrier where notification of alleged inferior or inadequate service has not been received by Carrier's Customer Service Department within 24 hours of the occurrence. No credit will be allowed absent such notification.

Outage Credit

For the purposes of this price list, all months contain 30 days. Service and equipment offered by the Carrier are on a 24 hour per day, seven days per week basis unless specifically stated otherwise.

For purposes of credit computations, every month shall be considered to have 720 hours.

No credit shall be allowed for an interruption of less than 2 hours.

The customer shall be credited for an interruption of 2 hours or more at the rate of 1/360th of the monthly charge for the facilities affected for each period of 2 hours or major fraction thereof.

Where a minimum usage charge is applicable and the customer fails to meet a usage minimum, credit for the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of 2 hours or major fraction thereof.

SECTION 2 - RULES AND REGULATIONS

Credit Regulations (Cont'd)

Cancellation Credit

Where the Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

When a customer or the carrier cancels a service or feature associated with a service (for example accounting codes), associated monthly recurring charges previously billed will not be refunded or prorated for any unused portion of the current billing period.

Credit Formula

$$\text{Credit} = \frac{T \times C}{24}$$

"T" is outage time in hours

"C" is total daily charge for affected facility.

Schedule of Immediate Credits for Domestic Calls

Immediate credits will be given for calls which are cut-off, calls to a wrong number and calls with poor transmission quality. Credits are determined as follows:

Credit for calls to a wrong number will equal the normal one minute charge for that call based on caller's service option, distance called and time of day.

Credit for calls which are cut off will equal the normal two minute charge for that call based on caller's service option, distance called and time of day.

Credit for calls with poor transmission quality will equal the normal three minute charge for that call based on caller's service option, distance called and time of day.

SECTION 2 - RULES AND REGULATIONS

Calculation of Distance

Mileage between domestic locations will be determined by applying the formula listed below to the Vertical and Horizontal coordinates set forth in AT&T's domestic Tariff Number 10 incorporated by reference herein.

The airline mileage between two locations may be calculated using the Vertical (V) and Horizontal (H) coordinates set forth in Part B of AT&T's Table II according to the following formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

Where V_1 and H_1 correspond to the V & H coordinates of Location 1 and V_2 and H_2 correspond to the V & H coordination of Location 2.

Minimum Monthly Usage Requirement/Commitment

Unless otherwise specified, telecommunications monthly recurring charges and non-recurring charges will contribute toward satisfying a customer's minimum monthly usage requirement (MMUR) or minimum monthly usage commitment (MMUC).

Service Locations

The Company service is available throughout the United States where Frontier Communications of America facilities are available.

SECTION 3 - SERVICE DESCRIPTIONS

BUSINESS PLUS

Business Plus is a specialized telecommunications service providing a uniform rating structure for calls that originate within the United States.

Usage Charges

All calls are rounded to the next higher one-tenth of one minute and are subject to a minimum billing of 30 seconds per call.

800 PLUS

800 Plus is a one-way inward service allowing business subscribers to receive calls via a carrier-provided 800 number. Calls are terminated over local telephone company access lines provided by the subscriber.

Usage Charges

All calls are rounded to the next higher one-tenth of one minute and are subject to a minimum billing of 30 seconds per call.

Ancillary Charges

There is a monthly recurring charge and an installation charge per 800 number.

INTERSTATE 4.9

InterState 4.9 is a non-distance sensitive flat-rated, outbound service. This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. (D)

The monthly recurring charge is applied at the account level when the monthly account usage charges are less than \$30.00. All monthly recurring charges are assessed at the account level. Intrastate, interstate and international usage excluding taxes and surcharges on this product apply towards \$30.00 minimum usage. Monthly recurring charges does not count towards the minimum usage guarantee. International rates for this product are found in the Frontier World Wide International Schedule in the International price list. Charges will be rounded to the nearest cent on a per call basis. (D)

Usage Charges

Option A

All domestic calls are subject to a minimum billing of one minute with an additional billing increment of one minute. Charges will be rounded to the nearest cent on a per call basis.

SECTION 3 - SERVICE DESCRIPTIONS

INTERSTATE 4.9 (Cont'd)

Option B

All domestic (1+) and (8xx) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded to the nearest cent on a per call basis.

(D)
(D)

Customer must choose the InterState 4.9 product for both interLATA and intraLATA purposes for those lines which they choose to presubscribe to this product.

FRONTIER XL

Frontier XL is a product carrying differing rates by length of contract term and level of services billed by the company and the participating local exchange carrier. Customers canceling the service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract. This plan is available to customers of the following participating local exchange carriers with whom the company has a carrier billing and collection agreement: Frontier Communications of Rochester, Inc.

Usage Charges

All domestic calls are subject to a minimum billing of 18 seconds, with an additional billing increment of 6 seconds. All International calls are subject to a minimum billing of 30 seconds and will be billed for each additional 6 second increment. International rates for this product are found in the Frontier World Wide International Schedule in the International price list.

FRONTIER COMMUNITY CHOICE

Frontier Community Choice (FCC) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FCC is offered only in conjunction with carrier's interstate FCC service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract. This plan is available to customers of local exchange companies with whom the carrier has a billing and collection contract.

Usage Charges

FCC outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FCC in bound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL

Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis. In addition to the per minute usage charges, there is a Monthly Recurring charge ("MRC") of \$2.00 per (8XX).

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER LINK ONE

Frontier Link One (FLO) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FLO is offered only in conjunction with carrier's interstate FLO service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract. This plan is available to customers of local exchange companies with whom the carrier has a billing and collection contract.

Usage Charges

FLO outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FLO inbound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The Customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis. In addition to the per minute usage charges, there is a Monthly Recurring charge ("MRC") of \$2.00 per (8XX).

HOME CONNECTIONS

Home Connections is a non-distance sensitive, flat rated, outbound service. The per minute usage charges as specified below apply to all interstate calls which originate in the United States.

Rate Structure

Rate Period 1 - 7:00 a.m. to, but not including,
7:00 p.m. Monday through Friday
(excluding Company-recognized
holidays)

Rate Period 2 - All other times

Usage Charges

All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

SECTION 3 - SERVICE DESCRIPTIONS

HOME CONNECTIONS II – VERSION A

Home Connections II is an outbound switched access service primarily for residential customers. Home Connections II customers may originate interstate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number.

Rate Structure

Home Connections II calls are based on length of call and time of day.

Usage Charges

The customer's total monthly use of Home Connections 1+ service is charged at the applicable rates per minute set forth in Section 3. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

(D)

HOME CONNECTIONS II – VERSION B

Home Connections II is an outbound switched access service primarily for residential customers. Home Connections II customers may originate interstate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number.

Rate Structure

Home Connections II calls are based on length of call and time of day.

Usage Charges

The customer's total monthly use of Home Connections 1+ service is charged at the applicable rates per minute set forth in Section 3. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

(D)

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER ONE – VERSION A

Frontier One is a non-distance sensitive, flat rated, outbound switched access service. Frontier One customers may originate interstate calls by dialing 1 plus an area code and the desired Telephone number. New customers of Frontier One also have the option of subscribing via the Internet. To subscribe via the Internet option, customers must enroll via a Company-designated Internet address and may not be current Frontier One customers. Upon enrollment, Customers must provide to the Company a valid commercial credit card accepted by the Company. All charges resulting from this option will be automatically billed to the credit card account number provided to the Company.

Rate Structure

Frontier One calls are non-distance sensitive, flat rated.

Usage Charges

The customer's total monthly use of Frontier One service is charged at the per minute rate set forth in Section 3 following. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

FRONTIER ONE – VERSION B

Frontier One is a non-distance sensitive, flat rated, outbound switched access service. Frontier One customers may originate interstate calls by dialing 1 plus an area code and the desired Telephone number. New customers of Frontier One also have the option of subscribing via the Internet. To subscribe via the Internet option, customers must enroll via a Company-designated Internet address and may not be current Frontier One customers. Upon enrollment, Customers must provide to the Company a valid commercial credit card accepted by the Company. All charges resulting from this option will be automatically billed to the credit card account number provided to the Company.

Rate Structure

Frontier One calls are non-distance sensitive, flat rated.

Usage Charges

The customer's total monthly use of Frontier One service is charged at the per minute rate set forth in Section 3 following. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3 - SERVICE DESCRIPTIONS

CLEAR VALUE

Clear Value is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Clear Value customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Clear Value customer's designated location by users dialing 1 plus the Clear Value customer's 800 telephone number. Clear Value calls are based on the length of the call and the time of day.

The customer's Clear Value service is charged at the applicable rates per minute set forth in Section 3 based on the Clear Value product option selected. Clear Value switched 1+, Mobile Line long distance option and 800 calls are billed in six second increments, with a thirty second minimum for each call and, Multipoint 800 option calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Clear Value dedicated access 1+ and 800 calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Clear Value customers who make long distance calls through Access are billed in one minute increments with a one minute minimum or, Spectrum are billed in six second increments with a thirty second minimum at the per minute and per call rates set forth in Section 3. Any fraction of an increment is rounded up to the next whole increment.

Clear Value customers may subscribe to one of eight (8) mutually exclusive Product One service options: Clear Value month-to-month (MTM); Clear Value Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, Term Plan VI or Term Plan VII. For each Clear Value Term plan option, an Product One customer must commit to either a one year (12 month) term agreement two year (24 month) or three year (36 month) term agreement. Clear Value customers electing either a two or three year term plan agreement will receive one of the applicable per minute discount off of the base one year term plan rates. The applicable per minute discounts are set forth in Section 3. Clear Value customers may elect either a switched or dedicated access option (or both) for Term Plans II*, III, IV, V or VI. Term Plans V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Clear Value customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and non-recurring charges associated with the dedicated access facilities required to access Clear Value. Clear Value Term Plan options will automatically renew for successive periods of one year unless the Clear Value Term Plan customer notifies The Company in writing before the end of the term that the Term Plan customer intends to terminate the agreement at the completion of the current term. There is a monthly minimum usage level (MMUL) for each term plan option, as set forth in Section 3. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Clear Value customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a Clear Value customer terminates service prior to the completion of the full term of service. There is a monthly recurring charge for Clear Value service, which is set forth below. New Clear Value customers will receive a discount credit equal to the monthly recurring charge applicable to their option selected. Existing Frontier customers who subscribe to Clear Value will be assessed a monthly recurring charge for Clear Value Service as set forth in the table below.

*Term Plan II dedicated service available only in the states of Idaho, Washington, and Oregon.

SECTION 3 - SERVICE DESCRIPTIONS

CLEAR VALUE

Clear Value customers who have also selected Multipoint 800 service will have all of their Multipoint 800 calls rated and billed at the per minute rates in Section 3, and their Clear Value Multipoint 800 usage will be eligible for the volume discount credits set forth below. Clear Value dedicated customers calls that overflow to Clear Value switched access lines will be billed at the switched access rates associated with the Clear Value customer's dedicated access term plan option.

<u>Clear Value Multipoint 800 Volume Discount Credits</u>	
<u>Clear Value Multipoint 800 Usage</u>	<u>Volume Discount Credit</u>
\$0.00 to \$99.99	0%
\$100.00 to \$499.99	5%
\$500.00 to \$1,999.99	10%
\$2,000.00 and above	15%

<u>Clear Value Monthly Recurring Charges</u>					
Month-to-Month:	\$50	Term Plan I:	\$100	Term Plan II:	\$250
Term Plan III:	\$500	Term Plan IV:	\$1,000	Term Plan V:	\$2,500
Term Plan VI:	\$5,000	Term Plan VII:	\$75		

Clear Value customers may migrate to a term plan or to a higher term plan commitment any time during their term. Clear Value customer migration to a lower commitment term plan or month-to-month option must occur within the first 90 days of service, and may only occur at The Company's discretion [if the Clear Value customer usage and other characteristics do not conform with the Clear Value option to which they are currently subscribing]. A new term plan will begin upon confirmation by The Company that the customer has been migrated to a new term plan option. Clear Value, Clear Value Access, Clear Value Spectrum calls to directory assistance are charged on a per call basis.

Applicable to Customers who sign up for service
before May 15, 1996:

The Company may provide to Clear Value customers up to a \$400 discount credit applies to the customer's first full month invoice for Strategic Service usage as follows - up to \$100.00 of the total credit may be applied towards Broadcast Fax and Mediatel Broadcast Fax usage; up to \$25.00 may be applied towards Voice Mail/Voice Mail Plus usage; up to \$25.00 may be applied towards Mobile Line activation charges; up to \$25.00 may be applied towards Frontier Communications of AmericaPaging usage; up to \$100.00 may be applied towards Teleconferencing/Teleconferencing 800 usage; up to \$25.00 of the total credit may be applied towards Frontier Communications of AmericaMultipoint 800 usage; and up to \$100.00 of the total credit may be applied towards Frontier Communications of AmericaMobile Line usage. These discount credits for special features usage will apply to the customer's first 4 consecutive invoices, and any unused credit(s) balance will be forfeited by the customer. The strategic service usage credits have no cash equivalent value, and no cash or check will be paid/issued for any outstanding or unused credits.

SECTION 3 - SERVICE DESCRIPTIONS

CLEAR VALUE

Applicable to Customers who sign up for service
on or after May 15, 1996:

The Company may provide to new Clear Value term plan customers a Business Essentials "use it or lose it" discount credit which is comprised of: a \$50 discount credit based on Spectrum or Access service usage only; and an additional Business Essential Discount Credit amount to be based on a customers either Teleconferencing, Voicemail Plus, MobileLine or Multipoint 800 usage as set forth below based on the customers term plan option selected. The Business Essential discount credits will appear on the customer's first invoice. These discount credits for Business Essentials usage will apply to the customer's first 3 consecutive invoices, and any unused credit(s) balance after the third invoice will be forfeited by the customer. The Business Essentials usage credits have no cash equivalent value, and no cash or check will be paid/issued for any outstanding or unused credits.

Term Plan	I	II	III	IV, V, VI and VII
Business Essentials Additional Discount Credit	\$50	\$150	\$250	\$350

FRONTIER INDEPENDENCE

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number.

Rate Structure

Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays. The applicable per minute rates are set forth in Section 3 following, and are based on the Independence product plan selected.

Usage Charges

The applicable per minute rates are set forth in Section 3 following, and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Independence customers who make long distance calls are billed in six second increments, with a thirty second minimum for each call, at the per minute rates set forth in Section 3 following. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth in Section 3 following.

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SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER INDEPENDENCE

Usage Charges

Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year(24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 3 following.

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month DIPL rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 3 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after a Independence customer terminates service prior to the completion of the then current term of service.

Frontier Independence Customers committing to either a one, two, or three year term plan with a Monthly Minimum Usage Level (MMUL) of either \$25 or \$200+ will be eligible to receive a Business Essentials "use it or lose it" discount credit as follows: \$25 MMUL = \$100 Business Essential Credit. \$200+ MMUL = \$250 Business Essentials credit. The discount credit is based on Teleconferencing, Broadcast FAX, Mobileline Cellular, Multipoint 8XX, and Voice Mail usage.

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The discount credits will automatically apply through the first three Customer invoices (partial plus first two full cycles), unused credits will roll forward through the end of the second full billing cycle. Any unused credit will be forfeited. Monthly Recurring Charges and any surcharges assessed to the Customer are not eligible for the Business Essentials discount credits.

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EZ PLAN EXTENDED

EZ Plan Extended is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage.

Rate Structure

EZ Plan Extended calls are non-distance sensitive, flat rated, twenty four (24) hours a day, seven days a week.

SECTION 3 - SERVICE DESCRIPTIONS

EZ PLAN EXTENDED

Usage Charges

The applicable per minute rates are set forth in Section 3.32 following, and are based on the EZ Plan Extended service plan selected. EZ Plan Extended inbound (8XX) and outbound calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan Extended service on a Month- to-Month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the Month-To-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in Section 3.32 following. A Minimum Monthly Usage Commitment (MMUC) will be associated with each service plan offered. The per minute rate, and Minimum Monthly Usage Commitment levels are set forth in Section 3.32 of this DIPL.

EZ Plan Extended fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month rate. A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the EZ Plan Extended customer is subscribing to, will be assessed for each of the remaining months in the term commitment when a EZ Plan Extended Customer terminates service prior to the completion of the term service.

EZ Plan Extended Customers subscribing to Frontier Crossing's Multipoint 8XX service will be assessed the per minute rates set forth in Section 3.29 of this DIPL. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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SIGNATURE

Signature, previously Net Link is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound switched and dedicated usage.

Rate Structure

Signature switched and dedicated calls are non-distance sensitive, flat rated, twenty (24) hours a day, seven days a week.

SECTION 3 - SERVICE DESCRIPTIONS

SIGNATURE (Cont'd)

Usage Charges

Customers may subscribe to Signature switched and or dedicated service on either a Month-to-Month, one, two or, three year Term Plan. The Customer's total monthly usage of Signature (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 3.33 of this DIPL. Signature switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Signature dedicated inbound (8XX) and outbound service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Signature switched and dedicated Service Plans. Subscribers to Signature Month-to-Month service may be eligible to receive a discount off the switched and/or dedicated base rate. Applicable discounts are based on total monthly (domestic) usage for the respective switched or dedicated service. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Section 3.33 of this DIPL. Subscribers to Signature Term Plan services will receive a percent discount off the switched and/or dedicated Term Plan base rate, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 3.33 of this DIPL.

Signature switched and dedicated Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the respective switched or dedicated current effective base rate.

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Signature customer is subscribing to, will be assessed for each of the remaining months in the current term when a Signature Customer terminates service prior to the completion of the then current term.

Customers who subscribe to Signature on or before July 31, 2000 will be eligible to receive a special Minute Madness option. This option will entitle subscribers to receive a designated Term Plan Discount off of the Rate Plan A base rates set forth in section 3.33 of this DIPL. All Signature Term Plan auto-renewal provisions of this DIPL will apply to Minute Madness subscribers except that customers electing to continue receiving service with out renewing their current term commitment will automatically default to the designated Month-to Month Discount off the Rate Plan A base rates. Customers may not subscribe to the Month-to-Month Discount on a stand-alone basis.

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SECTION 3 - SERVICE DESCRIPTIONS

PRIORITYPLAN

PriorityPlan is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage.

Rate Structure

PriorityPlan switched and dedicated calls are non-distance sensitive, usage based, and flat rated.

Usage Charges

The Customer's total interstate monthly usage of PriorityPlan (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 3.38 of this DIPL. PriorityPlan switched inbound (8XX) and outbound (1+) service is billed in six second increments with an thirty second minimum for each call. PriorityPlan dedicated inbound (8XX) and outbound (1+) service is billed in six seconds increments with a eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. The Customer may be assessed a per minute surcharge, set forth in Section 3 following, on all state-to-state calls if the average duration of all such calls in any billing cycle is less than 60 seconds.

PriorityPlan Customers may subscriber to either a one year or two year term plan. A per minute base rate set forth in Section 3 following, is applicable to the inbound (8XX) and outbound (1 +) switched and dedicated service. There are minimum monthly usage levels (MMUL) for each of the (switched or dedicated) term plan options, as set forth in Section 3 following. The MMUL and applicable discounted per minute rates are set forth in Section 3 following. Beginning with the Customer's second invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL.

PriorityPlan switched and dedicated term plans will automatically renew for successive twelve month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. PriorityPlan Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched or dedicated non discounted current DIPL base rate. A monthly termination fee, equal to the MMUL of the term plan that the PriorityPlan Customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a PriorityPlan Customer terminates service prior to the completion of the full term of service.

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SECTION 3 - SERVICE DESCRIPTIONS

EZ PLAN II

EZ II Plan is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage.

Rate Structure

EZ II Plan calls are non-distance sensitive, flat rated, and usage based.

Usage Charges

The applicable per minute rates are set forth in Section 3.39 following, and are based on the EZ Plan II service plan selected. EZ Plan II inbound (8XX) and outbound calls are billed in six second increments with an thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscriber to EZ Plan II service on a Month- to-Month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the Month-To-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in Section 3.39 following. A Minimum Monthly Usage Level (MMUL) will be associated with each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. The per minute rate, and Minimum Monthly Usage levels are set forth in Section 3.39 of this DIPL.

EZ Plan II fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month DIPL rate. A monthly termination fee, equal to the Minimum Monthly Usage Level of the term plan that the EZ Plan II Customer is subscribing to, will be assessed for each of the remaining months in the term commitment when a EZ Plan II Customer terminates service prior to the completion of the full term of service.

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FRONTIER HOMETOWN SAVER – VERSION A

Frontier Hometown Saver is a non-distance sensitive, flat rated, outbound switched access service with lower rates on Sunday and certain Holidays. Frontier Hometown Saver Customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number. International rates are found in the World Wide International Schedule in the International Price List.

Rate Structure

Frontier Hometown Saver calls are non-distance sensitive and flat rated.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER HOMETOWN SAVER – VERSION A (Cont'd)

Usage Charges

The Customer's total monthly use of Hometown Saver service is charged at the per minute rate and times set forth in Section 3.36 following. Frontier Hometown Saver calls are billed in one minute increments, with one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

FRONTIER HOMETOWN SAVER – VERSION B

Frontier Hometown Saver is a non-distance sensitive, flat rated, outbound switched access service with lower rates on Sunday and certain Holidays. Frontier Hometown Saver Customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number. International rates are found in the World Wide International Schedule in the International Price List.

Rate Structure

Frontier Hometown Saver calls are non-distance sensitive and flat rated.

Usage Charges

The Customer's total monthly use of Hometown Saver service is charged at the per minute rate and times set forth in Section 3.36 following. Frontier Hometown Saver calls are billed in one minute increments, with one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3 - SERVICE DESCRIPTIONS

SIGNATURE PLUS

Signature Plus is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage.

Rate Structure

Signature Plus switched and dedicated calls are non-distance sensitive, flat rated, twenty (24) hours a day, seven days a week.

Usage Charges

Customers may subscribe to Signature Plus switched service on either a Month-to-Month, one, two or, three year Term Plan. The Customer's total monthly usage of Signature Plus service is charged at the applicable per minute rates set forth in Section 3 of this DIPL. Signature Plus switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Signature Plus switched Plans. Subscribers to Signature Plus Month-to-Month service may be eligible to receive a discount off the switched base rate. Applicable discounts are based on total monthly (domestic) usage for the respective switched or dedicated service. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Section 3 of this DIPL. Subscribers to Signature Plus Term Plan services will receive a percent discount off the switched Term Plan base rate, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 3 of this DIPL.

Customers may subscribe to Signature Plus Dedicated service on either a, one, two or, three year Term Plan. The Customer's total monthly usage of Signature Plus service is charged at the applicable per minute rates set forth in Section 3 of this DIPL. Signature Plus Dedicated inbound (8XX) and outbound (1+) service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Signature Plus Dedicated Plans. Applicable discounts are based on total monthly (domestic) usage for the respective dedicated service. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Section 3 of this DIPL. Subscribers to Signature Plus Term Plan services will receive a percent discount off the switched Term Plan base rate, based on the

Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 3 of this DIPL.

SECTION 3 - SERVICE DESCRIPTIONS

SIGNATURE PLUS

Signature Plus Switched Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

Signature Plus Dedicated Term Plan will not automatically renew. At the end of the term plan, Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective dedicated current effective base rate.

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the Signature Plus Switched and Dedicated term plan the customer is subscribing to, will be assessed for each of the remaining months in the current term when a Signature Plus Customer terminates service prior to the completion of the then current term.

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EXACT RATE – VERSION A

Frontier Exact Rate is a specialized telecommunications service providing a uniform rating structure for calls that originate within the United States.

Usage Charges

All calls are rounded up to the next one minute and are subject to a minimum billing of one minute per call. Monthly service charge is assessed at the account level.

EXACT RATE – VERSION B

Frontier Exact Rate is a specialized telecommunications service providing a uniform rating structure for calls that originate within the United States.

Usage Charges

All calls are rounded up to the next one minute and are subject to a minimum billing of one minute per call. Monthly service charge is assessed at the account level.

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER ADVANTAGE

Frontier Advantage is a long distance service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage. Frontier Advantage calls are distance sensitive, twenty-four (24) hours a day, seven days a week (including Carrier recognized holidays).

The per minute rates applicable to all Frontier Advantage 1+ and 8XX calls apply only to Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement.

The applicable per minute rates are set forth in Section 4 following, and are based on the Frontier Advantage service plan selected. Frontier Advantage inbound and outbound calls are billed in six second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Advantage service on a Month-to-Month basis. The per minute rates applicable to the Month-to-Month commitment plan is set forth in Section 4 following. A Monthly Usage Guarantee will be associated with each service plan offered. The per minute rates and Monthly Usage Guarantee levels and monthly recurring charge per account are set forth in Section 4 of this DIPL. The Customer is obligated to notify Frontier in order to discontinue the monthly recurring charge when they leave.

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SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER SIMPLE 7

Frontier Simple 7 (FS7) is a two-way, non-distance sensitive, flat rated long distance product designed for business customers.

Rate Structure

FS7 provides a single rate for outbound (1+) calls and a single rate for inbound (8xx) calls regardless of time of day. There is a monthly minimum usage guarantee on this product.

Usage Charges

FS7 calls are billed in six second increments with a minimum billing increment of eighteen seconds. Any fraction of an increment is rounded up to the next whole increment.

Ancillary Charges

In addition to the per minute usage charges, there is a Monthly Recurring charge ("MRC") of \$2.00 per (8XX).

***FRONTIER FLEX 800**

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

Rate Structure

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

Usage Charges

Version A:

Domestic and offshore calls are billed in six second increments with a thirty second minimum. Any fraction of an increment is rounded up to the next whole increment. Information service calls are billed in one minute increments with one minute rounding.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3 - SERVICE DESCRIPTIONS

***FRONTIER FLEX 800**

Version B:

Domestic and offshore calls are billed in one minute increments with a one minute minimum. Any fraction of an increment is rounded up to the next whole increment. Information service calls are billed in one minute increments with one minute rounding.

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FRONTIER FLEXMINUTES

Frontier FlexMinutes is a non-distance sensitive product that includes direct dial 1+ outbound service and FLEX 800 PIN based toll free. This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. Free usage allowance of minutes is determined by Customer's choice of Frontier FlexMinutes plan from this price list. Rates for 1+ outbound service calls can be found in Section 3.50 of this price list.

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The monthly recurring charge is applied at the account level. International rates for this product are found in the Frontier FlexMinutes International Schedule in the International Pricelist.

Frontier FlexMinutes includes the attributes of the Frontier Communications of America product FLEX800, and the rates, terms and conditions for FLEX800 can be found in this price list. Frontier FlexMinutes exceptions to the standard FLEX8000 product are: one toll free number is included at no charge (with additional toll free numbers charged at the standard FLEX800 rate), and FLEX800 domestic calls are charged the standard FLEX800 rates when they occur outside the free usage allowance of minutes, specified by the corresponding Frontier Flex Minutes plan chosen from this price list.

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The Customer invoice call detail will only be supplied for all toll charges if the customer exceeds the free usage allowance as determined by the plan chosen. If the total monthly usage is less than the allowance, then all the call detail will be suppressed on the invoice. For a one-time inquiry the call center consultant can provide the customer with a screen print to supply call detail. If the customer requests that all call detail information be provided on a monthly basis regardless if they were under or over the customer selected block of free minutes allowance, then this service will be available at no additional charge. Balances of unused minutes will not be carried over from one billing cycle to another billing cycle, and will be forfeited.

All calls are subject to a minimum billing of one minute with an additional billing increment of one minute. Charges will be rounded to the nearest cent on a per call basis.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER FLEXMINUTES

FlexMinutes USA

FlexMinutes USA includes 300 domestic minutes with a Monthly Recurring Charge of \$19.49.

FlexMinutes International

FlexMinutes International includes 500 domestic and international minutes from a list of countries specified in the Frontier Communications of America, Inc.'s International Price List. The monthly recurring charge for this plan is \$34.99.

Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

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FRONTIER VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability, and are only available in conjunction with Carrier's IntraState VIP service offering.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER VIP

Rate Structure

Frontier VIP switched calls are on-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in this price list. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this price list. Subscriber to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in this price list.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or CIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customer with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER CHOICES UNLIMITED

Frontier Choices Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Choices Unlimited plan from FCA's respective state tariffs. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Choices product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Choices Unlimited option.

Rates and Charges

Frontier Choices Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday - Friday		Saturday & Sunday	
D= Day	8:00 AM - 4:59 PM	N = Night	12:00AM Saturday through
E= Evening	5:00 PM - 11:59 PM		11:59 PM on Sunday.
N= Night	12:00 AM - 7:59 PM		

Usage Charges

With the Frontier Choices Unlimited option, unlimited usage is available only on the main billing number on the account. All calls are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Choices Unlimited long distance provides unlimited minutes of direct dialed 1+ domestic calling for residential voice service only. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam, American Samoa and Saipan.

The Choices Unlimited service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Choices Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Choices Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Choices Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER CHOICES UNLIMITED (CONT'D)

The Monthly Recurring Charge (MRC) for Frontier Choices Unlimited is billed in advance and can be found in this price list. The MRC includes unlimited usage for intrastate and interstate calls from the main billing number on the account to anywhere in the United States including "offshore" locations: (Hawaii, Alaska, Puerto Rico, and the U.S. Virgin Islands, Guam, American Samoa and Saipan). If a new customer to Frontier Choices Unlimited enrolls mid-billing cycle, the MRC will be prorated. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. The additional phone lines will not have the 30-free minutes applied since the Frontier Choice Unlimited long distance plan is not an eligible plan for the 30-free minutes. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

If a customer selects the Frontier Choices Tier III product offering from the associated LEC, pre-subscription to FCA Unlimited is required for the main billing number and the additional line(s).

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(D)

International direct dial calls are not included in the unlimited usage for Frontier Choices Unlimited. International rates for Frontier Choices Unlimited are found in the Frontier WorldWide Standard or Optional plans in the International Pricelist of FCA. If the Customer does not choose the Optional WorldWide plan, the international plan will be the Standard WorldWide international plan. All international calls are billed in one-minute increments with a minimum billing of one minute per call.

FRONTIERWORKS LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s state tariff.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIERWORKS LD (Cont'd)

Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday - Friday		Saturday & Sunday
N= Night	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this price list.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the rate section of this price list. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this price list. Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product

Intrastate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

SECTION 3 - SERVICE DESCRIPTIONS

RESIDENTIAL SERVICE

Residential Service is an outbound switched long distance communications service marketed to residential users whose need for service is primarily for personal or domestic purposes and have monthly communications expenditures under \$100 per month. Customers access service via local switched access facilities provided by the local telephone company.

Features include:

domestic and international direct dial calling;
instant credit for wrong numbers.

BUSINESS SERVICE

Business Service is an outbound switched long distance service marketed to small and medium size business users spending from \$100 to \$5,000 per month.

Features include:

- dedicated access via analog or digital special access lines. Special access line provide dedicated connections between the Customer and the Company;
- domestic and international direct dial calling;
- single point of customer contact for all services;
- six second increment billing;
- ability to combine multiple services on one invoice;
- instant credit for wrong numbers.

800 SERVICE

800 Service is an inbound toll free service that is ordered and billed to the customer receiving the call. A Customer may be assigned one or multiple or 800 numbers that allow the customer's end users to place a call to the customer free of charge. 800 service is available via switched or dedicated access facilities.

Features include:

- dedicated access via analog or digital special access lines. Special access lines provide dedicated connections between the Customer and the Company;
- domestic and international direct dial calling;
- vanity numbers at no additional charge;
- detailed call records listing the originating number for all 800 calls;
- emergency rerouting in case of a disaster.

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SECTION 3 - SERVICE DESCRIPTIONS

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BUSINESS 1+ SWITCHED SERVICE

Business 1+ Switched Service can be utilized on a direct dial or casual calling (by dialing the Company's Carrier Identification Code basis for outbound calls.

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(D)

BUSINESS 250 PLUS SERVICE

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, and Business 800.

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Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments.

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SECTION 3 - SERVICE DESCRIPTIONS

800/888 DIRECTORY LISTING SERVICE

800/888 Directory Listing Service allows a Customer's 800/888 number(s) to be entered into a third party database and made available to the general public upon request, via a directory assistance inquiry

FREEDOM CALLING

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan in the associated Frontier Communications of America, Inc.'s state tariff.

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in Section 4 of this price list. Any interstate usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this price list. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam, American Samoa and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls. The monthly recurring charge is billed in advance and unused minutes expire monthly.

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International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Freedom Calling may be used in conjunction with the Frontier Choices service offering in this pricelist.

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this price list.

SECTION 3 - SERVICE DESCRIPTIONS

FREEDOM PLAN

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom Plan only in conjunction with the corresponding Red, White, or Blue Freedom Plan offered by the Company for intrastate calling. The intrastate portion of Freedom Plan is subject to regulation by the appropriate state regulator. The interstate portion of Freedom Plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments.

CITIZENS BUSINESS LONG DISTANCE

Citizens Business Long Distance is a long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the intrastate plan of the same name. The intrastate portion of Citizens Business Long Distance is subject to regulation by the appropriate state regulator.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment.

INFORMATION DIGIT SCREENING

Information Digit Screening is an optional inbound service feature which blocks calls originating from certain types of stations considered undesirable by the feature subscriber. Calls are evaluated on the basis of their information digits which have been assigned and provided by the originating Local Exchange Carrier for this purpose. Subscribers may select from one of four Information Digit Screening types:

- Type 1: blocks station type information digits 07, , 27, 29, 70
- Type 2: blocks station type information digits , 27, 29, 70
- Type 3: blocks station type information digits , 27, 70
- Type 4: blocks station type information digits 29

The specific station type information digits are defined as follows:

- 07 Special operator handling required - Calls generated from stations that require further operator or operator services system screening.

SECTION 3 - SERVICE DESCRIPTIONS

INFORMATION DIGIT SCREENING

- | | |
|----|--|
| 27 | Coin - When it can be determined, at an SSP, from the trunk group that a call is a coin call, but the originating office does not provide ANI for coin lines, code "27" is sent from the SSP to indicate the call is from a coin line. |
| 29 | Prison/Inmate Service - Calls originating on stations within a confinement/detention facility that are intended for inmate/detainee use and require outward call screening and restriction. |
| 70 | Private paystations - Calls originating from private paystations (coin and/or coinless). |

Rate Structure

Charges for Information Digit Screening are assessed as a fixed non-recurring, and fixed monthly recurring fee per subscribing inbound number, each having per account maximums.

MINIMUM MONTHLY USAGE CHARGE-Z

A Monthly Minimum Usage Charge (MMUC) will apply to all, Home Connections II, HomeSaver, Multipoint 800, Access, Spectrum, Simple Connect, and Frontier One accounts established on, before or after July 5, 1999. This charge will apply in lieu of the Customer's Total Usage Charges in any billing period in which the Customer's Total Usage Charges are less than the MMUC. When the Customer's Total Usage Charges exceed the MMUC, the MMUC does not apply.

Total Usage Charges include all intrastate, interstate and international usage and recurring charges from any Company services billed to the Customer's account. Taxes, Universal Service Recovery Charges, PICCs, directory assistance and operator services calls are excluded from Total Usage Charges.

Rate Structure

The Monthly Minimum Usage Charge is applied per Customer account. Customers will be billed one MMUC for each account.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DESTINATIONS

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This service is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This service is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s intrastate tariff or price list. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

Rate Structure

The Monthly Recurring Charge (MRC) for Frontier Destinations State to State and Frontier Destinations Instate is billed in advance and can be found following. If a customer's direct dial outbound domestic and international 1+ usage, toll free usage, and FCA direct dial directory assistance charges, excluding taxes and surcharges, total greater than \$50.00 in any given month, the MRC will be waived for the following month. Usage above and beyond the \$50.00 threshold cannot be carried over to another month to meet another month's threshold. An additional MRC will be assessed per toll-free number that is requested by the customer, and the rates can be found following. Destinations State to State and Destinations Interstate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS CONNECTIONS LD BUNDLE, VERSION B

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to *FrontierWorks Business Connections LD Bundle* offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the *FrontierWorks Business Connections Product Suite* offered by that associated LEC (where available). This product is only available in conjunction with the *FrontierWorks Business Connections LD Bundle* plan from Frontier Communications of America, Inc.'s intrastate tariffs or price lists in the respective state that the customer provisions the service in. A list of FCA associated LECs can be found following.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange tariff of FCA's associated LEC or in the required contract the customer signs in order to provision this service.

Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday	
E= Evening	12:00 AM - 7:59AM	N = Night	12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM		
E= Evening	5:00 PM - 11:59PM		

Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any 1+ interstate usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this price list.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found following in this price list. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300 minute BOT to participate in this long distance product. Any 1+ interstate usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this price list. Overage rates may vary depending upon which BOT is selected. Minutes of use will be allocated to the free minutes and blocks of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS CONNECTIONS LD BUNDLE, VERSION B (Cont'd)

Usage Charges (Cont'd)

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance and 900 calls.

(D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than *FrontierWorks*, the customer will be subject to the rates, terms and conditions of that product.

Intrastate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in FCA's intrastate tariffs or price lists in the respective state that the customer provisions the service in. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free Minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE, VERSION A

Same rates, terms and conditions as Version B of this plan, with the following exceptions:

- Auxiliary lines that are not part of the *FrontierWorks Business Connections LD Bundle* will not be allowed to have a Carrier other than FCA, and those lines will be rated at the overage rate of the highest subscribed to calling plan.
- Minutes of use will be allocated to the free minutes and blocks of time allotments in chronological order by date and time.

FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE, VERSION C

Same rates, terms and conditions as Version B of this plan, with the following exceptions:

- Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate minutes per month, measured at the account level. Intrastate minutes of use are also excluded from Block Of Time minutes of use.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIERWORKS BUSINESS CONNECTIONS LD TOLL FREE

Usage

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the FrontierWorks Business Connections LD Toll Free plan from the respective intrastate tariffs of Frontier Communications of America, Inc.

The monthly recurring charge for this product is \$2.00 and will be billed in advance.

Interstate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Interstate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Interstate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

Rates

	(8XX) Rate Per Minute
Block of Time (BOT) minutes	Interstate
Free – 100	\$0.0700
BOT – 300	\$0.0600
BOT – 600	\$0.0500
BOT – 900	\$0.0500

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER SMALL BUSINESS ADVANTAGE LD BUNDLE, VERSION B

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) respective state tariff or price list in the state the customer is located. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found following. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. The monthly recurring charge per phone number is \$4.99.

Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, with the following rating periods:

Monday – Friday		Saturday & Sunday	
D= Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.	
E= Evening	5:00 PM - 11:59PM		
N= Night	12:00 AM - 7:59AM		

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER SMALL BUSINESS ADVANTAGE LD BUNDLE, VERSION B (cont'd)

Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Section Four of this price list. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this price list. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls.

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In the event a customer has multiple lines on their account, additional lines that are part of the Frontier Small Business Advantage LD Bundle will not be allowed to have a Carrier other than FCA, and those lines will have the usage applied towards the BOT minutes and will be rated at the applicable overage rate per minute.

Intrastate rates for usage outside the BOT minutes are found in the respective state tariffs of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

FRONTIER SMALL BUSINESS ADVANTAGE LD BUNDLE, VERSION A

Same rates, terms and conditions as Version B of this plan, with the following exception:

- Minutes of use will be allocated to the blocks of time allotments in chronological order by date and time when there are multiple lines enrolled in this product offering.

SECTION 3 - SERVICE DESCRIPTIONS

TOLL FREE (8XX) SERVICES

When a customer selects toll free service from Frontier Communications of America, Inc. that is used in conjunction with a 1+ product offering, a monthly recurring charge will be assessed on a per telephone number basis. The monthly recurring charge is \$4.99, is billed in advance, and will be prorated for customers who sign up mid billing cycle. Additional charges per call will be assessed on a minute of use basis, and will be subject to the rates, terms and conditions of the respective plans. If a customer has five or more toll free numbers on a single account, the monthly recurring charges for the toll free numbers will be waived.

This applies to the following Frontier Communications of America plans:

- Frontier Advantage
- EZ Plan
- Simple 7
- Interstate 4.9
- Community Choice
- Link One
- Business Toll Free
- Residential Toll Free
- Business Rate Plus
- ICB Switched Toll Free
- Power Access
- Signature
- Signature II
- Signature Plus
- VIP
- XL
- National Product
- New Business Plan
- LEC Billed Domestic Business

SECTION 3 - SERVICE DESCRIPTIONS

MOHAVE CHOICES LD

Frontier Mohave Choices LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service. This product is only available in conjunction with the Frontier Mohave Choices LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Mohave Choices product offered by Citizens Utilities Rural Company. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Mohave Choices LD offered by FCA.

Customers that select this long distance product commit to a one-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Mohave Choices product. Early termination liability rules and regulations can be found in the local exchange tariff of Citizens Utilities Rural Company. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of Citizens Utilities Rural Company will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Mohave Choices LD, in monthly increments of 300 and 500 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. Customers who have selected a broadband service offering from Citizens Utilities Rural Company will be required to select the 500 minute BOT, and customers who have not selected the broadband service offering from the associated ILEC will be required to select the 300 minute BOT in order to select this LD service offering. The MRC for the BOT can be found in the rates section of this price list. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any interstate usage above the BOT minutes will be rated at an interstate overage rate per minute, and these rates can be found in the rate section of this price list. Overage rates may vary depending upon which BOT is selected. Intrastate rates for usage outside the BOT minutes are found in the respective state tariff of FCA. International rates for this product are found in the International Product Guide of FCA.

SECTION 3 - SERVICE DESCRIPTIONS

MOHAVE CHOICES LD (cont'd)

Usage Charges (cont'd)

If a new customer to Frontier Mohave Choices LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, operated assisted and 900 calls.

(D)

All calls are subject to a minimum billing of sixty seconds with an additional billing increment of sixty seconds. Charges will be rounded up to the next cent on a per call basis.

SECTION 3 - SERVICE DESCRIPTIONS

***FRONTIER DIGITAL PHONE SILVER**

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Silver plan from FCA's New York State Tariff. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Silver local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM – 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM – 4:59PM	
E= Evening	5:00 PM – 11:59PM	

Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

For an additional monthly recurring charge of \$10, a customer of this plan may choose the option of unlimited Interstate 1+ calling, subject to Frontier Digital Phone Silver terms and conditions.

* This service has been grandfathered as of 6/16/2009.

+ This service was previously called Frontier UnlimitedNY.

SECTION 3 - SERVICE DESCRIPTIONS

***FRONTIER UNLIMITEDNY** (continued)

Usage Charges (continued)

The Monthly Recurring Charge (MRC) for Frontier UnlimitedNY is billed in advance and can be found in FCA's intrastate tariff. If a new customer to Frontier UnlimitedNY enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier UnlimitedNY plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier UnlimitedNY, where available.

(D)

* This service has been grandfathered as of 6/16/2009.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE SERVICE – 2010*

(T)

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option. The LECs at which this plan is available are the following:

Frontier Communications of Alabama, LLC
Frontier Communications of Lamar County, LLC
Citizens Telecommunications Company of California, Inc.
Citizens Telecommunications Company of Tuolumne
Frontier Communications of the South, LLC
Frontier Communications of Georgia, LLC
Frontier Communications of Fairmount, LLC
Citizens Telecommunications Company of Idaho, Inc.
Frontier Communications of Illinois, Inc.
Frontier Communications of Lakeside, Inc.
Frontier Communications of DePue, Inc.
Frontier Communications - Prairie, Inc.
Frontier Communications - Schuyler, Inc.
Frontier Communications - Midland, Inc.
Frontier Communications of Orion, Inc.
Frontier Communications of Mt. Pulaski, Inc.
Citizens Telecommunications Company of Illinois
Frontier Communications of Indiana, Inc.
Frontier Communications of Thorntown, Inc.
Frontier Communications of Iowa, Inc.
Frontier Communications of Michigan, Inc.
Frontier Communications of Mississippi, Inc.
Citizens Telecommunications Company of Montana
Citizens Telecommunications Company of Nebraska
Citizens Telecommunications Company of Nevada
Frontier Telephone of Rochester, Inc.
Ogden Telephone Company
Frontier Communications of AuSable Valley, Inc.
Frontier Communications of Seneca-Gorham, Inc.
Frontier Communications of New York, Inc.
Frontier Communications of Sylvan Lake, Inc.
Citizens Telecommunications Company of New York, Inc.
Frontier Communications of Michigan, Inc.
Citizens Telecommunications Company of Oregon
Citizens Telecommunications Company of New York, Inc.

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE SERVICE - 2010*(Cont'd)

(T)

Citizens Telecommunications Company of Tennessee, LLC
 Citizens Telecommunications Company of the Volunteer State, LLC
 Citizens Telecommunications Company of Utah
 Rhinelander Telephone LLC
 Frontier Communications of Wisconsin LLC
 Frontier Communications of Viroqua LLC
 Frontier Communications of Mondovi LLC
 Frontier Communications - St. Croix LLC

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Service option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE SERVICE – 2010* (Cont'd)

(T)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE – WEST VIRGINIA**

Frontier Digital Phone Service - West Virginia is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service - West Virginia option. The LEC at which this plan is available is the following:

Citizens Telecommunications Company of West Virginia, Inc.

Rates and Charges

Frontier Digital Phone Service - West Virginia calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

Usage Charges

With the Frontier Digital Phone Service - West Virginia option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service - West Virginia long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service - West Virginia is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service - West Virginia is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service - West Virginia or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service - West Virginia is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE - WEST VIRGINIA (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service - West Virginia plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service – West Virginia, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service - West Virginia is billed in advance. If a new customer to Frontier Digital Phone Service - West Virginia enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE SERVICE OF THE GOLDEN STATE*

Frontier Digital Phone Service of the Golden State is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service of the Golden State option. The LEC at which this plan is available is the following:

Citizens Telecommunications Company of the Golden State

Rates and Charges

Frontier Digital Phone Service of the Golden State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Service of the Golden State option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service of the Golden State long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service of the Golden State is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service of the Golden State is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service of the Golden State or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service of the Golden State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE OF THE GOLDEN STATE (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service of the Golden State plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone of the Golden State, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service of the Golden State is billed in advance. If a new customer to Frontier Digital Phone Service of the Golden State enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE OF MINNESOTA**

Frontier Digital Phone Service of Minnesota is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service of Minnesota option. The LECs at which this plan is available are the following:

Citizens Telecommunications Company of Minnesota
Frontier Communications of Minnesota, Inc.

Rates and Charges

Frontier Digital Phone Service of Minnesota calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

Usage Charges

With the Frontier Digital Phone Service of Minnesota option, unlimited long distance usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service of Minnesota long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service of Minnesota is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service of Minnesota is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service of Minnesota or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service of Minnesota is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE OF MINNESOTA (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service of Minnesota plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service of Minnesota, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service of Minnesota is billed in advance. If a new customer to Frontier Digital Phone Service of Minnesota enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE OF ARIZONA**

Frontier Digital Phone Service of Arizona is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service of Arizona option. The LECs at which this plan is available are the following:

Citizens Telecommunications Company of the White Mountains, Inc.
Citizens Utilities Rural Company, Inc.
Navajo Communications Company, Inc.

Rates and Charges

Frontier Digital Phone Service of Arizona calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

Usage Charges

With the Frontier Digital Phone Service of Arizona option, unlimited long distance usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service of Arizona long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service of Arizona is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service of Arizona is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service of Arizona or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. If Customer's usage exceeds 3,000 minutes of use in any month, Customer will be presumed to be in violation of the applicable restrictions and it shall be the responsibility of Customer to demonstrate to the Company that Customer's use was not a violation of any of the restrictions. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, exceeds 3,000 minutes of use in any month, or is otherwise prohibited as specified in this price list (such as long distance dial-up internet calls), Customer shall forfeit eligibility for rates under this plan and will be moved to a usage-sensitive FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this price list. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE OF ARIZONA (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service of Arizona plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service of Arizona, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service of Arizona is billed in advance. If a new customer to Frontier Digital Phone Service of Arizona enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE OF OHIO AND PENNSYLVANIA

Frontier Digital Phone Service of Ohio and Pennsylvania is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service of Ohio and Pennsylvania option. The LEC at which this plan is available is the following:

Frontier Communications of Michigan, Inc.
Frontier Communications of Breezewood, LLC
Frontier Communications of Canton, LLC
Frontier Communications of Lakewood, LLC
Frontier Communications of Oswayo River, LLC
Frontier Communications of Pennsylvania, LLC

Rates and Charges

Frontier Digital Phone Service of Ohio and Pennsylvania calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

Usage Charges

With the Frontier Digital Phone Service of Ohio and Pennsylvania option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service of Ohio and Pennsylvania long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service of Ohio and Pennsylvania is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service of Ohio and Pennsylvania is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service of Ohio and Pennsylvania or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE OF OHIO AND PENNSYLVANIA (Cont'd)

Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service of Ohio and Pennsylvania is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service of Ohio and Pennsylvania plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone of Ohio and Pennsylvania, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service of Ohio and Pennsylvania is billed in advance. If a new customer to Frontier Digital Phone Service of Ohio and Pennsylvania enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS UNLIMITED

Frontier Business Unlimited (FBU) is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Business Unlimited. This product is only available in conjunction with the Frontier Business Unlimited plan from Frontier Communications of Rochester's New York State Tariff.

Rate and Charges

Frontier Business Unlimited calls are non-distance sensitive and flat-rated with the following rating periods:

Monday-Friday		Saturday & Sunday
N = Night	12:00 AM – 7:59 AM	N = Night
D = Day	8:00 A – 4:59 PM	12:00 AM Sat – 11:59 on Sunday
E = Evening	5:00 PM – 11:59 PM	

Usage Charges

FBU long distance minutes are only available on FBU line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up internet calls. Additional non-FBU lines will be charged a per minute rate (found in the rates section following) for domestic long distance calling and normal Local Measured Service charges for local calls. If unlimited minutes are used for non-voice calls, Frontier may charge a per minute rate (found in the rates section following) for non-voice long distance calls. Customers with usage inconsistent with normal commercial voice applications and usage patterns may be converted to non-FBU service with charges for local and long distance calling.

The unlimited long distance plan may be used only for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice applications. This service may not be used for autodialing, long distance Internet or intranet access (including access to corporate LANs), telemarketing or telesales applications.

FBU service is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, Centrex service, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customer's account.

Business customers who subscribe to the Plan and commitment to a one, two or three year term commitment will be given \$10.00 off per month for the length of the contract. There will be a flat rate early termination fee of \$150.00 if the customer cancels the term before the end of the contract period.

Monthly Charges

If a customer new to Frontier Business Unlimited signs up mid-billing cycle, the monthly recurring charge (MRC) will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS UNLIMITED - 8YY BLOCK OF TIME (BOT)

Frontier Business BOT is a non-distance sensitive product that includes toll free service (8YY). These are BOT that can be added to the Frontier Business Unlimited. The BOT are sold in 500, 1000, 1500, 2500 or 5000 minute blocks. A monthly recurring charge will be assessed on a per telephone number basis for the 8YY service. The BOT minutes are assessed at an account level.

Usage Charges

Frontier Business BOT for both inbound calls will be measured in 6 second increments with an eighteen second minimum. Any fraction of an increment is rounded up to the next whole increment. Any usage above the allotted block of time will be subject to an overage rate that can be found in the rate section of the tariff. Unused minutes will expire at the end of the month and will not be accumulated.

Monthly Charges

The Monthly Recurring charge for the BOT minutes can be found in Section 4. Customers must commit to a one, two or three year term commitment and a termination fees of \$100 will apply if the customer cancels before the end of the term.

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE X**

Frontier Digital Phone Service X is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service X or Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service X option. The LECs at which this plan is available are the following:

Frontier Communications of the South, LLC
Frontier Communications of the South, LLC – Florida
Frontier Communications of Mississippi, Inc.
Citizens Telecommunications Company of Utah

Rates and Charges

Frontier Digital Phone Service X calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

Usage Charges

With the Frontier Digital Phone Service X option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service X long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE X (Cont'd)

Usage Charges (Cont'd)

Frontier Digital Phone Service X is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service X is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service X or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service X is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE X (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service X plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service X, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service X is billed in advance. If a new customer to Frontier Digital Phone Service X enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE X – WEST VIRGINIA**

Frontier Digital Phone Service X - West Virginia is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service X or Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service X - West Virginia option. The LEC at which this plan is available is the following:

Citizens Telecommunications Company of West Virginia, Inc.

Rates and Charges

Frontier Digital Phone Service X - West Virginia calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Service X - West Virginia option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service X - West Virginia long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service X - West Virginia is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service X - West Virginia is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service X - West Virginia or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service X - West Virginia is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE X - WEST VIRGINIA (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service X - West Virginia plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service X – West Virginia, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service X - West Virginia is billed in advance. If a new customer to Frontier Digital Phone Service X - West Virginia enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE X OF THE GOLDEN STATE**

Frontier Digital Phone Service X of the Golden State is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service X or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service X of the Golden State option. The LEC at which this plan is available is the following:

Citizens Telecommunications Company of the Golden State

Rates and Charges

Frontier Digital Phone Service X of the Golden State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Service X of the Golden State option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service X of the Golden State long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service X of the Golden State is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service X of the Golden State is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service X of the Golden State or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service X of the Golden State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE X OF THE GOLDEN STATE (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service X of the Golden State plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone of the Golden State, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service X of the Golden State is billed in advance. If a new customer to Frontier Digital Phone Service X of the Golden State enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER DIGITAL PHONE SERVICE X OF ARIZONA**

Frontier Digital Phone Service X of Arizona is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service X or the Digital Phone Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service X of Arizona option. The LECs at which this plan is available are the following:

Citizens Telecommunications Company of the White Mountains, Inc.

Rates and Charges

Frontier Digital Phone Service X of Arizona calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

Usage Charges

With the Frontier Digital Phone Service X of Arizona option, unlimited long distance usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service X of Arizona long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service X of Arizona is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service X of Arizona is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service X of Arizona or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. If Customer's usage exceeds 3,000 minutes of use in any month, Customer will be presumed to be in violation of the applicable restrictions and it shall be the responsibility of Customer to demonstrate to the Company that Customer's use was not a violation of any of the restrictions. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service X is not consistent with residential voice applications, exceeds 3,000 minutes of use in any month, or is otherwise prohibited as specified in this price list (such as long distance dial-up internet calls), Customer shall forfeit eligibility for rates under this plan and will be moved to a usage-sensitive FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this price list. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• FRONTIER DIGITAL PHONE SERVICE X OF ARIZONA (Cont'd)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service X of Arizona plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service X of Arizona, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service X of Arizona is billed in advance. If a new customer to Frontier Digital Phone Service X of Arizona enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS UNLIMITED (Cont'd)

FRONTIER BUSINESS - 8YY BLOCK OF TIME (BOT)

Frontier Business BOT is a non-distance sensitive product that includes toll free service (8YY). These are BOT that can be added to the Frontier Business Unlimited. The BOT are sold in 500, 1000, 1500, 2500 or 5000 minute blocks. A monthly recurring charge will be assessed on a per telephone number basis for the 8YY service. The BOT minutes are assessed at an account level.

Usage Charges

Frontier Business BOT for both inbound calls will be measured in 6 second increments with an eighteen second minimum. Any fraction of an increment is rounded up to the next whole increment. Any usage above the allotted block of time will be subject to an overage rate that can be found in the rate section of the tariff. Unused minutes will expire at the end of the month and will not be accumulated.

Monthly Charges

The Monthly Recurring charge for the BOT minutes can be found in Section 4. Customers must commit to a one, two or three year term commitment and a termination fees of \$100 will apply if the customer cancels before the end of the term.

SECTION 3 - SERVICE DESCRIPTIONS

+*FRONTIER DIGITAL PHONE SILVER

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Silver. This product is only available in conjunction with the Frontier Digital Phone Silver plan from FCA's California's State Tariff. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Silver local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

*This service has been grandfathered as of 6/16/2009.

+This bundle was previously called Frontier UnlimitedCA.

SECTION 3 - SERVICE DESCRIPTIONS

***FRONTIER DIGITAL PHONE SILVER (Cont'd)**

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Silver, where available. (D)

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance and can be found in FCA's intrastate tariff. If a new customer to Frontier Digital Phone Silver enrolls mid-billing cycle, the MRC will be prorated.

* This service has been grandfathered as of 6/16/2009.

+This bundle was previously called Frontier UnlimitedCA.

SECTION 3 - SERVICE DESCRIPTIONS

***+FRONTIER DIGITAL PHONE BRONZE - ROCHESTER**

Frontier Digital Phone Bronze a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Bronze. This plan is available in conjunction with the Frontier Digital Phone Bronze plan from Frontier Telephone of Rochester.

Frontier Digital Phone Bronze calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Digital Phone Bronze, usage is available in a 100-minute block of time. THE BOT is applied at the line level. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 100 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 100 minutes and will be rated separately. The monthly recurring charge is billed in advance and unused minutes expire monthly. (D)

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Charges

The Monthly Recurring Charge (MRC) for the 100 minute BOT for the Frontier Digital Phone Bronze can be found in Section 4 of this price list.

If a customer signs up for service before March 9th, 2009, Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

If the customer signs up for service after March 9th, 2009, Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$5.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

* This service has been grandfathered as of 6/16/2009.

+ This product was previously called Frontier Digital Phone Essentials -Rochester

SECTION 3 - SERVICE DESCRIPTIONS

***+FRONTIER DIGITAL PHONE BRONZE**

Frontier Digital Phone Bronze a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Bronze. This plan is available in conjunction with the Frontier Digital Phone Bronze plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Bronze options.

Frontier Digital Phone Bronze calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Digital Phone Bronze, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 100 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance or international termination of 1+ dialed calls. Canadian calls will not be part of the 100 minutes and will be rated separately. The monthly recurring charge is billed in advance. (D)

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Charges

The Monthly Recurring Charge (MRC) for the 100 minute BOT for the Frontier Digital Phone Bronze can be found in Section 4 of this price list.

If a customer signs up for service before March 9th, 2009, Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

If the customer signs up for service after March 9th, 2009, Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$5.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

* This service has been grand-fathered as of 6/16/2009.

+ This product was previously called Frontier Digital Phone Essentials

SECTION 3 - SERVICE DESCRIPTIONS

***FRONTIER DIGITAL PHONE SILVER**

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Silver. This product is only available in conjunction with Frontier Digital Basic Bundle or Digital Phone Service from FCA's State Tariff. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Silver local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service. If it is determined that the usage on the Frontier Digital Phone Silver is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

* This service has been grand-fathered as of 6/16/2009.

+ This product was previously called Frontier Unlimited State

SECTION 3 - SERVICE DESCRIPTIONS

*FRONTIER DIGITAL PHONE SILVER (Cont'd)

Monthly Charges

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

The customer is given a price protection plan, which guarantees the price during the length of the term commitment. The customer will be given the option of auto renewal. If the customer elects auto-renewal, the services will renew at the then- current tariff rate, excluding promotional pricing, of the product at the time of renewal, and the same term length and termination fee will apply. The new price will be guaranteed for the duration of the new term. The auto renewal can be cancelled by the customer or the Company at any time before the end of any term.

* This service has been grand-fathered as of 6/16/2009.

+ This product was previously called Frontier Unlimited State.

SECTION 3 - SERVICE DESCRIPTIONS

(D)

(D)

FRONTIER BUSINESS ESSENTIALS-

Frontier Business Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Business Essentials. This plan is available in conjunction with the Frontier Business Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Business Essentials options.

Frontier Business Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Business Essentials, usage is available in a 100-minute block of time. THE BOT is applied at the line level. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 100 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 100 minutes and will be rated separately. The monthly recurring charge is billed in advance.

(D)

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Charges

The Monthly Recurring Charge (MRC) for the 100 minute BOT for the Frontier Business Essentials can be found in Section 4 of this tariff.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a \$5.00 credit per month for the length of the contract. If the customer signs up for service before 2/28/09, there will be up to a \$200.00 termination fee prorated if the customer cancels before the term commitment is up. If the customer signs up for service after 2/28/09, there will be a flat rate early termination fee of \$100.00 if the customer cancels the term before the end of the contract period.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS ESSENTIALS (Cont'd)

FRONTIER BUSINESS BLOCK OF TIME (BOT)

Frontier Business BOT is a non-distance sensitive product that includes direct dial 1+ outbound and toll free service (8YY). These are BOT that can be added to the Frontier Business Essentials local plan. The BOT are sold in 500, 1000, 1500, 2500 or 5000 minute blocks. A monthly recurring charge will be assessed on a per telephone number basis for the 8YY service. The BOT minutes are assessed at an account level.

Usage Charges

Frontier Business BOT for both inbound and outbound calls will be measured in 6 second increments with an eighteen second minimum. Any fraction of an increment is rounded up to the next whole increment. Any usage above the allotted block of time will be subject to an overage rate that can be found in the rate section of the tariff. Unused minutes will expire at the end of the month and will not be accumulated.

The BOT minutes include all domestic calling with the exception of directory assistance and international origination and termination.

(D)

Monthly Charges

The Monthly Recurring charge for the BOT minutes can be found in Section 4. Customers must commit to a one, two or three year term commitment and a termination fees of \$100 will apply if the customer cancels before the end of the term.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS METRO-

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC in order to be eligible for the Frontier Business Metro Long Distance Plan.

Rate and Changes

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM-4:59PM	
Evening	5:00PM-11:59PM	

Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

Monthly Charges

The Monthly Recurring Charges (MRC) for the Frontier Business Metro is billed in advance and can be found in the FCA's intrastate tariffs. If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE 100 * +

Frontier Digital Phone 100 a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital 100. This plan is available in conjunction with the Frontier Digital Phone 100 plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Digital 100, usage is available in a 100-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 100-minute BOT for the Frontier Digital Phone 100 can be found in Section 4 of this tariff. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 100 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 100 minutes and will be rated separately. The monthly recurring charge is billed in advance.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone 100 is billed in advance. If a new customer to Frontier Digital Phone 100 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies.

* This service was previously called Frontier Digital Phone Essentials.

+ This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER UNLIMITED STATE**

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

Rates and Charges

Frontier Digital Phone Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

Usage Charges

With the Frontier Digital Phone Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

- **FRONTIER UNLIMITED STATE (Continued)**

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

***FRONTIER DIGITAL PHONE BASIC**

Frontier Digital Phone Basic a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Basic. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Basic options.

Frontier Digital Phone Basic calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Digital Phone Basic, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Basic can be found in Section 4 of this tariff. Any interstate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Minutes not used in a month will expire at the end of that month. There will be no carry over minutes. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately. The monthly recurring charge is billed in advance. (D)

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Family - Essentials is billed in advance. If a new customer to Frontier Digital Phone Basic enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a \$5.00 credit per month for the length of the contract. If the customer terminates the service before the end of the commitment period, a termination fee of \$50.00 applies

* This service has been grandfathered as of 3/1/2010.

SECTION 3 - SERVICE DESCRIPTIONS

- **FRONTIER Digital Phone Tier 2**

Frontier Digital Phone Tier 2 is a non-distance sensitive product that includes direct dial 1+ outbound Interstate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Tier 2 option.

Rates and Charges

Frontier Digital Phone Tier 2 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

Usage Charges

Frontier Digital Phone Tier 2 covers up to 4,500 minutes of use for the main billing number on the account. All calls that do not qualify for this calling plan are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The plan minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Tier 2 service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Tier 2 service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Tier 2 service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Tier 2 plan option will automatically be removed from the main line and thus the customers account.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

- **FRONTIER Digital Phone Tier 2**

Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Tier 2 is billed in advance. If a new customer to Frontier Digital Phone Tier 2 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

• **FRONTIER Digital Phone Tier 3**

Frontier Digital Phone Tier 3 is a non-distance sensitive product that includes direct dial 1+ outbound Interstate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Tier 3 option.

Rates and Charges

Frontier Digital Phone Tier 3 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

Usage Charges

Frontier Digital Phone Tier 3 covers up to 7,000 minutes of use for the main billing number on the account. A cost of \$.03 per minute will be billed for any minutes over the 7,000. All calls that do not qualify for this calling plan are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The plan minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Tier 3 service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Tier 3 service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Tier 3 service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls,. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Tier 3 plan option will automatically be removed from the main line and thus the customers account.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER Digital Phone Tier 3

Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Tier 3 is billed in advance. If a new customer to Frontier Digital Phone Tier 3 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE ESSENTIALS – 2010*

(T)

Frontier Digital Phone Essentials, a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in Section 4 of this tariff. Any interstate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 300 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately. The monthly recurring charge is billed in advance.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Essentials is billed in advance. If a new customer to Frontier Digital Phone Essentials enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a 5% credit per month on the bundle for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$50 applies

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - SERVICE DESCRIPTIONS

DIGITAL PHONE NATIONWIDE UNLIMITED SERVICE – 2010*

(T)

Digital Phone Nationwide Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital Phone Nationwide Unlimited Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Digital Phone Nationwide Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Digital Phone Nationwide Unlimited Service option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Digital Phone Nationwide Unlimited Service long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Digital Phone Nationwide Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Digital Phone Nationwide Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital Phone Nationwide Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital Phone Nationwide Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - SERVICE DESCRIPTIONS

DIGITAL PHONE NATIONWIDE UNLIMITED SERVICE – 2010* (Cont'd)

(T)

Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital Phone Nationwide Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Digital Phone Nationwide Unlimited Service, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Digital Phone Nationwide Unlimited Service is billed in advance. If a new customer to Digital Phone Nationwide Unlimited Service enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - SERVICE DESCRIPTIONS

RESIDENTIAL SIMPLE RATE PLAN*

Residential Simple Rate Plan is available to residential customers who subscribe to this plan. InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent. Interstate calls are rated at the 1+ interstate rates as listed for residential 1+ service as provided in the Company's Domestic Price List.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

FRONTIER BLOCK OF TIME

Frontier Block of Time is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is available to customers of local exchange companies (LECs) with whom the carrier has billing and collections contract and is enrolled in one of the local access products offered by the associated LEC. The blocks of time are offered in 500, 1,000, 2,500, 5,000, 10,000, and 20,000.

(T) (D)

Usage Charges

The MRCs for the BOT can be found in Section 4 of this price list. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any given billing month will expire and can not be used against any other monthly usage. Any usage above the BOT minutes will be rated at an overage rate per minute and these rates can be found in Section 4.

All calls are subject to a minimum of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded to the next cent on a per call basis.

Monthly Charges

The BOT charge for the service is billed in advance. If a new customer to the plan signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are Directory Assistance, Payphone, and 900 calls

The service can be purchased on a month to month basis.

(T)

**Frontier Communications of America, Inc.
Domestic Informational Price List**

February 29, 2016 49.58

SECTION 3 - SERVICE DESCRIPTIONS

Reserved for future use

(D)

(D)

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS NATIONWIDE UNLIMITED

Frontier Business Nationwide Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Business Nationwide Unlimited. This product is only available in conjunction with the Frontier Business Nationwide Unlimited plan from the following ILEC Companies Tariff.

Rate and Changes

Frontier Business Nationwide Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday	
E=Evening	12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday	
D=Day	8:00AM-4:59PM		
Evening	5:00PM-11:59PM		

Usage Charges

Frontier Business Nationwide Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up internet calls. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-Frontier Business Nationwide Unlimited Service with charges for local and long distance calling.

Frontier Business Nationwide Unlimited is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, the Frontier Business Nationwide Unlimited Plan will automatically be removed from the line and thus the customer's account.

Monthly Charges

The Monthly Recurring Charge (MRC) for the Frontier Business Nationwide Unlimited can be found in Section 4 of this tariff.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a credit of 5%, 10%, or 15% respectively per month for the length of the contract. There will be up to a \$150.00 termination fee if the customer cancels before the term commitment is up.

If a new customer to Frontier Business Nationwide Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER BUSINESS LOCAL UNLIMITED

Frontier Business Local Unlimited a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Business Local Unlimited. This plan is available in conjunction with the Frontier Business Local Unlimited plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Business Local Unlimited options.

Frontier Business Local Unlimited calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Business Local Unlimited, usage is available in a 100-minute block of time. THE BOT is applied at the line level. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 100 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 100 minutes and will be rated separately. The monthly recurring charge is billed in advance. (D)

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Monthly Charges

The Monthly Recurring Charge (MRC) for the 100 minute BOT for the Frontier Business Local Unlimited can be found in Section 4 of this tariff.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a credit of 5%, 10%, or 15% respectively per month for the length of the contract. There will be up to a \$150.00 termination fee if the customer cancels before the term commitment is up.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE SERVICE

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE SERVICE (Continued)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Unlimited Service is billed in advance. If a new customer to Frontier Digital Phone Unlimited Service enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one or two year term commitment, will be given a price guarantee for length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$100.00 applies.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER DIGITAL PHONE ESSENTIALS

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in Section 4 of this tariff. Any interstate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 360 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

(T)

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, calling cards or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately. The monthly recurring charge is billed in advance.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

**Frontier Communications of America, Inc.
Domestic Informational Price List**

December 20, 2017 49.64

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER SIMPLY UNLIMITED*

(C)

Frontier Simply Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Simply Unlimited. This product is only available in conjunction with the Frontier Simply Unlimited plan from the following ILEC Companies Tariff.

Rate and Changes

Frontier Simply Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday	
E=Evening	12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday	
D=Day	8:00AM-4:59PM		
Evening	5:00PM-11:59PM		

Usage Charges

Frontier Simply Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up internet calls. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- **Frontier Simply Unlimited** service with charges for local and long distance calling.

Frontier Simply Unlimited is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, the Frontier Simply Unlimited Plan will automatically be removed from the line and thus the customer's account.

Monthly Charges

The Monthly Recurring Charge (MRC) for the Frontier Simply Unlimited can be found in Section 4 of this tariff.

Customers can subscribe to this plan and commit to a one-, two or three-year term commitment. There will be termination fee if the customer cancels before the term commitment is up. The fee is the number of months remaining times the full bundle rate. The termination fee is on a per line basis. If a new customer to Frontier Simply Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

* Frontier Simply Unlimited is grandfathered and limited to all existing subscribers at their existing locations as of December 20, 2017.

(N)
(N)

SECTION 3 - SERVICE DESCRIPTIONS

Business Cents

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 4 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

There is a monthly minimum usage level (MMUL) to the plan, as set forth in the rate section. The MMUL is at the account level. Beginning with the customer's second invoice, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. There is a monthly recurring charge for Business Cents service. The monthly recurring charge is not calculated as part of the monthly minimum usage level.

Monthly Charges

The Monthly Recurring Charge (MRC) for the Frontier Business Cents can be found in Section 4 of this tariff.

Directory Assistance and National Directory Assistance

National Directory Assistance (NDA) provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge will still be assessed. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided. Service can be originated only from the continental U.S., Alaska and Hawaii and may be terminated within the United States, subject to network availability. Directory Assistance will be provided for published telephone numbers only in the U.S. and its territories (American Samoa, Puerto Rico, Guam, Northern Mariana Islands and U.S. Virgin Islands).

Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service

Direct dialed Directory Assistance Service calls are dialed by the Customer and completed without the assistance of an operator, except where system capabilities allow billing of a surcharge for Operator Assisted surcharge for calls placed to Directory Assistance via an operator, instead of direct dialed by the Customer. This surcharge is billed at the Operator Assisted Service Charge rate as specified in this tariff. The services of an operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:

(N)

(N)

SECTION 3 - SERVICE DESCRIPTIONS

Directory Assistance and National Directory Assistance (cont'd)

To reach the called Directory Assistance Service number where direct dialing facilities are not available.

To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.

To record the originating telephone number where no automatic recording equipment is available.

Rates and Charges

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service. Rates are located in Section 4.

Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the domestic interstate interexchange call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. When multiple telephone numbers are requested, only the last call can be completed. The applicable usage charges are listed in Section 4.

Residential Simple Rate Plan

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan. InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the domestic USA.

A monthly recurring charge (MRC) is billed each month in advance and applies per line that is presubscribed to the company's Simple Rate Plan. The MRC applies in full each month, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

(N)

(N)

SECTION 3 - SERVICE DESCRIPTIONS

Frontier Basic Long Distance Service

Frontier Basic Long Distance Service is the basic long distance service offered to residential and Business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

OneVoice Nationwide

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday	Saturday & Sunday
E=Evening 12:00AM-7:59AM	N=Night
D=Day 8:00AM-4:59PM	12:00AM Sat-11:59 on Sunday
Evening 5:00PM-11:59PM	

Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Canadian calls will be billed at a reduced rate shown in the rate schedule. These calls will be billed at 30 second initial and 6 second increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage. On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Section 4 of this tariff.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a discount. An additional discount may apply if the customer purchases a qualifying broadband offer. If the term is removed before the end of the term period, a termination fee equal to the number of remaining months times the monthly recurring charge will be applied. If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

If a customer signs up for OneVoice Nationwide and subscribes to Frontier's BroadBand Service, a \$10.00 credit per month will be applied.

(N)
(N)

SECTION 3 - SERVICE DESCRIPTIONS

OneVoice 100*

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage minutes and Canadian calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in Section 4. These calls will be billed in full minute increments. Call segments will be rounded to the next full increment.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a discount. If the term is removed before the end of the term period, a termination fee equal to the number of remaining months times the monthly recurring charge will be applied

Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice 100 can be found in Section 4 of this tariff.

Frontier Long Distance Business Plan

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment.

- **Service is grandfathered effective 01/07/2020.**

SECTION 3 - SERVICE DESCRIPTIONS

5 Cents Plan (Plan M)*

General Description

5 Cents Plan (Plan M) is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. 5 Cents Plan (Plan M) utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered in conjunction with the corresponding intrastate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Rates and Charges

The Monthly Recurring Charge (MRC) for 5 Cents Plan (Plan M) can be found in Section 4 of this tariff.

This calling plan is only offered where billing and system capability exist. A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's 5 Cents Plan (Plan M). If there are multiple lines on an account, only one MRC will be assessed. Intrastate and international services are provided in accordance with the corresponding intrastate and international tariffs and rate schedules. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Minimum Spend Level

When the Customer's billing for applicable charges falls below a minimum level in any full billing period, a shortfall charge will be applied, which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Charges that contribute toward meeting the MSL, include but are not limited to: Direct Dialed calls (including intrastate and interstate calls), International calls, Operator Assistance calls and Domestic and International Monthly Recurring Charges. Federal taxes, state taxes, credits, Universal Service Fees, charges billed by other carriers and other surcharges and taxes do not contribute towards satisfying the minimum spend level requirement. Each billing month when the contributory charges are equal to or greater than the MSL, no MSL charge is imposed. If the contributory charges are less than the MSL rate, the difference between the MSL rate and the contributory charges will be a separate charge on the bill.

Minimum Spend Level \$11.99

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 3 - SERVICE DESCRIPTIONS

Frontier Single Rate Plan*

General Description

Frontier Single Rate Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Frontier Single Rate Plan Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all interstate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Rates and Charges

The Monthly Recurring Charge (MRC) for Frontier Single Rate Plan can be found in Section 4 of this tariff.

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Frontier Single Rate Plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 3 - SERVICE DESCRIPTIONS

TalkTime 30 – Plan F*

General Description

TalkTime 30 – Plan F is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. TalkTime 30 – Plan F utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding intrastate TalkTime 30 – Plan F.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Rates and Charges

The Monthly Recurring Charge (MRC) for TalkTime 30 – Plan F can be found in Section 4 of this tariff.

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each account presubscribed to the Company's TalkTime 30 – Plan F. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes, excluding minutes used for any International calling, is included in the MRC as specified below. Intrastate service is provided in accordance with the corresponding posted intrastate tariff. The MRC applies in full each month for each account* regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. One MRC applies per account, regardless of the number of lines presubscribed to the Company's TalkTime 30 – Plan F, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, the MRC specified below applies only once. Additional minutes are available and billed on a per minute basis as set forth below. Unused minutes will not carry over to the next month.

Minimum Spend Level

When the Customer's billing for applicable charges falls below a minimum level in any full billing period, a shortfall charge will be applied, which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Charges that contribute toward meeting the MSL, include but are not limited to: Direct Dialed calls (including intrastate and interstate calls), International calls, Operator Assistance calls and Domestic and International Monthly Recurring Charges. Federal taxes, state taxes, credits, Universal Service Fees, charges billed by other carriers and other surcharges and taxes do not contribute towards satisfying the minimum spend level requirement. Each billing month when the contributory charges are equal to or greater than the MSL, no MSL charge is imposed. If the contributory charges are less than the MSL rate, the difference between the MSL rate and the contributory charges will be a separate charge on the bill.

Minimum Spend Level \$11.99

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 3 - SERVICE DESCRIPTIONS

Business Unlimited Long Distance Service

General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line.

Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex service that include both:

Unlimited local exchange calling, and
Unlimited Zone Usage Message (ZUM), applicable to California only, and
Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local, IntraLATA and ZUM calling for a flat rate monthly price.

Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, public access smart-pay lines, FlexPath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. This service may only be purchased on up to ten (10) qualifying lines.

Specific call detail information is not available with this flat rated service.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FlatRate Per Minute Plus Business Calling, FlatRate Per Minute Business Calling or Business Voice Data Connection unless the Customer selects another Optional Business Service.

SECTION 3 - SERVICE DESCRIPTIONS

Business Unlimited Long Distance Service (Cont'd)

Limitations of Service (Cont'd)

This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale, autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FlatRate Per Minute Plus Business Calling, FlatRate Per Minute Business Calling or Business Voice Data Connection, as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

Other Terms and Conditions

Taxes and Fees are in addition to the stated rates.

Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, Internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

SECTION 3 - SERVICE DESCRIPTIONS

FlatRate Per Minute Business Calling

General Description

The FlatRate Per Minute Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

Customers may select a one or three year term commitment in order to obtain lower rates.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FlatRate Per Minute Plus Business Calling plan rates as specified in this tariff.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FlatRate Per Minute Business Calling to either a one or three year term on FlatRate Per Minute Plus Business Calling or Business Voice Data Connection.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - SERVICE DESCRIPTIONS

FlatRate Per Minute Business Calling (Cont'd)

General Description (Cont'd)

Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls (including intrastate and interstate calls), operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL unless otherwise excluded in the service description in the applicable Product Guide. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Month to Month	\$10.00
One Year Term	\$5.00
Three Year Term	\$5.00

SECTION 3 - SERVICE DESCRIPTIONS

FlatRate Per Minute Plus Business Calling

General Description

The FlatRate Per Minute Plus Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	1 minute	1 minute

Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FlatRate Per Minute Plus Business Calling to either a one or three year term on FlatRate Per Minute Business Calling or Business Voice Data Connection.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - SERVICE DESCRIPTIONS

FlatRate Per Minute Plus Business Calling (Cont'd)

General Description (Cont'd)

Minimum Spend Level

When the Customer's billing falls below a \$40.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$40.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls (including intrastate and interstate calls), operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL) unless otherwise excluded in the service description in the applicable Product Guide. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

SECTION 3 - SERVICE DESCRIPTIONS

Business Voice Data Connection

General Description

The Business Voice Data Connection is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Business Voice Data Connection Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

Customers may select a one or three year term commitment in order to obtain lower rates.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates (found in Section 4) are determined according to the Term Commitment and MUG selected by the Customer.

Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount. The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level Supplemental Discount

One Year 25%

Three Year 25%

SECTION 3 - SERVICE DESCRIPTIONS

Business Voice Data Connection (cont'd)

Supplemental ISDN PRI Discount

Effective February 13, 2009 the Supplemental ISDN PRI Discount is available to new and existing Business Customers who subscribe to Business Voice Data Connection with a one or three year term plan and ISDN PRI Plus 10K, 20K or ISDN PRI Term and Volume from an affiliated local exchange company.

The qualified Customer will receive a 33% discount off of their domestic usage for the duration of their term period for the Business Voice Data Connection Calling Plan. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly credits, forfeits remaining eligibility, including future discounts.

The Supplemental ISDN PRI Discount is only available where the qualifying local service is available and is not valid in conjunction with any other Supplemental Discount.

Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

SECTION 3 - SERVICE DESCRIPTIONS

Business Toll Free Service*

General Description

Business Toll Free Service provides for the termination of inbound toll free calls to one party exchange access lines or to dedicated access facilities. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. When service is used for both interstate and intrastate calling, fixed charges apply only once.

The minimum service period is one month. Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this Product Guide.

Toll Free/Inbound Routing Plan Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Command Routing - Allows activation of alternate routing plans.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Time of Day - Allows calls to be routed to multiple service groups or locations based on a predefined time-of-day schedule.

Description of Features

ANI Blocking - Allows a Customer to block incoming calls from specific telephone numbers.

Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).

Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.

Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.

Dialed Number Identification Service (DNIS)* - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

Overflow Service - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

Real-Time Automatic Number Identification (ANI) - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 3 - SERVICE DESCRIPTIONS

Business Toll Free Service*

Toll Free Discounts

Toll Free RespOrg Campaign

This offer applies to new business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the Toll Free Service to the Company and also sign up for a new Business Calling Plan. 200 toll free minutes will be awarded each month for the first four consecutive months in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment. Minutes will not exceed 800 total minutes and must be used in the month granted and will not carry over from month to month. This offer is only available per account, not per Toll Free number. This offer may not be combined with any other offer.

Toll Free Monthly Recurring Charge Waiver

New Business Toll Free Customers will receive a two month waiver of the Monthly Recurring Service Charge beginning with the first full or partial month of service. This may be in the form of a credit or a waiver.

Toll Free Nonrecurring Charge Waiver

New Business Toll Free Customers will receive a \$15.00 credit to apply to the Nonrecurring Service Charge associated with the initiation of Business Toll Free Service. This may be in the form of a credit or a waiver.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 3 - SERVICE DESCRIPTIONS

Plan O Service - Unlimited

General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed InterLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

Qualifying Local Services

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's intrastate tariffs or price lists. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package.

Regional Essentials

Regional Value

Plan O Service – Unlimited is also offered to Customers outside of Frontier local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service package

Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to TalkTime 30 – Plan F rates unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime 30 – Plan F rates as a result of non-residential use.

SECTION 3 - SERVICE DESCRIPTIONS

Plan O Service – Unlimited (Cont'd)

Limitations of Service (Cont'd)

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.
The Customer who subscribes to Plan O Service - Unlimited may select any International Option.

Rates and Charges

Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited InterLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). When Service is used for both interstate and intrastate calling, the MRC applies only once.

SECTION 3 - SERVICE DESCRIPTIONS

- **Plan N Service - Unlimited**

General Description

Effective 5/17/14, Plan N Service - Unlimited calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package.

This plan is available 24 hours a day, seven days a week for all interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying local service package. This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

Qualifying Local Service

The qualifying local service is an optional residential service package offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provides the Customer with a combination of basic local service, unlimited intraLATA toll service, and a choice of up to three calling features for one monthly charge. Feature selection is subject to availability.

The following optional residential service package that qualifies for Plan N Service –Unlimited is listed below and is further described in the affiliated company's intrastate tariffs or price lists. The qualifying service package is subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of the subscription that he or she also subscribes to the following service package in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below: Frontier Regional Package Unlimited.

Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to TalkTime 30 – Plan F unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime 30 – Plan F rates as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

- **Plan N Service - Unlimited**

Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). When service is used for both interstate and intrastate calling, the MRC applies only once.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

- **Plan K Service - Unlimited**

General Description

Effective 5/17/14, Plan K Service - Unlimited calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local service package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

Qualifying Local Services

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. Plan K Service - Unlimited is offered to Customers in the Frontier local exchange company serving areas who also subscribe to one of the qualifying services provided by affiliates of the Company.

Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective packages. The following optional residential service package or billing arrangements that qualify for Plan K-Unlimited Service are listed below and are further described in the affiliated company's intrastate tariffs or price lists. The qualifying service packages and/or billing arrangements are subject to availability: Frontier Regional Package and Frontier Regional Package Extra.

Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to TalkTime 30 – Plan F rates unless the Customer selects another Optional Residential Service.

This Plan is available for Residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime 30 – Plan F rates as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

- This service is grandfather as of 6/16/2019

SECTION 3 - SERVICE DESCRIPTIONS

- **Plan K Service - Unlimited**

Rates and Charges

Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls). When service is used for both interstate and intrastate calling, the MRC specified only applies once.

***Frontier Commercial Voice Unlimited**

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA)(Frontier Online and LD) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Usage Charges

***Frontier Commercial Voice Unlimited** long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are not included in the plan and will be billed in full minute increments at a separate rate. Canadian calls will be billed at a reduced rate shown in the rate schedule. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- **Frontier Commercial Voice Unlimited** service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Section 4 of this tariff.

If a new customer to Frontier Commercial Voice Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

- As of June 16, 2019 this service is grandfathered and only available to current customers.

SECTION 3 - SERVICE DESCRIPTIONS

FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This product is only available in conjunction with the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle from Frontier's local exchange tariffs. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited interstate usage is available only on the main billing number on the account. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ interstate calling as well as Mexican and Canadian calls for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan.

A credit of \$23.00 will be applied to each Residential Access Line with a qualifying Frontier Broadband product. (C)
(C)

Rates Section

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service can be found in Section 4 of this tariff.

SECTION 4 - RATES AND CHARGES

CARRIER RECOGNIZED HOLIDAYS

For the following products: Advantage Plus, Business Plus, Home Connections, and Frontier XL, holidays include New Year's Day", Martin Luther King, Jr. Day *, President's Day*, Memorial Day*, Independence Day**, Labor Day, Columbus Day*, Veterans Day**, Thanksgiving Day, and Christmas Day**.

Note: * Applies to Federally observed day only.

** When this holiday falls on a Sunday, the Holiday Calling Rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday Calling Rate applies to calls placed on the preceding Friday.

For all other products, the following holidays apply:

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of Sept
Thanksgiving Day	Observed on last Thursday of Nov
Christmas Day	Observed on December 25

SERVICE HOURS

Service is available 24 hours a day, seven days a week. The time periods set forth below are applicable for all of The Company's service options, as indicated, and are based on the time at the point of origin of the call.

Residence

Unless otherwise specified, applicable residence rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

Rate Period:

Day:	Monday through Friday, 8:00 AM to 5:00 PM*
Evening:	Sunday through Friday, 5:00 PM to 11:00 PM*, and Company-recognized Holidays, 8:00 AM to 11:00 PM*
Night/Weekend:	All days, 11:00 PM to 8:00 AM* Saturday 8:00 AM to Sunday 5:00PM*

SECTION 4 - RATES AND CHARGES

SERVICE HOURS (Cont'd)

Business

Unless otherwise specified, applicable business rate periods (Peak and Off-Peak) are indicated in the chart below:

Rate Period:

Peak: Monday through Friday, 8:00 AM to 5:00 PM*
Off-Peak: All other times.

* To, but not including

The following time periods apply in rating Home Connections II calls:

Peak Hour	Monday through Friday	7:00am - 6:59pm
Off Peak Hour	Monday through Friday Saturday and Sunday	7:00pm - 6:59pm Including Carrier- recognized holidays The Company recognized holidays

The following time periods apply in rating all Clear Value calls:

BUSINESS HOURS	Monday through Friday Excluding carrier- recognized holidays	8:00am - 4:59pm
OFF HOURS	Monday through Friday; Saturday and Sunday	5:00pm - 7:59am All Day Including carrier- recognized holidays

BUSINESS PLUS

Day	Evening	Night/Weekend
<u>Rate</u>	<u>Rate</u>	<u>Rate</u>
\$.21	\$.18	\$.18

SECTION 4 - RATES AND CHARGES

800 PLUS

Evening Rate	\$.18
Night/Weekend Rate	\$.18
Monthly Service Charge: Per 800 Number	\$10.00
Nonrecurring Installation Charge Per 800 Number	\$20.00

INTERSTATE 4.9 - TravelConnect

Option A

1.	Outbound (1+)	\$0.049
2.	Monthly Recurring Charges	\$5.99

Option B

1.	Outbound (1+)	\$0.049
2.	Inbound (8xx)	\$0.054
3.		
4.	Monthly Recurring Charges	

(D)

Domestic Plan	\$5.99
Optional International Plan	\$2.99
8xx Number	\$2.00

FRONTIER XL

1+ Usage Charges

<u>MONTHLY USAGE</u>	<u>1YR</u>	<u>2YR</u>	<u>3YR</u>
\$ 0.00- 99.99	\$.079	\$.0790	\$.0790
\$ 100.00-299.99	\$.075	\$.0725	\$.0690
\$ 300.00-499.99	\$.0725	\$.0690	\$.0650
\$ 500.00-999.99	\$.069	\$.0675	\$.0625
\$1000.00-2499.99	\$.0675	\$.0650	\$.0600
\$2500.00+	\$.0675	\$.0625	\$.0575

SECTION 4 - RATES AND CHARGES

FRONTIER LINK ONE (Cont'd)

Inbound (8XX)

In addition to the per minute usage charges, there is a Monthly Recurring charge ("MRC") of \$2.00 per (8XX).

	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0725	\$.0700	\$.0675	\$.0650
\$ 500 MMUL	\$.0700	\$.0640	\$.0625	\$.0600
\$ 1000 MMUL	\$.0675	\$.0475	\$.0440	\$.0435
\$ 3000 MMUL	\$.0650	\$.0440	\$.0425	\$.0410
\$ 5000 MMUL	\$.0625	\$.0425	\$.0400	\$.0385
\$ 7500 MMUL	\$.0600	\$.0400	\$.0375	\$.0360
\$10000 MMUL	\$.0575	\$.0375	\$.0350	\$.0345

HOME CONNECTIONS

Per Minute Usage Rates:

Rate Period 1	\$.25
Rate Period 2	\$.10

LOCAL EXCHANGE BILLING OPTION (OMNI)

Local Exchange Billing Option applies to all calls billed via a local exchange carrier with which the Carrier has an appropriate billing and collections agreement. All calls are rounded to the next higher full minute. In addition, a per-call service charge will be imposed on all calls. Volume discounts do not apply.

Per Minute Usage Charges

For purposes of assessing Per Minute Usage Charges, Standard Day, Evening and Night/Weekend calling periods apply.

Per Minute Rate	\$0.3500
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Per Call Service Charge

Customer Dialed	\$0.3500
Manual intervention	\$2.0300

SECTION 4 - RATES AND CHARGES

CLEAR VALUE

The following per minute rates are applicable to Clear Value switched 1+ and 800 calls, for each month-to-month and term plan option, as indicated below, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and Saipan.

	<u>Switched Access Option</u>			
	<u>Month-to-Month</u>	<u>Term Plan I</u>	<u>Term Plan II</u>	<u>Term Plan III</u>
BUS. HOUR RATE	\$.2204/minute	\$.1935/minute	\$.1700/minute	\$.1600/minute
OFF HOUR RATE	\$.2204/minute	\$.1935/minute	\$.1700/minute	\$.1600/minute
Length of Term	none	one year	one year	one year
Minimum Monthly Usage Level (MMUL) Commitment	none	\$100.00/month	\$750.00/month	\$2,000/month

	<u>Term Plan IV</u>	<u>Term Plan V</u>	<u>Term Plan VI</u>	<u>Term Plan VII</u>
BUS. HOUR RATE	\$.1575/minute	\$.1575/minute	\$.1575/minute	\$.1950/minute
OFF HOUR RATE	\$.1500/minute	\$.1500/minute	\$.1500/minute	\$.1950/minute
Length of Term	one year	one year	one year	one year
MMUL	\$5,000/month	\$10,000/month	\$20,000/month	\$25,000/month

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment:
\$0.0050/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year Commitment:
\$0.0075/minute

	<u>Switched Access Option##</u>			
	<u>Month-to-Month</u>	<u>Term Plan I</u>	<u>Term Plan II</u>	<u>Term Plan III</u>
BUS. HOUR RATE	\$.2430/minute	\$.2133/minute	\$.1874/minute	\$.1764/minute
OFF HOUR RATE	\$.2430/minute	\$.2133/minute	\$.1874/minute	\$.1764/minute
Length of Term	none	one year	one year	one year
Minimum Monthly Usage Level (MMUL) Commitment	none	\$100.00/month	\$750.00/month	\$2,000/month

	<u>Term Plan IV</u>	<u>Term Plan V</u>	<u>Term Plan VI</u>	<u>Term Plan VII</u>
BUS. HOUR RATE	\$.1575/minute	\$.1575/minute	\$.1575/minute	\$.1950/minute
OFF HOUR RATE	\$.1575/minute	\$.1575/minute	\$.1575/minute	\$.1950/minute
Length of Term	one year	one year	one year	one year
MMUL	\$5,000/month	\$10,000/month	\$20,000/month	\$25,000/month

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment:
\$0.0050/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year Commitment:
\$0.0075/minute

These rates are applicable to call new Clear Value Customers who signed up for service on or after April 1, 1996.

SECTION 4 - RATES AND CHARGES

CLEAR VALUE (Cont'd)

Dedicated Access Option

	<u>Term Plan II#</u>	<u>Term Plan III</u>	<u>Term Plan IV</u>
BUSINESS HOUR RATE	\$.1250/minute	\$.1150/minute	\$.1100/minute
OFF HOUR RATE	\$.1250/minute	\$.1150/minute	\$.1100/minute
Length of Term	one year	one year	one year
MMUL	\$750/month	\$2,000/month	\$5,000/month

	<u>Term Plan V</u>	<u>Term Plan VI</u>
BUSINESS HOUR RATE	\$.1050/minute	\$.1000/minute
OFF HOUR RATE	\$.1050/minute	\$.1000/minute
Length of Term	one year	one year
MMUL	\$10,000/month	\$20,000/month

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment:
\$0.0025/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year Commitment:
\$0.0050/minute

Clear Value Multipoint 800 option validated and non-validated calls will be charged at the following per minute rates:

Validated Business Hours - \$0.2300
Validated Off Hours - \$0.2300
Non-Validated Business Hours - \$0.2200
Non-Validated Off Hours - \$0.2200

Available only in states of Idaho, Washington, and Oregon.

SECTION 4 - RATES AND CHARGES

CLEAR VALUE (Cont'd)

Dedicated Access Option Calls to Alaska, Hawaii,
Puerto Rico US Virgin Islands, Guam, American Samoa and Saipan:

	<u>Term Plan II</u>	<u>Term Plan III</u>	<u>Term Plan IV</u>
BUSINESS HOUR RATE	\$.1200/minute	\$.1100/minute	\$.1050/minute
OFF HOUR RATE	\$.1200/minute	\$.1100/minute	\$.1050/minute
Length of Term	One Year	one year	one year
MMUL	\$750/month	\$2,000/month	\$5,000/month

	<u>Term Plan V</u>	<u>Term Plan VI</u>
BUSINESS HOUR RATE	\$.1000/minute	\$.0950/minute
OFF HOUR RATE	\$.1000/minute	\$.0950/minute
Length of Term	one year	one year
MMUL	\$10,000/month	\$20,000/month

Additional Per Minute Discount For Two Year Commitment Versus One Year Commitment:
\$0.0050/minute

Additional Per Minute Discount For Three Year Commitment Versus One Year Commitment:
\$0.0075/minute

##Term Plan II dedicated service available only in states of Idaho, Washington, and Oregon.

FRONTIER ONE VERSION A

The Following per minute rate is applicable to all Frontier One calls:

DAY/EVENING/NIGHT/WEEKEND
Including Carrier recognized holidays
\$0.1800/minute

Calls to Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan:

\$0.1800/minute

FRONTIER ONE VERSION B

The Following per minute rate is applicable to all Frontier One calls:

DAY/EVENING/NIGHT/WEEKEND
Including Carrier recognized holidays
\$0.1800/minute

Calls to Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan:

\$0.1800/minute

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

* As of 3/31/08, this service is grand-fathered. Only customer of record as of 3/31/08 may have the service

SECTION 4 - RATES AND CHARGES

FRONTIER INDEPENDENCE SERVICE

Switched Access Option

*The following per minute rates are applicable to all Independence 1+ and 8xx calls, for each month-to-month and term plan option, as indicated below:

Month-to-Month (MMUL) \$0	\$0.1626/minute
1 Year Term (MMUL) \$25	\$0.1571/minute
1 Year Term (MMUL) \$200	\$0.1516/minute
1 Year Term (MMUL)\$1,000	\$0.1461/minute
1 Year Term (MMUL)\$3,000	\$0.1325/minute
1 Year Term (MMUL)\$5,000	\$0.1275/minute

Additional per minute discount for two or three year commitment versus one year commitment:
\$0.0050/minute.

* In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the Frontier Independence accounts.

Calls to/From Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan are subject to the rates and charges listed above.

The Following per minute rates are applicable to all Independence Multipoint 8XX calls:

Validated	\$0.1650/minute
Non-validated	\$0.1550/minute

A \$5.00 Monthly Recurring Charge is assessed per Multipoint 8XX number.

SECTION 4 - RATES AND CHARGES

FRONTIER INDEPENDENCE SERVICE (Cont'd)

Dedicated Access Option

- * The following per minute rates are applicable to all Independence 1+ and 8XX calls for each term plan indicated below:

Length of Term
One Year
MMUL \$1,000 \$0.0900

Length of Term
One Year
MMUL \$5,000 \$0.0825

Length of Term
One Year
MMUL \$15,000 \$0.0725

Length of Term
One Year
MMUL \$30,000 \$0.0650

Additional per minute discount for two year commitment versus one year commitment: \$0.0025.

Additional per minute discount for three year commitment versus one year commitment: \$0.0050.

- * In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the Frontier Independence accounts.

Calls to/From Alaska, Hawaii, Puerto Rico US Virgin Islands, Guam, American Samoa and Saipan are subject to the rates and charges listed above.

SECTION 4 - RATES AND CHARGES

EZ PLAN EXTENDED

- * The following per minute rates are applicable to all EZ Plan Extended 1+ and 8XX calls (including calls to/from Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan) as specified below:

	<u>MMUC</u>	<u>Direct Billed Rate Per Minute</u>	<u>Local Provider Rate Per Minute</u> ***
**Month-To-Month	\$10.00	\$0.1392	\$0.0950
15 Month Term Plan	\$500.00	\$0.1280	\$0.0900
	\$1,000.00	\$0.1141	\$0.0850
30 Month Term Plan	\$500.00	\$0.1185	\$0.0875
	\$1,000.00	\$0.1047	\$0.0825

- * In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the EZ Plan Extended accounts.

- ** The \$10 MMUC will be waived for Subscribers who are also customers of either a designated Competitive Local Exchange Carrier (CLEC) or a designated Incumbent Local Exchange Carrier (ILEC), affiliated with the Carrier.

- *** "Local Provider" rates are applied when service is billed via a designated competitive Local Exchange Carrier (CLEC) or a designated Incumbent Local Exchange Carrier (ILEC) affiliated with the Carrier.

SECTION 4 - RATES AND CHARGES

SIGNATURE

- * The following per minute rates are applicable to all Signature, Month-to-Month 1+ and 8XX calls (including calls to/from Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan) as specified below:

	<u>MMUC</u>	<u>Per Minute</u>
Switched Month-to-Month Inbound & Outbound	\$10.00	\$0.1392
Dedicated Month-to-Month Inbound & Outbound	\$10.00	\$0.0918

Month-to-Month Discount Schedule - Switched

<u>MMUC</u>	<u>Discount</u>
\$0 - \$1,499	0.00%
\$1,500 - \$2,999	7.00%
\$3,000 - \$4,999	11.00%
\$5,000 - \$7,499	15.00%
\$7,500 - \$9,999	15.50%
\$10,000+	16.00%

Month-to-Month Discount Schedule - Dedicated

<u>MMUC</u>	<u>Discount</u>
\$0 - \$1,499	0.00%
\$1,500 - \$2,999	5.00%
\$3,000 - \$4,999	7.00%
\$5,000 - \$7,499	10.00%
\$7,500 - \$9,999	13.00%
\$10,000 - \$14,999	14.00%
\$15,000 - \$24,999	22.00%
\$25,000 - \$34,999	26.00%
\$35,000 - \$49,999	27.00%
\$50,000+	30.00%

- * In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the EZ Plan Extended accounts.

SECTION 4 - RATES AND CHARGES

SIGNATURE (Cont'd)

* The following per minute rates are applicable to all Signature Term Plan 1+ and 8XX calls (including calls to/from Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan) as specified below:

<u>Rate Plan A</u> **	<u>Rate Plan B</u>	
Switched Base Rate		
Inbound & Outbound	\$0.1213	\$0.1125
Dedicated Base Rate		
Inbound & Outbound	\$0.0827	\$0.0827

Discount Schedule - Switched:

<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	
<u>MMUC</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
\$1,500	6.00%	12.00%	16.00%
\$3,000	10.00%	16.00%	20.00%
\$5,000	14.00%	19.00%	23.00%
\$7,500	14.50%	19.50%	23.50%
\$10,000	15.00%	20.00%	24.00%

Discount Schedule - Dedicated:

<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	
<u>MMUC</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
\$1,500	5.00%	8.50%	12.00%
\$3,000	7.00%	10.50%	14.00%
\$5,000	10.00%	13.50%	17.00%
\$7,500	13.00%	16.50%	20.00%
\$10,000	14.00%	17.50%	21.00%
\$15,000	22.00%	25.50%	29.00%
\$25,000	26.00%	29.50%	33.00%
\$35,000	27.00%	30.50%	34.00%
\$50,000	30.00%	33.50%	37.00%

* In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the EZ Plan Extended accounts.

** Rate Plan - Not available after 3/14/99 except for Minute Madness option

SECTION 4 - RATES AND CHARGES

SIGNATURE (Cont'd)

The following discounts are applicable to all Signature Minute Madness 1+ and 8XX calls (including calls to/from Alaska, Hawaii, Puerto Rico, US virgin Islands, Guam, American Samoa and Saipan) as specified below:

Discount Schedule - Switched:

<u>MMUC</u>	<u>Month-to-Month Discount</u>	<u>1 Year Discount</u>
\$25,000	10.00%	46.36%

Discount Schedule - Dedicated:

<u>MMUC</u>	<u>Month-to-Month Discount</u>	<u>1 Year Discount</u>
\$25,000	7.00%	58.45%

FRONTIER VPN

A Monthly Recurring Charge (MRC) will be assessed rendered for VPN services, billed one month in advance, represent pricing elements for Frontier VPN Services. In association with the set up and installation, one-time charges are applied called 'non-recurring charges'. Other 'non-recurring charges' are also applied as represented in this document for one-time service or order changes and cancellations. Discounts are based upon one, two, and three contract agreements for the services

Virtual Ports

Virtual Ports are rated according to bandwidth subscription size and length of contract as depicted below:

Name	Monthly Recurring Charges			
	Monthly	1 Yr	2 Yr	3 Yr
Virtual Port 64K	\$ 70.80	\$ 70.80	\$ 63.72	\$ 60.18
Virtual Port 128K	\$ 118.00	\$ 118.00	\$ 107.00	\$ 101.00
Virtual Port 256K	\$ 237.00	\$ 237.00	\$ 213.00	\$ 201.00
Virtual Port 512K	\$ 397.00	\$ 397.00	\$ 357.00	\$ 337.00
Virtual Port 768K	\$ 537.00	\$ 537.00	\$ 483.00	\$ 456.00
Virtual Port 1.544 M	\$ 800.00	\$ 800.00	\$ 720.00	\$ 680.00
Virtual Port 2 Mb	\$ 650.00	\$ 650.00	\$ 585.00	\$ 552.50
Virtual Port 4 Mb	\$ 1,300.00	\$ 1,300.00	\$ 1,170.00	\$ 1,105.00
Virtual Port 6 Mb	\$ 1,950.00	\$ 1,950.00	\$ 1,755.00	\$ 1,657.50
Virtual Port 8Mb	\$ 2,600.00	\$ 2,600.00	\$ 2,340.00	\$ 2,210.00
Virtual Port 10 Mb	\$ 3,250.00	\$ 3,250.00	\$ 2,925.00	\$ 2,762.50
Virtual Port 15 Mb	\$ 4,875.00	\$ 4,875.00	\$ 4,387.50	\$ 4,143.75
Virtual Port 25 Mb	\$ 6,500.00	\$ 6,500.00	\$ 5,850.00	\$ 5,525.00
Virtual Port DS-3	\$ 8,125.00	\$ 8,125.00	\$ 7,312.00	\$ 6,906.00

SECTION 4 - RATES AND CHARGES

FRONTIER VPN (Cont'd)

Access Method

At the request of a customer, FCA will provision local loop services at its sole discretion in order to connect a customer to FCA's VPN data product, at the service levels listed below, if readily available in the market requested by the customer. All relevant monthly recurring and non-recurring access charges will be assessed to the customer, based upon federally tariffed rates of the dominant ILEC where the local loop is provisioned.

Local Loop DS-0
Local Loop DS-1
Local Loop DS-3
BDSL Local Loop 144K
VPN BDSL Local Loop 256K
VPN BDSL Local Loop 512K
VPN BDSL Local Loop 768K
VPN BDSL Local Loop 1.54
VPN SDSL Local Loop 144K
VPN SDSL Local Loop 256K
VPN SDSL Local Loop 512K
VPN SDSL Local Loop 768K
VPN SDSL Local Loop 1.54
VPN Frame Relay

DEDICATED T-1 ACCESS (Local Loop) (Cont'd)

Where applicable, a Network Connection Charge (NCC), applied monthly for coordination of the local access channel will apply as follows:

	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
NCC	\$250.00	\$300.00

The following charges are applicable to the local loop portion of T-1 facilities required in the provisioning of dedicated access service(s):

SECTION 4 - RATES AND CHARGES

PRIORITYPLAN

The following per minute base rate is applicable to PriorityPlan outbound (1+) and inbound (8XX) Switched Access calls:

	<u>Rate Per Minute</u>
PriorityPlan Base Rate	\$0.0854

The following per minute rates are applicable to all PriorityPlan outbound (1+) Switched Access term plan calls:

<u>MMUL</u>	<u>1 Year Term Rate Per minute</u>	<u>2 Year Term Rate Per Minute</u>
\$ 2,500	\$0.0750	\$0.0680
\$ 5,000	\$0.0699	\$0.0660
\$10,000	\$0.0675	\$0.0640
\$25,000	\$0.0650	\$0.0599
Surcharge	\$0.0200	\$0.0200

The following per minute rates are applicable to all PriorityPlan inbound (8XX) Switched Access term calls:

One Year Term:

<u>MMUL</u>	<u>1 Year Term Rate Per minute</u>	<u>2 Year Term Rate Per Minute</u>
\$ 2,500	\$0.0750	\$0.0680
\$ 5,000	\$0.0699	\$0.0660
\$10,000	\$0.0675	\$0.0640
\$25,000	\$0.0650	\$0.0599
Surcharge	\$0.0200	\$0.0200

In addition to the per minute usage charges applicable to the inbound (8XX) calls, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number.

The Carrier guarantees that PriorityPlan interstate rates will not be increased by more than 3% during each year of a Customer's initial contract term.

SECTION 4 - RATES AND CHARGES

PRIORITYPLAN (Cont'd)

The following per minute base rate is applicable to PriorityPlan outbound (1+) and inbound (8XX) Dedicated access calls:

	<u>Rate Per Minute</u>
PriorityPlan Base Rate	\$0.0579

The following per minute rates are applicable to all PriorityPlan outbound (1+) Dedicated Access term plan calls:

<u>MMUL</u>	<u>1 Year Term Rate Per minute</u>	<u>2 Year Term Rate Per Minute</u>
\$ 2,500	\$0.0475	\$0.0450
\$ 5,000	\$0.0425	\$0.0400
\$10,000	\$0.0400	\$0.0375
\$25,000	\$0.0375	\$0.0350
Surcharge	\$0.0200	\$0.0200

The following per minute rates are applicable to all PriorityPlan inbound (8XX) Dedicated Access term calls:

<u>MMUL</u>	<u>1 Year Term Rate Per minute</u>	<u>2 Year Term Rate Per Minute</u>
\$ 2,500	\$0.0495	\$0.0470
\$ 5,000	\$0.0445	\$0.0420
\$10,000	\$0.0420	\$0.0395
\$25,000	\$0.0395	\$0.0370
Surcharge	\$0.0200	\$0.0200

In addition to the per minute usage charges applicable to the inbound (8XX) calls, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number.

The Carrier guarantees that PriorityPlan interstate rates will not be increased by more than 3% during each year of a Customer's initial contract term.

SECTION 4 - RATES AND CHARGES

EZ PLAN II

The following per minute rates are applicable to all EZ Plan II outbound (1+) and inbound (8XX) calls (including calls to/from Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan) as specified below:

	<u>MMUL</u>	<u>Rate Per Minute</u>
Month-To-Month	\$10.00	\$0.1173
15 Month Term	\$100.00	\$0.1155
	\$ 500.00	\$0.1126
	\$1,000.00	\$0.0981
	\$1,500.00	\$0.0837
30 Month Term	\$100.00	\$0.1126
	\$ 500.00	\$0.1055
	\$1,000.00	\$0.0937
	\$1,500.00	\$0.0910

In addition to the per minute usage charges applicable to the inbound (8XX) calls, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number.

HOMETOWN SAVER – VERSION A

The Following per minute rates are applicable to Hometown Saver calls:

	<u>Per Minute Rate</u>
Monday through Saturday	\$0.10
Sunday and Holidays*	\$0.06
Monthly Recurring Charge	\$4.49 (I)

* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

HOMETOWN SAVER – VERSION B

The Following per minute rates are applicable to Hometown Saver calls:

	<u>Per Minute Rate</u>
Monday through Saturday	\$0.10
Sunday and Holidays*	\$0.06
Monthly Recurring Charge	\$4.49 (I)

* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 4 - RATES AND CHARGES

SIGNATURE PLUS

* The following per minute rates are applicable to all Signature Plus Term Plan 1+ and 8XX calls (including calls to/from Alaska, Hawaii, Puerto Rico, US Virgin Islands, Guam, American Samoa and Saipan) as specified below:

Switched Base Rate

<u>(Inbound & Outbound)</u>	<u>Per Minute**</u>
Month-to-Month	\$0.1175
Term Plan base Rate	\$0.1020

Discount Schedule - Switched:

	MTM	1 Year Term	2 Year Term	3 Year Term
<u>MMUC</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
\$25	36.14%	36.27%	36.27%	36.27%
\$100	38.30%	38.73%	38.73%	38.73%
\$300	38.30%	38.73%	38.73%	38.73%
\$1,000	40.43%	41.18%	41.18%	41.18%
\$3,000	42.55%	41.18%	41.18%	41.18%
\$5,000	44.68%	41.18%	41.18%	43.63%
\$7,500	46.81%	41.18%	43.63%	46.08%
\$10,000	48.94%	43.63%	46.08%	48.53%

Dedicated Base Rate ***

<u>(Inbound & Outbound)</u>	<u>Per Minute**</u>
Term Plan base Rate	\$0.0750

Discount Schedule - Dedicated Outbound (1+):

	1 Year Term	2 Year Term	3 Year Term
<u>MMUC</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
\$1,500	36.00%	37.33%	38.67%
\$3,000	36.67%	38.00%	39.33%
\$5,000	37.33%	38.67%	40.00%
\$7,500	38.00%	39.33%	40.67%
\$10,000	38.67%	40.00%	41.33%
\$15,000	39.33%	40.67%	41.33%
\$25,000	41.33%	41.33%	41.33%
\$35,000	41.33%	41.33%	41.33%
\$50,000	41.33%	41.33%	41.33%

SECTION 4 - RATES AND CHARGES

SIGNATURE PLUS (Cont'd)

Discount Schedule - Dedicated Inbound (8xx):

	1 Year Term	2 Year Term	3 Year Term
<u>MMUC</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
\$1,500	32.00%	33.33%	34.67%
\$3,000	32.67%	34.00%	35.33%
\$5,000	33.33%	34.67%	36.00%
\$7,500	34.00%	35.33%	36.67%
\$10,000	34.67%	36.00%	37.33%
\$15,000	35.33%	36.67%	37.33%
\$25,000	37.33%	37.33%	37.33%
\$35,000	37.33%	37.33%	37.33%
\$50,000	37.33%	37.33%	37.33%

* This Rate Plan applies only where an appropriate billing and collection agreement exists between the Carrier and the Local Exchange Company.

** In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the EZ Plan Extended accounts.

*** This Rate Plan applies only where an appropriate billing and collection agreement exists between the Carrier and the following Local Exchange Company(ies):

Frontier Communications of Rochester

EXACT RATE – VERSION A

Per minute usage rates:

Day Rate	\$.08
Evening Rate	\$.08
Night/Weekend Rate	\$.08

Monthly recurring charges:

Domestic	\$4.99
Optional International	\$2.99

EXACT RATE – VERSION B

Per minute usage rates:

Day Rate	\$.08
Evening Rate	\$.08
Night/Weekend Rate	\$.08

Monthly recurring charges:

Domestic	\$4.99
Optional International	\$2.99

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 4 - RATES AND CHARGES

FRONTIER ADVANTAGE

The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 1+ calls on a Month-to-Month basis as specified below:

<u>Mileage</u>	<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
**1+	\$0.0750	\$0.0690	\$0.0650

The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 8XX calls on a Month-to-Month basis as specified below:

	<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
*Toll Free	\$0.0750	\$0.0690	\$0.0650

Monthly Recurring Charge Per Account for Frontier Advantage:

Per Account	\$5.99
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* In addition to the per minute usage charges above, there is a Monthly Recurring Charge ("MRC") of \$2.00 per 8XX number applicable to the Frontier Advantage accounts.

** Frontier Advantage rates are applied when service is billed via a designated competitive Local Exchange Carrier (CLEC) or a designated Incumbent Local Exchange Carrier (ILEC) affiliated with the Carrier.

HOME CONNECTIONS II – VERSION A

The following per minute usage rates apply to all Home Connections II 1+ calls:

	<u>Business Hour</u>	<u>Off Hour</u>
Outbound	\$.2600	\$.1100

A \$3.00 monthly minimum usage guarantee applies per customer account.

HOME CONNECTIONS II – VERSION B

The following per minute usage rates apply to all Home Connections II 1+ calls:

	<u>Business Hour</u>	<u>Off Hour</u>
Outbound	\$.2600	\$.1100

A \$3.00 monthly minimum usage guarantee applies per customer account.

With the selection of this plan, customers may also select FCA's toll-free product *Frontier Flex 800. Customers of both plans will be eligible for a 50% discount off the associated monthly recurring charge for *Frontier Flex 800. Minute of use rates and terms and conditions for *Frontier Flex 800 can be found in this Informational Price List.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 4 - RATES AND CHARGES

FRONTIER SIMPLE 7

Per minute charges:

	<u>Per Minute</u>
Outbound (1+)	\$0.0700
Inbound (8xx)	\$0.0750

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

Minimum Usage guarantee is \$25.00.

Ancillary Charges

Calls made to directory assistance are charged on a per call basis.

In addition to the per minute usage charges, there is a Monthly Recurring charge ("MRC") of \$4.99 per (8XX).

***FRONTIER FLEX 800**

Version A & B

The following per minute rates are applicable to calls made using Frontier Flex 800:

	<u>Per Minute</u>
Domestic and offshore termination	\$0.17
Information Services	\$0.40

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

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A \$0.99 monthly recurring charge applies for each 8xx number.

A \$0.60 per call surcharge will be assessed for each call recording and call delivery of information services calls.

Directory assistance of \$1.49 per call will be assessed per request.

*As of 3/31/08, this service is Grand-fathered. Only customers of record as of 3/31/08 may have the service.

SECTION 4 - RATES AND CHARGES

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FRONTIER FLEXMINUTES

The following per minute rates are applicable to all Frontier FlexMinutes calls, except those calls utilizing the Flex800 service:

	<u>Per Minute</u>
Day	\$0.07
Evening	\$0.07
Night/Weekend	\$0.07

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SECTION 4 - RATES AND CHARGES

FRONTIER VIP

VIP Standard

Term Plan Discounts - Interstate

Dedicated (Interstate)
[1+ Outbound]

* Base Rate (Month-to-Month and Term):	\$0.0600			
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	25.00%	33.34%	36.67%	41.67%
\$100	25.00%	33.34%	36.67%	41.67%
\$300	25.00%	33.34%	36.67%	41.67%
\$500	25.00%	33.34%	36.67%	41.67%
\$1,000	25.00%	33.34%	36.67%	41.67%
\$2,500	25.00%	33.34%	36.67%	43.34%
\$5,000	25.00%	33.34%	41.67%	45.00%
\$10,000	25.00%	33.34%	41.67%	46.67%

Dedicated (Interstate)
[Toll Free Inbound]

* Base Rate (Month-to-Month and Term):	\$0.0600			
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	25.00%	33.34%	36.67%	41.67%
\$100	25.00%	33.34%	36.67%	41.67%
\$300	25.00%	33.34%	36.67%	41.67%
\$500	25.00%	33.34%	36.67%	41.67%
\$1,000	25.00%	33.34%	36.67%	41.67%
\$2,500	25.00%	33.34%	36.67%	41.67%
\$5,000	25.00%	33.34%	36.67%	41.67%
\$10,000	25.00%	33.34%	36.67%	41.67%

SECTION 4 - RATES AND CHARGES

FRONTIER VIP (Cont'd)

VIP Plus

Term Plan Discounts - interstate

Dedicated (Interstate)
[1+ Outbound]

* Base Rate (Month-to-Month and Term):				\$0.0600
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	25.00%	33.34%	36.67%	41.67%
\$100	25.00%	33.34%	36.67%	41.67%
\$300	25.00%	33.34%	36.67%	41.67%
\$500	25.00%	33.34%	36.67%	41.67%
\$1,000	25.00%	33.34%	36.67%	41.67%
\$2,500	25.00%	33.34%	36.67%	43.34%
\$5,000	25.00%	33.34%	41.67%	45.00%
\$10,000	25.00%	33.34%	41.67%	46.67%

Dedicated (Interstate)
[Toll Free Inbound]

* Base Rate (Month-to-Month and Term):				\$0.0600
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	3.00%	8.00%	15.00%
\$100	2.67%	5.70%	8.00%	15.00%
\$300	6.00%	9.00%	14.00%	25.34%
\$500	10.00%	13.00%	18.00%	29.34%
\$1,000	15.00%	18.00%	23.00%	38.67%
\$2,500	18.00%	21.00%	26.00%	41.33%
\$5,000	20.00%	23.00%	28.00%	42.80%
\$10,000	22.00%	25.00%	30.00%	44.00%

SECTION 4 - RATES AND CHARGES

FRONTIER VIP (Cont'd)

VIP standard

Term Plan Discounts - Interstate

Switched (Interstate)
[1+ Outbound]

* Base Rate (Month-to-Month and Term):				\$0.0750
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	3.00%	8.00%	15.00%
\$100	2.67%	5.70%	8.00%	15.00%
\$300	6.00%	9.00%	14.00%	25.34%
\$500	10.00%	13.00%	18.00%	29.34%
\$1,000	15.00%	18.00%	23.00%	38.67%
\$2,500	15.00%	18.00%	23.00%	38.67%
\$5,000	15.00%	18.00%	23.00%	38.67%
\$10,000	15.00%	18.00%	23.00%	38.67%

Switched (Interstate)
[Toll Free Inbound]

* Base Rate (Month-to-Month and Term):				\$0.0750
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	3.00%	8.00%	15.00%
\$100	2.67%	5.70%	8.00%	15.00%
\$300	6.00%	9.00%	14.00%	25.34%
\$500	10.00%	13.00%	18.00%	29.34%
\$1,000	15.00%	18.00%	23.00%	38.67%
\$2,500	15.00%	18.00%	23.00%	38.67%
\$5,000	15.00%	18.00%	23.00%	38.67%
\$10,000	15.00%	18.00%	23.00%	38.67%

SECTION 4 - RATES AND CHARGES

FRONTIER VIP (Cont'd)

VIP Plus
Term Plan Discounts - Interstate

Switched (Interstate) [1+ Outbound]				
* Base Rate (Month-to-Month and Term):				\$0.0750
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	3.00%	8.00%	15.00%
\$100	2.67%	5.70%	8.00%	15.00%
\$300	6.00%	9.00%	14.00%	20.00%
\$500	10.00%	13.00%	18.00%	25.34%
\$1,000	15.00%	18.00%	23.00%	29.34%
\$2,500	18.00%	21.00%	26.00%	38.67%
\$5,000	20.00%	23.00%	28.00%	42.80%
\$10,000	22.00%	25.00%	30.00%	44.00%

Switched (Interstate) [Toll Free Inbound]				
* Base Rate (Month-to-Month and Term):				\$0.0750
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	3.00%	8.00%	15.00%
\$100	2.67%	5.70%	8.00%	15.00%
\$300	6.00%	9.00%	14.00%	25.34%
\$500	10.00%	13.00%	18.00%	29.34%
\$1,000	15.00%	18.00%	23.00%	38.67%
\$2,500	18.00%	21.00%	26.00%	41.33%
\$5,000	20.00%	23.00%	28.00%	42.80%
\$10,000	22.00%	25.00%	30.00%	44.00%

SECTION 4 - RATES AND CHARGES

FRONTIER CHOICES UNLIMITED

Associated ILEC	Frontier Choices Unlimited	Monthly Recurring Charge
Frontier Communications of New York	Tier 1, 2, 3	\$25.00
Frontier Communications of Sylvan Lake	Tier 1, 2, 3	\$25.00
Frontier Communications of Seneca Gorham	Tier 1, 2, 3	\$20.00
Frontier Telephone of Rochester	Tier 1, 2, 3	\$20.00
Citizens Telecommunications Company of New York	Tier 1, 2, 3	\$20.00
Ogden Telephone Company	Tier 1, 2, 3	\$20.00
Citizens Telecommunications Company of Minnesota	Tier 1, 2, 3	\$29.95
Frontier Communications of Minnesota	Tier 1, 2, 3	\$29.95
Frontier Communications of New York	Tier 4	\$20.00
Frontier Communications of Sylvan Lake	Tier 4	\$20.00
Frontier Communications of Seneca Gorham	Tier 4	\$15.00
Frontier Telephone of Rochester	Tier 4	\$15.00
Citizens Telecommunications Company of New York	Tier 4	\$20.00
Ogden Telephone Company	Tier 4	\$15.00
Citizens Telecommunications Company of Minnesota	Tier 4	\$24.95
Frontier Communications of Minnesota	Tier 4	\$24.95

**Frontier Communications of America, Inc.
Domestic Informational Price List**

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SECTION 4 - RATES AND CHARGES

FRONTIER CHOICES UNLIMITED (Cont'd)

Associated ILEC	Frontier Choices Unlimited	Monthly Recurring Charge
Frontier Communications of New York	Tier 5	\$9.95
Frontier Communications of Sylvan Lake	Tier 5	\$14.95
Frontier Communications of Seneca Gorham	Tier 5	\$9.95
Frontier Telephone of Rochester	Tier 5	\$9.95
Citizens Telecommunications Company of New York	Tier 5	\$9.95
Ogden Telephone Company	Tier 5	\$9.95
Citizens Telecommunications Company of Minnesota	Tier 5	\$24.95
Frontier Communications of Minnesota	Tier 5	\$24.95

Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

SECTION 4 - RATES AND CHARGES

FRONTIERWORKS LD

	Overage Rate per minute
Block of Time (BOT) minutes	Intersate
Free -100	\$0.0700
BOT-250	\$0.0650
BOT-500	\$0.0600
BOT-1000	\$0.0575

<u>Associated Company</u>	<u>Monthly Recurring Charge (MRC)</u>		
	<u>BOT 250</u>	<u>BOT 500</u>	<u>BOT 1000</u>
Frontier Telephone of Rochester	\$17.00	\$31.00	\$55.00
Frontier Communications - Midland, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications - Prairie, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications - Schuyler, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications - St. Croix, Inc.	\$17.00	\$31.00	\$55.00
Frontier Communications of Alabama, Inc.	\$19.00	\$35.00	\$60.00
Frontier Communications of AuSable Valley, Inc.	\$17.00	\$31.00	\$55.00
Frontier Communications of Breezewood, Inc.	\$22.00	\$47.50	\$89.00
Frontier Communications of Canton, Inc.	\$22.00	\$47.50	\$89.00
Frontier Communications of DePue, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Fairmount, Inc.	\$25.00	\$47.50	\$90.00
Frontier Communications of Georgia, Inc.	\$25.00	\$47.50	\$90.00
Frontier Communications of Illinois, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Indiana, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Iowa, Inc.	\$29.00	\$55.00	\$105.00
Frontier Communications of Lakeside, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Lakewood, Inc.	\$22.00	\$47.50	\$89.00
Frontier Communications of Lamar County, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Michigan, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Minnesota, Inc.	\$20.00	\$39.00	\$69.00
Frontier Communications of Mississippi, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Mondovi, Inc.	\$17.00	\$31.00	\$55.00
Frontier Communications of Mt. Pulaski, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of New York, Inc.	\$17.00	\$31.00	\$55.00

SECTION 4 - RATES AND CHARGES

FRONTIERWORKS LD (Cont'd)

Frontier Communications of Orion, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Oswayo River, Inc.	\$22.00	\$47.50	\$89.00
Frontier Communications of Pennsylvania, Inc.	\$22.00	\$47.50	\$89.00
Frontier Communications of Seneca-Gorham, Inc.	\$17.00	\$31.00	\$55.00
Frontier Communications of Sylvan lake, Inc.	\$17.00	\$31.00	\$55.00
Frontier Communications of Thorntown, Inc.	\$15.00	\$27.50	\$50.00
Frontier Communications of Viroqua, Inc.	\$17.00	\$31.00	\$55.00
Frontier Communications of Wisconsin, Inc.	\$17.00	\$31.00	\$55.00
Citizens Telecommunications Company of California, Inc.	\$15.00	\$27.50	\$50.00
Citizens Telecommunications Company of Idaho	\$25.00	\$47.50	\$89.00
Citizens Telecommunications Company of Illinois	\$15.00	\$27.50	\$50.00
Citizens Telecommunications Company of Minnesota, Inc.	\$20.00	\$39.00	\$69.00
Citizens Telecommunications Company of Montana	\$25.00	\$47.50	\$89.00
Citizens Telecommunications Company of Nebraska	\$19.00	\$35.00	\$60.00
Citizens Telecommunications Company of Nevada	\$15.00	\$27.50	\$50.00
Citizens Telecommunications Company of New York, Inc.	\$17.00	\$31.00	\$55.00
Citizens Telecommunications Company of Oregon	\$17.00	\$31.00	\$55.00
Citizens Telecommunications Company of Tennessee L.L.C.	\$17.00	\$31.00	\$55.00
Citizens Telecommunications Company of Minnesota	\$15.00	\$27.50	\$50.00
Citizens Telecommunications Company of the Volunteer State LLC	\$17.00	\$31.00	\$55.00
Citizens Telecommunications Company of the White Mountains, Inc.	\$25.00	\$47.50	\$89.00
Citizens Telecommunications Company of Tuolumne	\$15.00	\$27.50	\$50.00
Citizens Telecommunications Company of Utah	\$17.00	\$31.00	\$55.00
Citizens Telecommunications Company of West Virginia	\$17.00	\$31.00	\$55.00
Citizens Utilities Rural Company, Inc.	\$25.00	\$47.50	\$89.00
Navajo Communications Company, Inc.-AZ	\$25.00	\$47.50	\$89.00
Navajo Communications Company, Inc.-NM	\$29.00	\$55.00	\$105.00
Navajo Communications Company, Inc.-UT	\$17.00	\$31.00	\$55.00
Ogden Telephone Company	\$17.00	\$31.00	\$55.00
Rhineland Telephone, LLC	\$17.00	\$31.00	\$55.00

SECTION 4 - RATES AND CHARGES

RESIDENTIAL SERVICE

Residential Rate Plan 1

	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+ Switched Access	\$.2600	\$.1100	
800 Service	\$.2500	\$.2500	

Billing Increments

	60&60
1+ Switched Access	X
800 Service	X

Residential Rate Plan 2

1+ SWITCHED ACCESS						
Mileage Band	Day		Evening		Night & Weekend	
	1st min	add'l min	1st min	add'l min	1st min	add'l min
1 - 10	\$.2800	\$.2800	\$.1600	\$.1600	\$.1300	\$.1300
11 - 22	\$.2800	\$.2800	\$.1600	\$.1600	\$.1300	\$.1300
23 - 55	\$.2800	\$.2800	\$.1600	\$.1600	\$.1300	\$.1300
56 - 124	\$.2900	\$.2900	\$.1700	\$.1700	\$.1500	\$.1500
125 - 292	\$.2900	\$.2900	\$.1700	\$.1700	\$.1500	\$.1500
293 - 430	\$.2900	\$.2900	\$.1900	\$.1900	\$.1600	\$.1600
431 - 925	\$.2900	\$.2900	\$.1900	\$.1900	\$.1600	\$.1600
926 - 1910	\$.2900	\$.2900	\$.1900	\$.1900	\$.1600	\$.1600
1911 - 3000	\$.3000	\$.3000	\$.1900	\$.1900	\$.1600	\$.1600
3001 - 4250	\$.3000	\$.3000	\$.1900	\$.1900	\$.1600	\$.1600
4251+	\$.3000	\$.3000	\$.1900	\$.1900	\$.1600	\$.1600

	Per Minute	Per Call
800 Service	\$.2500	

Billing Increments

	60&60
1+ Switched Access	X
800 Service	X

SECTION 4 - RATES AND CHARGES

RESIDENTIAL SERVICE (Cont'd)

Residential Rate Plan 3

	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+ Switched Access	\$.1500	\$.1500	
800 Service	\$.2500	\$.2500	

Billing Increments

	60&60
1+ Switched Access	X
800 Service	X

Residential Rate Plan 4

	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+ Switched Access	\$.0900	\$.0900	
800 Service	\$.2500	\$.2500	

Other Charges

	MONTHLY RECURRING CHARGE	INITIAL NON-RECURRING CHARGE
1+Switched Access	\$4.95	\$0.00

Billing Increments

	60&60
1+ Switched Access	X
800 Service	X

Freedom Plan

	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) – Interstate	\$0.08	\$0.10	\$0.13
Monthly Charge	\$8.45 (l)	\$5.00 (l)	\$3.75 (l)

SECTION 4 - RATES AND CHARGES

BUSINESS SERVICE

Rate Plan 1

Monthly Usage Switched Access	RATE PER MINUTE
\$0 - \$500.00	\$.1800
\$500.00 - \$2000.00	\$.1600
\$2000.00 - above	\$.1450

Billing Increments

	6&6
1+ Switched Access	X

Rate Plan 2

BUSINESS SWITCHED ACCESS	PER MINUTE	PER CALL
1+ Switched Access	\$.1490	
800 Service	\$.1490	

Billing Increments

	6&6	30&6	60&6
<i>Direct Billed:</i>			
1+ Switched Access	X		
800 Service	X		
<i>LEC Billed:</i>			
1+ Switched Access			X
800 Service			X

(D)

Rate Plan 3

BUSINESS 250 PLUS - Option 1	PER MINUTE	PER CALL
1+ Switched Access	\$.1290	
800 Service	\$.1290	

BUSINESS 250 PLUS - Option 2	PER MINUTE	PER CALL
1+ Switched Access	\$.1290	
800 Service	\$.1290	

1+ Switched Access and 800 Services are billed in six (6) second increments.

SECTION 4 - RATES AND CHARGES

BUSINESS SERVICE (Cont'd)

Rate Plan 4

BUSINESS DEDICATED ACCESS	PER MINUTE	PER CALL
1+ Dedicated Access	\$.080	
800 Service	\$.080	

1+ Dedicated Access and 800 Services are billed in six (6) second increments.

(D)
(D)

Monthly and Installation charges are billed based on actual cost. These costs are on an individual case basis as cost is determined based on the distance from the Customer's location to the Company's point of presence.

Rate Plan 5

	PER MINUTE	PER CALL
1+ Switched Access	\$.120	
800 Service	\$.120	

1+ Switched Access and 800 Services are billed in six (6) second increments.

This rate plan is available to Customers billing more than \$20.00 per month.

BUSINESS SERVICE (Cont'd)

Business Rate Plus LEC Billed Rates
1+ & 800 Service

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1200
\$1001-2000	\$.1200
\$2000- +	\$.1200

**Frontier Communications of America, Inc.
Domestic Informational Price List**

SECTION 4 - RATES AND CHARGES

BUSINESS SERVICE (Cont'd)

Business Rate Plus Direct Billed Rates
1+ & 800 Service

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	No Term					1 Year Term					2 Year Term				
\$501-\$1000	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%
	\$.120 0	\$.118 8	\$.117 6	\$.116 4	\$.115 2	\$.115 2	\$.114 0	\$.112 8	\$.111 6	\$.110 4	\$.110 4	\$.109 2	\$.108 0	\$.106 8	\$.105 6
\$1001-\$2000	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%	12%	13%	14%		
	\$.115 2	\$.114 0	\$.112 8	\$.111 6	\$.110 4	\$.110 4	\$.109 2	\$.108 0	\$.106 8	\$.105 6	\$.105 6	\$.104 4	\$.103 2		
\$2000-+	8%	9%	10%	11%	12%	12%	13%	14%			14%	15%			
	\$.110 4	\$.109 2	\$.108 0	\$.106 8	\$.105 6	\$.105 6	\$.104 4	\$.103 2			\$.103 2	\$.102 0			
											16%	17%	18%	19%	20%
											\$.100 8	\$.099 6	\$.098 4	\$.097 2	\$.096 0

SPECIAL CONDITIONS

Business Rate Plus has a base rate of \$.12 with multiple discounts for direct billed rates.

Business Rate Plus has a base rate of \$.12 with no discounts for LEC billed customers.

All calls are billed in six (6) second increments, with an initial eighteen (18) second billing increment, and are flat rated. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

SECTION 4 - RATES AND CHARGES

BUSINESS SERVICE (Cont'd)

**Business Rate Plus Direct Billed Dedicated Rates
1+ & 800 Service**

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	1 Year Term					2 Year Term					3 Year Term				
\$2000-\$5000	35%	36%	37%	38%	39%	39%	40%	41%	42%		42%	43%	44%	45%	46%
	\$0.0780	\$0.0768	\$0.0756	\$0.0744	\$0.0732	\$0.0732	\$0.0720	\$0.0708	\$0.0696		\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648
											47%	48%			
											\$0.0636	\$0.0624			
\$5001-\$1000	39%	40%	41%	42%		42%	43%	44%	45%	46%	48%	49%	50%		
	\$0.0732	\$0.0720	\$0.0708	\$0.0696		\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648	\$0.0624	\$0.0612	\$0.0600		
						47%	48%								
						\$0.0636	\$0.0624								
\$10,000 +	42%	43%	44%	45%	46%	48%	49%	50%			50%	51%			
	\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648	\$0.0624	\$0.0612	\$0.0600			\$0.0600	\$0.0588			
	47%	48%													
	\$0.0636	\$0.0624													

SPECIAL CONDITIONS

Business Rate Plus has a base rate of \$.12 with multiple discounts for direct billed rates.

Business Rate Plus has a base rate of \$.12 with no discounts for LEC billed customers.

All calls are billed in six (6) second increments, with an initial eighteen (18) second billing increment, and are flat rated. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

SECTION 4 - RATES AND CHARGES

BUSINESS SERVICE (Cont'd)

CITIZENS BUSINESS LONG DISTANCE

PER MINUTE RATES			
	1+ RATES	TOLL FREE	
INTERSTATE	\$0.070	\$0.070	

SERVICE CHARGES	
MONTHLY RECURRING CHARGE	\$4.99

(R)

Citizens Business Long Distance Term & Volume Discount Plan

	PER MINUTE RATES		
	No Term	1 Year	2 Years
Spending \$0.00 +	\$0.0700	\$0.0675	\$0.0650
\$500.00 +	\$0.0675	\$0.0650	\$0.0625
\$1000.00 +	\$0.0650	\$0.0625	\$0.0600

800/888 DIRECTORY LISTING SERVICE

<u>Nonrecurring Charge</u>	Per Listing	\$15.00
<u>Monthly Charge</u>	Per Listing	\$15.00

FREEDOM CALLING

VERSION A:

<u>Overage Rate</u>	<u>BOT 300</u>	<u>BOT 600</u>
Per Minute	\$0.0600	\$0.0500

Monthly Recurring Charge

<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>
Frontier Telephone of Rochester	\$14.95	\$24.95
Frontier Communications - Midland, Inc.	\$14.95	\$24.95
Frontier Communications - Prairie, Inc.	\$14.95	\$24.95
Frontier Communications - Schuyler, Inc.	\$14.95	\$24.95
Frontier Communications - St. Croix, Inc.	\$14.95	\$24.95
Frontier Communications of Alabama, Inc.	\$14.95	\$24.95
Frontier Communications of AuSable Valley, Inc.	\$14.95	\$24.95
Frontier Communications of Breezewood, Inc.	\$14.95	\$24.95
Frontier Communications of Canton, Inc.	\$14.95	\$24.95
Frontier Communications of DePue, Inc.	\$14.95	\$24.95
Frontier Communications of Fairmount, Inc.	\$14.95	\$24.95
Frontier Communications of Georgia, Inc.	\$14.95	\$24.95
Frontier Communications of Illinois, Inc.	\$14.95	\$24.95
Frontier Communications of Indiana, Inc.	\$14.95	\$24.95
Frontier Communications of Lakeside, Inc.	\$14.95	\$24.95
Frontier Communications of Lakewood, Inc.	\$14.95	\$24.95

SECTION 4 - RATES AND CHARGES

FREEDOM CALLING (Cont'd)

VERSION A: (Cont'd)

<u>Associated Company</u>	<u>Monthly Recurring Charge</u>	
	<u>BOT 300</u>	<u>BOT 600</u>
Frontier Communications of Lamar County, Inc.	\$14.95	\$24.95
Frontier Communications of Michigan, Inc.	\$14.95	\$24.95
Frontier Communications of Mississippi, Inc.	\$14.95	\$24.95
Frontier Communications of Mondovi, Inc.	\$14.95	\$24.95
Frontier Communications of Mt. Pulaski, Inc.	\$14.95	\$24.95
Frontier Communications of New York, Inc.	\$14.95	\$24.95
Frontier Communications of Orion, Inc.	\$14.95	\$24.95
Frontier Communications of Oswayo River, Inc.	\$14.95	\$24.95
Frontier Communications of Pennsylvania, Inc.	\$14.95	\$24.95
Frontier Communications of Seneca-Gorham, Inc.	\$14.95	\$24.95
Frontier Communications of the South, Inc.	\$14.95	\$24.95
Frontier Communications of Sylvan lake, Inc.	\$14.95	\$24.95
Frontier Communications of Thorntown, Inc.	\$14.95	\$24.95
Frontier Communications of Viroqua, Inc.	\$14.95	\$24.95
Frontier Communications of Wisconsin, Inc.	\$14.95	\$24.95
Citizens Telecommunications Company of California, Inc.	\$14.95	\$24.95
Citizens Telecommunications Company of Illinois	\$14.95	\$24.95
Citizens Telecommunications Company of Nebraska	\$14.95	\$24.95
Citizens Telecommunications Company of Nevada	\$14.95	\$24.95
Citizens Telecommunications Company of New York, Inc.	\$14.95	\$24.95
Citizens Telecommunications Company of Oregon	\$14.95	\$24.95
Citizens Telecommunications Company of Tennessee L.L.C.	\$14.95	\$24.95
Citizens Telecommunications Company of Minnesota	\$14.95	\$24.95
Citizens Telecommunications Company of the Volunteer State LLC	\$14.95	\$24.95
Citizens Telecommunications Company of Tuolumne	\$14.95	\$24.95
Citizens Telecommunications Company of Utah	\$14.95	\$24.95
Citizens Telecommunications Company of West Virginia	\$14.95	\$24.95
Navajo Communications Company, Inc.-UT	\$14.95	\$24.95
Ogden Telephone Company	\$14.95	\$24.95
Rhineland Telephone, LLC	\$14.95	\$24.95

VERSION B:

<u>Overage Rate</u>	<u>BOT 300</u>	<u>BOT 600</u>
Per Minute	\$0.0600	\$0.0500

<u>Associated Company</u>	<u>Monthly Recurring Charge</u>	
	<u>BOT 300</u>	<u>BOT 600</u>
Frontier Communications of Iowa, Inc.	\$14.95	\$24.95
Frontier Communications of Minnesota, Inc.	\$14.95	\$24.95
Citizens Telecommunications Company of Idaho	\$14.95	\$24.95
Citizens Telecommunications Company of Minnesota, Inc.	\$14.95	\$24.95
Citizens Telecommunications Company of Montana	\$14.95	\$24.95
Citizens Telecommunications Company of the White Mountains, Inc.	\$14.95	\$24.95
Citizens Utilities Rural Company, Inc.	\$14.95	\$24.95
Navajo Communications Company, Inc.-AZ	\$14.95	\$24.95
Navajo Communications Company, Inc.-NM	\$14.95	\$24.95

SECTION 4 - RATES AND CHARGES

FRAME RELAY SERVICE RATES

Billing Elements for Frame Relay

Billing Element	Monthly Charge	Nonrecurring Charge
Uni Port Connections – effective as of August 17, 1999		
56 kbps	\$110.00	\$200.00
128 kbps	\$225.00	\$300.00
256 kbps	\$285.00	\$300.00
384 kbps	\$335.00	\$300.00
512 kbps	\$435.00	\$300.00
768 kbps	\$575.00	\$400.00
1.536 kbps	\$650.00	\$400.00
Committed Information Rates – effective as of October 14, 1999		
14 kbps	\$ 35.00	\$100.00
28 kbps	\$ 70.00	\$100.00
32 kbps	\$ 80.00	\$100.00
56 kbps	\$ 140.00	\$100.00
64 kbps	\$ 160.00	\$100.00
84 kbps	\$ 210.00	\$100.00
96 kbps	\$ 240.00	\$100.00
128 kbps	\$ 320.00	\$100.00
192 kbps	\$ 480.00	\$100.00
256 kbps	\$ 640.00	\$100.00
320 kbps	\$ 800.00	\$100.00
384 kbps	\$ 960.00	\$100.00
512 kbps	\$ 1,280.00	\$100.00
640 kbps	\$ 1,600.00	\$100.00
768 kbps	\$ 1,920.00	\$100.00
1.536 kbps	\$ 3,840.00	\$100.00
Frame Relay Access Connection		
56 kbps	\$359.00	\$606.00
1.536 kbps	\$555.00	\$606.00
Mileage charge per mile	\$ 10.00	
Service Order Charge (per order)		
		\$130.00
Expedite Charge		
		\$250.00
Network Monitoring Tool Per PVC		
	\$ 10.00	\$ 15.00

SECTION 4 - RATES AND CHARGES

INFORMATION DIGIT SCREENING

Rates and Charges

	<u>Per Inbound Number</u>	<u>Maximum per Account Per Month</u>
Non-Recurring Set-Up Charge	\$15.00	\$750.00
Monthly Recurring Charge	\$15.00	\$750.00

MINIMUM MONTHLY USAGE CHARGE-Z

Rates

	<u>Per Month</u>
Monthly Minimum Usage Charge	\$3.00

FRONTIER DESTINATIONS

Rates

Frontier Destinations Instate Interstate Rates per minute of use				
Monthly Recurring Charge (MRC)	Term Plan Commitment	Month to Month	1 Year	2 Year
\$ 14.95		\$0.0790	\$0.0775	\$0.0750

Frontier Destinations State-to-State Interstate Rates per minute of use				
Monthly Recurring Charge (MRC)	Term Plan Commitment	Month to Month	1 Year	2 Year
\$ 14.95		\$0.0375	\$0.0350	\$0.0325

Frontier Destinations Toll-Free Number	
Monthly Recurring Charge (MRC), per number	\$ 5.00

**Frontier Communications of America, Inc.
Domestic Informational Price List**

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SECTION 4 - RATES AND CHARGES

FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE VERSION A, VERSION B, VERSION C

Rates

	Overage Rate per minute
Block of Time (BOT) minutes	Interstate
Free – 100	\$0.0700
BOT – 300	\$0.0600
BOT – 600	\$0.0500
BOT – 900	\$0.0500

Monthly Recurring Charge (MRC)

Monthly Recurring Charge (MRC)

<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>	<u>BOT 900</u>
Frontier Telephone of Rochester	\$14.99	\$24.99	\$36.99
Frontier Communications of Rochester	\$14.99	\$24.99	\$36.99
Frontier Communications - Midland, Inc.	Not Available	Not Available	Not Available
Frontier Communications - Prairie, Inc.	Not Available	Not Available	Not Available
Frontier Communications - Schuyler, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications - St. Croix, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of the South, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of AuSable Valley, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Breezewood, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Canton, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of DePue, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Fairmount, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Georgia, Inc.	\$14.99	\$24.99	\$36.99

Frontier Communications of America, Inc.
Domestic Informational Price List

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SECTION 4 - RATES AND CHARGES

FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE VERSION A, VERSION B, VERSION C

Monthly Recurring Charge (MRC) (Cont'd)

	<u>Monthly Recurring Charge (MRC)</u>		
<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>	<u>BOT 900</u>
Frontier Communications of Illinois, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Indiana, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Iowa, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Lakeside, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Lakewood, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Lamar County, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Michigan, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Minnesota, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Mississippi, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Mondavi, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Mt. Pulaski, Inc.	Not Available	Not Available	Not Available
Frontier Communications of New York, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Orion, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Oswayo River, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Pennsylvania, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Seneca-Gorham, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Sylvan lake, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Thorntown, Inc.	\$14.99	\$24.99	\$36.99

Frontier Communications of America, Inc.
Domestic Informational Price List

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SECTION 4 - RATES AND CHARGES

FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE VERSION A, VERSION B, VERSION C

Monthly Recurring Charge (MRC) (Cont'd)

	<u>Monthly Recurring Charge (MRC)</u>		
<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>	<u>BOT 900</u>
Frontier Communications of Viroqua, Inc.	\$14.99	\$24.99	\$36.99
Frontier Communications of Wisconsin, Inc.	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of California, Inc.	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Idaho	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Illinois	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Minnesota, Inc.	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Montana	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Nebraska	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Nevada	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of New York, Inc.	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Oregon	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Tennessee LLC	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Minnesota	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of the Volunteer State LLC	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of the White Mountains, Inc.	\$14.99	\$24.99	\$36.99

Frontier Communications of America, Inc.
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SECTION 4 - RATES AND CHARGES

FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE VERSION A, VERSION B, VERSION C

Monthly Recurring Charge (MRC) (Cont'd)

	<u>Monthly Recurring Charge (MRC)</u>		
<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>	<u>BOT 900</u>
Citizens Telecommunications Company of Tuolumne	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of Utah	\$14.99	\$24.99	\$36.99
Citizens Telecommunications Company of West Virginia	\$14.99	\$24.99	\$36.99
Citizens Utilities Rural Company, Inc.	\$14.99	\$24.99	\$36.99
Navajo Communications Company, Inc.-AZ	\$14.99	\$24.99	\$36.99
Navajo Communications Company, Inc.-NM	\$14.99	\$24.99	\$36.99
Navajo Communications Company, Inc.-UT	\$14.99	\$24.99	\$36.99
Ogden Telephone Company	\$14.99	\$24.99	\$36.99
Rhineland Telephone, LLC	\$14.99	\$24.99	\$36.99

SECTION 4 - RATES AND CHARGES

FRONTIER SMALL BUSINESS ADVANTAGE LD BUNDLE, VERSIONS A AND B

Overage Rate

	Overage Rate Per Minute
Block of Time (BOT) Minutes	Interstate
BOT – 300	\$0.0600
BOT – 600	\$0.0500
BOT – 900	\$0.0500

Monthly Recurring Charge (MRC) Rates

	<u>Monthly Recurring Charge (MRC)</u>		
<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>	<u>BOT 900</u>
Citizens Telecommunications Company of Tuolumne	Not Available	Not Available	Not Available
Citizens Telecommunications Company of Utah	14.79	24.79	34.79
Citizens Telecommunications Company of West Virginia	14.99	24.99	34.99
Ogden Telephone Company	14.99	24.99	34.99
Rhineland Telephone, LLC	14.99	24.99	34.99
Frontier Communications of Viroqua, Inc.	14.99	24.99	34.99
Frontier Communications of Wisconsin, Inc.	14.99	24.99	34.99
Citizens Telecommunications Company of California, Inc.	14.99	24.99	34.99
Citizens Telecommunications Company of Illinois	14.99	24.99	34.99
Citizens Telecommunications Company of Nebraska	14.99	24.99	34.99
Citizens Telecommunications Company of Nevada	12.99	22.99	32.99
Citizens Telecommunications Company of New York, Inc.	9.27	19.27	29.27
Citizens Telecommunications Company of Oregon	14.99	24.99	34.99
Citizens Telecommunications Company of Tennessee LLC	14.99	24.99	34.99

SECTION 4 - RATES AND CHARGES

FRONTIER SMALL BUSINESS ADVANTAGE LD BUNDLE, VERSIONS A AND B

Monthly Recurring Charge (MRC) Rates Cont'd

	<u>Monthly Recurring Charge (MRC)</u>		
<u>Associated Company</u>	<u>BOT 300</u>	<u>BOT 600</u>	<u>BOT 900</u>
Citizens Telecommunications Company of Minnesota	Not Available	Not Available	Not Available
Citizens Telecommunications Company of the Volunteer State LLC	12.69	22.69	32.69
Frontier Communications of Illinois, Inc.	13.49	23.49	33.49
Frontier Communications of Indiana, Inc.	14.99	24.99	34.99
Frontier Communications of Lakeside, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Lakewood, Inc.	13.31	23.31	33.31
Frontier Communications of Lamar County, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Michigan, Inc.	14.99	24.99	34.99
Frontier Communications of Mondavi, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Mt. Pulaski, Inc.	14.97	24.97	34.97
Frontier Communications of New York, Inc.	14.99	24.99	34.99
Frontier Communications of Orion, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Oswayo River, Inc.	10.71	20.71	30.71
Frontier Communications of Pennsylvania, Inc.	14.99	24.99	34.99
Frontier Communications of Seneca-Gorham, Inc.	14.99	24.99	34.99
Frontier Communications of Sylvan lake, Inc.	14.99	24.99	34.99
Frontier Communications of Thorntown, Inc.	14.99	24.99	34.99
Frontier Telephone of Rochester	14.99	24.99	34.99
Frontier Communications - Midland, Inc.	14.29	24.29	34.29
Frontier Communications - Prairie, Inc.	14.67	24.67	34.67
Frontier Communications - Schuyler, Inc.	11.37	21.37	31.37
Frontier Communications - St. Croix, Inc.	14.99	24.99	34.99
Frontier Communications of the South, Inc.	14.99	24.99	34.99
Frontier Communications of AuSable Valley, Inc.	14.99	24.99	34.99
Frontier Communications of Breezewood, Inc.	14.99	24.99	34.99
Frontier Communications of Canton, Inc.	14.99	24.99	34.99
Frontier Communications of DePue, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Fairmount, Inc.	Not Available	Not Available	Not Available
Frontier Communications of Georgia, Inc.	14.99	24.99	34.99
Frontier Communications of Alabama, Inc.	14.99	24.99	34.99

SECTION 4 - RATES AND CHARGES

FRONTIER SMALL BUSINESS ADVANTAGE LD BUNDLE, VERSIONS A AND B

Overage Rates

	Overage Rate per minute
Block of Time (BOT) minutes	Interstate
BOT – 200	\$0.0600
BOT – 400	\$0.0500
BOT – 600	\$0.0500

Monthly Recurring Charge (MRC)

Monthly Recurring Charge (MRC)

<u>Associated Company</u>	<u>BOT 200</u>	<u>BOT 400</u>	<u>BOT 600</u>
Citizens Utilities Rural Company, Inc	14.99	24.99	34.99
Citizens Telecommunications Company of the White Mountains, Inc	10.59	20.59	30.59
Citizens Telecommunications Company of Idaho	10.59	20.59	30.59
Citizens Telecommunications Company of Montana	12.39	22.39	32.39
Frontier Communications of Mississippi, Inc	11.59	21.59	31.59
Frontier Communications of Minnesota, Inc.	10.51	20.51	30.51
Citizens Telecommunications Company of Minnesota, Inc.	12.77	22.77	32.77
Frontier Communications of Iowa, Inc.	14.99	24.99	34.99

Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

MOHAVE CHOICES LD

Usage Rates

	Monthly Recurring Charge	Overage Rate per minute
Block of Time (BOT) minutes		Interstate
BOT- 300	\$24.95	\$0.0700
BOT- 500	\$34.95	\$0.0700

Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

SECTION 4 – RATES AND CHARGES

***FRONTIER DIGITAL PHONE SILVER**

Interstate rate per minute: \$.10

Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

For an additional monthly recurring charge of \$10, a customer of this plan may choose the option of unlimited Interstate 1+ calling, subject to Frontier Digital Phone Silver terms and conditions.

FRONTIER DIGITAL PHONE SERVICE

Monthly Recurring Charge \$25.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE SERVICE – WEST VIRGINIA

Monthly Recurring Charge \$35.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE SERVICE OF THE GOLDEN STATE

Monthly Recurring Charge \$25.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

* This service has been grandfathered as of 6/16/2009. This bundle was previously called Frontier UnlimitedCA

SECTION 4 - RATES AND CHARGES

FRONTIER DIGITAL PHONE SERVICE OF MINNESOTA

Interstate Monthly Recurring Charge \$15.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE SERVICE OF ARIZONA

Monthly Recurring Charge \$25.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE SERVICE OF OHIO AND PENNSYLVANIA

Monthly Recurring Charge \$40.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

SECTION 4 - RATES AND CHARGES

FRONTIER DIGITAL PHONE SERVICE X

Monthly Recurring Charge \$15.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE SERVICE X – WEST VIRGINIA

Monthly Recurring Charge \$25.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE SERVICE X OF THE GOLDEN STATE

Monthly Recurring Charge \$20.00 (I)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Frontier Communications of America, Inc.
Domestic Informational Price List

June 16, 2019 89.11

SECTION 4 - RATES AND CHARGES

FRONTIER DIGITAL PHONE SERVICE X OF ARIZONA

Monthly Recurring Charge \$20.00

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

SECTION 4 - RATES AND CHARGES

FRONTIER BUSINESS UNLIMITED (FBU)

Monthly Recurring Charge	\$36.99	(I)
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***FRONTIER DIGITAL PHONE SILVER**

<u>Interstate rate per minute:</u>	\$.10
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Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

* This service has been grandfathered as of 6/16/2009. This service was previously called Frontier Unlimited State.

SECTION 4 - RATES AND CHARGES

***+FRONTIER DIGITAL PHONE BRONZE - ROCHESTER**

Monthly Recurring Charge	\$15.00 (I)
Overage Rate Per Minute	\$.10
Canadian Rate Per Minute	\$.05

***+FRONTIER DIGITAL PHONE BRONZE**

Monthly Recurring Charge	\$15.00 (I)
Overage Rate Per Minute	\$.10
Canadian Rate Per Minute	\$.05

***=FRONTIER DIGITAL PHONE SILVER**

Interstate rate per minute: \$.10

Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Frontier Business Essentials

Monthly Recurring Charge	\$12.00
Overage Rate Per Minute	\$.05
Canadian Rate Per Minute	\$.05

* This service has been grandfathered as of 6/16/2009.

+ This service was previously called Frontier Digital Phone Essentials.

= This service was previously called Frontier Unlimited State.

SECTION 4 - RATES AND CHARGES

FRONTIER BUSINESS METRO

Rates for non-eligible calls

Day	\$.05
Evening	\$.05
Night/Weekend	\$.05

• **FRONTIER DIGITAL PHONE 100 +**

Overage Rate Per Minute	\$.10
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Canadian Rate Per Minute	\$.05
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Monthly MRC	\$16.00	(I)
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FRONTIER UNLIMITED STATE**

Interstate rate per minute:	\$.10
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Additional Phone Lines	Rate Per Minute
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

***FRONTIER DIGITAL PHONE BASIC**

Overage Rate	Per Minute \$.10	
Canadian Rate	\$.05	
Monthly MRC	\$11.00	(I)

* This service has been grandfathered as of 3/1/2010.

** This service has been grandfathered as of 7/14/2012.

+ This service was previously called Frontier Digital Phone Essentials.

- This service is grandfathered as of 6/16/2019

SECTION 4 - RATES AND CHARGES

• **FRONTIER DIGITAL PHONE TIER 2**

<u>Interstate Rate</u>	Monthly \$40.00
<u>Additional Phone Lines</u>	
	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

• **FRONTIER DIGITAL PHONE TIER 3**

<u>Interstate Rate</u>	Monthly \$60.00
Overage Minutes	\$.03
<u>Additional Phone Lines</u>	
	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

FRONTIER DIGITAL PHONE ESSENTIALS - 2010*

Overage Rate Per Minute	\$0.10	
Canadian Rate Per Minute	\$.05	
Monthly MRC	\$9.00	(I)

DIGITAL PHONE NATIONWIDE UNLIMITED SERVICE – 2010*

Monthly Recurring Charge	\$15.00	(I)
<u>Rates for Additional Phone Lines</u>		
	<u>Rate Per Minute</u>	
Day	\$0.10	
Evening	\$0.10	
Night/Weekend	\$0.10	

*This service is limited to existing customers at their existing locations.

* This service is grandfathered as of 6/16/2019

Frontier Communications of America, Inc.
Domestic Informational Price List

February 29, 2016 89.16

SECTION 4 - RATES AND CHARGES

RESIDENTIAL SIMPLE RATE PLAN*

RATES PER MINUTE

Outbound (1+) - Interstate \$0.18

FRONTIER BLOCK OF TIME PRICING

Switched One Plus

BOT Minutes	Total Price	Overage Rate
500	\$15.00	\$.05
1,000	\$30.00	\$.04
2,500	\$80.00	\$0.0400
5,000	\$135.00	\$0.037
10,000	\$250.00	\$0.035
20,000	\$500.00	\$0.025

(T)

Toll Free:

BOT Minutes	Total Price	Overage Rate
500	\$25.00	\$.06
1,000	\$45.00	\$.055
2,500	\$100.00	\$0.0500
5,000	\$200.00	\$.05
10,000	\$400.00	\$.045
20,000	\$750.00	\$0.0375

(T)

FRONTIER BUSINESS NATIONWIDE UNLIMITED

Monthly \$15.00
Canadian Calls \$.05

FRONTIER BUSINESS LOCAL UNLIMITED

Monthly \$11.00
Overage Minutes \$.05
Canadian Calls \$.05

*This service is limited to existing customers at their existing locations.

**Frontier Communications of America, Inc.
Domestic Informational Price List**

September 1, 2011 89.17

SECTION 4 - RATES AND CHARGES

Alternative T1/PRI/Centrex 1 + LD BOT Plan for DPI and Kenan Billing

Billing Increments are 18 seconds the first increment and 6 seconds additional.

1+ Plan Min	Pricing per Month	Rate per Min	Overage Rate
750	\$25	\$0.033	\$0.04 Per Min
2,500	\$80	\$0.032	\$0.04 Per Min
4,500	\$140	\$0.031	\$0.04 Per Min
7,500	\$225	\$0.030	\$0.04 Per Min
9,500	\$276	\$0.030	\$0.04 Per Min
12,500	\$350	\$0.028	\$0.04 Per Min
17,500	\$473	\$0.027	\$0.04 Per Min
22,500	\$585	\$0.026	\$0.04 Per Min
30,000	\$750	\$0.025	\$0.04 Per Min
35,000	\$840	\$0.024	\$0.04 Per Min
45,000	\$1,035	\$0.023	\$0.04 Per Min
60,000	\$1,320	\$0.022	\$0.04 Per Min
80,000	\$1,680	\$0.021	\$0.04 Per Min
100,000	\$2,000	\$0.020	\$0.04 Per Min

Alternative T1/PRI/Centrex Toll Free BOT Plan for DPI and Kenan Billing

Billing Increments are 18 seconds the first increment and 6 seconds additional.

1+ Plan Min	Pricing per Month	Rate per Min	Overage Rate
750	\$30	\$0.040	\$0.05 Per Min
2,500	\$100	\$0.040	\$0.05 Per Min
4,500	\$180	\$0.040	\$0.05 Per Min
7,500	\$300	\$0.040	\$0.05 Per Min
9,500	\$380	\$0.040	\$0.05 Per Min
12,500	\$500	\$0.040	\$0.05 Per Min
17,500	\$700	\$0.040	\$0.05 Per Min
22,500	\$900	\$0.040	\$0.05 Per Min
30,000	\$1,200	\$0.040	\$0.05 Per Min
35,000	\$1,365	\$0.039	\$0.05 Per Min
45,000	\$1,755	\$0.039	\$0.05 Per Min
60,000	\$2,280	\$0.038	\$0.05 Per Min
80,000	\$3,040	\$0.038	\$0.05 Per Min
100,000	\$3,700	\$0.037	\$0.05 Per Min

Early Termination Fees for the above plans both Centrex Toll Free and 1+LD Plan

500-5,000 Min	\$100
10,000 Min	\$150
15,000 Min	\$150
20,000 Min to 75,000	\$200

**Frontier Communications of America, Inc.
Domestic Informational Price List**

October 20, 2023

89.18

SECTION 4 - RATES AND CHARGES

<u>FRONTIER DIGITAL PHONE ESSENTIALS</u>	<u>Rate Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05
Monthly MRC	\$13.00
<u>FRONTIER DIGITAL PHONE SERVICE</u>	<u>Rate Per Minute</u>
Canadian Rate	\$.05
Monthly MRC	\$15.00
<u>FRONTIER SIMPLY UNLIMITED*</u>	<u>Monthly Rate</u>
Lines 1-3	\$36.00 (I)
Lines 4-10	\$51.00 (I)

	<u>Rate Per Minute</u>
Canadian Calls	\$.05

BUSINESS CENTS

	<u>Monthly Rate</u>
1+	\$4.99
Toll Free	\$2.99
	<u>Rates per Minute</u>
1+	\$.040
Toll Free	\$.045

A minimum usage level of \$25.00 per month is required.

DIRECTORY ASSISTANCE AND NATIONAL DIRECTORY ASSISTANCE

Per call: \$1.99

DIRECTORY ASSISTANCE CALL COMPLETION RATES

Per Completed Call \$1.00

Per Minute \$0.10

* Frontier Simply Unlimited is grandfathered and limited to all existing subscribers at their existing locations as of December 20, 2017.

**Frontier Communications of America, Inc.
Domestic Informational Price List**

03/01/23 89.19

SECTION 4 - RATES AND CHARGES

<u>RESIDENTIAL SIMPLE RATE PLAN</u>	<u>Rate Per Minute</u>	
Outbound (1+) Interstate	\$0.10	
Monthly MRC	\$5.49	(I)

<u>FRONTIER BASIC LONG DISTANCE SERVICE</u>	<u>Rate Per Minute</u>	
Outbound (1+) Intra/Interstate	\$0.40	

<u>ONEVOICE NATIONWIDE</u>	
OneVoice Nationwide per month	\$30.00
Term Customers Discount	- \$10.00
Canadian Calls per minute	\$.05
Data Calls per minute	\$.10

<u>ONEVOICE 100*</u>	
One Voice 100 per month	\$10.00
Term Customer Discount	-\$5.00
Canadian Calls per minute	\$.05
Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

<u>FRONTIER LONG DISTANCE BUSINESS PLAN</u>	<u>Rate Per Minute</u>	
Monthly MRC	\$4.99	
Outbound (1+) Interstate	\$0.07	
Canadian Calls	\$0.07	

<u>5 CENTS PLAN (PLAN M)</u>		
Monthly MRC- per Account	\$8.50	(I)
Usage Rate – per Minute	\$0.05	

<u>FRONTIER SINGLE RATE PLAN</u>		
Monthly MRC- per Account	\$8.50	(I)
Usage Rate – per Minute	\$0.12	

<u>TALKTIME 30 – PLAN F</u>		
Monthly MRC- per Account	\$9.00	(I)
Minutes Allotted in Monthly Recurring Charge	30	
Additional Per minute charge over Allotment	\$0.10	

<u>BUSINESS UNLIMITED LONG DISTANCE SERVICE</u>		
Monthly MRC- per line	\$30.00	
Toll Free – per Minute	\$0.06	

***Services is grandfathered 1/7/2020**

**Frontier Communications of America, Inc.
Domestic Informational Price List**

April 1, 2016 89.20

SECTION 4 - RATES AND CHARGES

FLATRATE PER MINUTE BUSINESS CALLING

	<u>Rate per Minute</u>
Switched Access Outbound Rates	
Month to Month	\$0.064
One Year Term	\$0.060
Three Year Term	\$0.055
Switched Access Inbound (Toll Free) Rates	
Month to Month	\$0.064
One Year Term	\$0.060
Three Year Term	\$0.055

FLATRATE PER MINUTE PLUS BUSINESS CALLING

	<u>Rate per Minute</u>
Switched Access Outbound Rates	
Month to Month	\$0.120
One Year Term	\$0.070
Three Year Term	\$0.060
Switched Access Inbound (Toll Free) Rates	
Month to Month	\$0.120
One Year Term	\$0.070
Three Year Term	\$0.060

BUSINESS VOICE DATA CONNECTION

<u>Switched Access Monthly Usage Guarantee</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 seconds	6 seconds
\$300.00	30 seconds	6 seconds
\$500.00	30 seconds	6 seconds
\$750.00	30 seconds	6 seconds
\$1,000.00	30 seconds	6 seconds
\$1,500.00	30 seconds	6 seconds

<u>Monthly Usage Guarantee</u>	<u>Month to Month Usage rate – Per min</u>	<u>1 year Term Usage Rate – Per min</u>	<u>3 Year Term Usage Rate – Per min</u>
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

SECTION 4 - RATES AND CHARGES

BUSINESS TOLL FREE SERVICE

(D)
(D)

Charge per Toll Free number per routing plan, per feature node:

Nonrecurring Charge	\$10.00
Capped at \$100 per account	

Routing Plan Charges:

Monthly charge, per Toll Free number	
1-3 Routing Plans	\$0.00
4-99 Routing Plans, per routing plan	\$10.00

Toll Free/Enhanced Routing Plan Feature

Command Routing Feature	
Per Alternative Route Plan Activation :	
Nonrecurring Charge	\$50.00

Nonrecurring Charges:

ANI Blocking, per 1,000 ANI's	\$10.00
Capped at \$100 per account	
Area Code Selection	\$10.00
Area Code/Exchange Selection	\$10.00
Per NPA Blocked at exchange level	
Extended coverage	\$0.00
DNIS Capped at \$100 per account	\$10.00
Real-Time ANI Capped at \$100 per account	\$10.00
Monthly Charges, per Toll Free Number	\$10.00
Overflow Service	

Usage Rates

Non-Plan Customer Rate	See Firm Rate Plus Plan month to month rates
Plan Customer Rate	Same as the Customer's presubscribed outbound Calling plan

Service Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Toll Free Number	\$17.25	\$15.00

Frontier Communications of America, Inc.
Domestic Informational Price List

September 20, 2020 89.22

SECTION 4 - RATES AND CHARGES

PLAN O SERVICE - UNLIMITED

Monthly Recurring Charge \$17.95

*PLAN N SERVICE - UNLIMITED

Monthly Recurring Charge \$16.99

*PLAN K SERVICE - UNLIMITED

Monthly Recurring Charge \$24.04 (I)

Frontier Commercial Voice Unlimited

Rates

*Frontier Commercial Voice Unlimited Voice per month	\$1.99
Canadian Calls per minute	\$.05
Data Calls per minute	\$.10

FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

Monthly Recurring Charge: \$23.00

*This service is grandfathered. It is only available to current customers.

SECTION 5 - PROMOTIONAL OFFERINGS

At the Company's option, Carrier may provide certain special promotional offerings to its subscribers. Extended offerings (promotions lasting greater than 24 hours) may be noted for an effective period of specified limited duration and may additionally be limited to certain dates, times, locations or service options. All rates, terms or conditions applicable to each extended promotional offering will be specified and described in the DIPL section immediately subsequent to this provision. Promotions offered for no more than a 24-hour period may not be specified, but shall, however, be at rates which are more favorable to the customer than the Carrier's DIPL rates otherwise applicable.

Customer Referral Promotion

For all Frontier customers, a \$10.00 credit will be offered for each new customer referred to The Company by a current customer.

Frontier Communications of America Residential Services Buyer Protection Certificate

All new Frontier residential Customers will be eligible to receive a buyer protection certificate. This buyer protection certificate provides that if, after an initial three month trial period, but within six (6) months of commencing service, the new customer notifies The Company expressing dissatisfaction with The Company service and election to cancel The Company service, The Company will refund the initial change-over fee to switch to Frontier and the change-over fee to switch to another carrier. Total refunded charges may not exceed \$30 for any of the covered residential service offering. This offer is only valid for up to ninety (90) days after the initial three (3) month trial period.

Frontier Communications of America Term Plan Services Customer Satisfaction Guarantee

If a Customer is dissatisfied with The Company network quality (including any Year 2000 service disruptions) or sales or service support (but not rates or pricing), Customer may by written notice sent to Specialized Services Group, 20 Oak Hollow, Southfield, MI 48034, cancel any Frontier term plan without liability for an early termination fee if: (1) the problem is not caused by Customer or its vendors and is attributable to facilities or causes within Frontier's reasonable control; (2) The Company is unable to resolve a covered problem to Customer's reasonable satisfaction within 15 days after receipt of Customer's written notice; and (3) Customer's account with The Company is current (no outstanding balance older than 30 days) at the time of cancellation. If cancellation occurs during Customer's initial 90 days of service, then The Company will also reimburse Customer (month-to-month or term plan) for any changeover fees it incurred in transferring its service to The Company (up to a maximum of \$200).

SANS Option 199 Promotion

Effective November 15, 1996, all potential SANS Option 199 subscribers who affirm, via a written proposal, that they have received a competitive offer from either AT&T, MCI, Sprint, or WorldCom/LDDS will be eligible to receive an additional per month discount credit of 5%, 7.5%, 10%, 12.5%, 15%, 17.5%, or 20%. The discount credits are capped per month at either \$5,000, \$7,500, \$10,000, \$12,500, \$15,000, \$17,500, or \$20,000 for the 5%, 7.5%, 10%, 12.5%, 15%, 17.5%, or 20% discount respectively. The discount credits are not based upon, and exclude intraLATA usage where special intraLATA rates exist, international and Canadian outbound usage, non-contiguous United States usage, directory assistance, operator assistance, and any monthly or non-recurring charges, and any Business Essentials usage.

SECTION 5 - PROMOTIONAL OFFERINGS

Introductory Incentive Offer

From time to time the company may offer various incentives to new customers who sign up for service. These incentives will be available as described in marketing material, advertisements, or marketing contacts between the company and the prospective customer. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans. To receive the incentives, customers will be required to initiate new service as described by the relevant marketing material, advertisement, or marketing contact. Term requirements and termination liabilities may be a condition of the Introductory Incentive Offer. The customer may also be required to purchase other specified services from the company or its affiliates in order to receive the incentives. Such incentives will include one or more of the following:

Bill credits usable on service provided by the company or its affiliates

Free minutes of long distance calling

Prepaid calling cards

Rate reductions during a promotional period

Waiver or reduction of monthly recurring charges

Save Incentive Offer

From time to time the company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. The customer may also be required to purchase other specified services from the company or its affiliates in order to receive the incentives. Such incentives will include one or more of the following:

Bill credits usable on service provided by the company or its affiliates

Free minutes of long distance calling

Rate reductions during a promotional period

Waiver or reduction of monthly recurring charges

All Products/Options
Additional Charges

1. Network Blocking \$10 for each excessive call attempt within any measured 1/4 hour period.
2. 800 Directory Assistance* - \$13.50 per ANI per month unless otherwise specified: applies to customers who list their 800 number(s) in the 800 Directory Assistance Database.

* Applies to Frontier Communications of America 800 service customers only. Existing Frontier Communications of America pre-portability 800 customers are excluded from monthly fee.

SECTION 5 - PROMOTIONAL OFFERINGS

Frontier Digital Phone Essentials

New and existing residential customers who subscribe to this plan and commit to a one or two year term commitment, will be price guarantee for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$100 may be applied.

OneVoice Nationwide

If a customer signs up for OneVoice Nationwide between 4/1/2016 and 3/31/2017 and also subscribes to Frontier's BroadBand Service, a \$10.00 credit per month will be applied.

Business Service Promotion

Qualifying business customers that, at the time they accept this promotional offering, meet the following criteria will receive the monthly credit specified below on their monthly telephone bill.

Eligible customers are defined as customers new to Frontier (establishing a new account) that agree to subscribe to the following combination of services.

Qualifying services are:

One or more new Business Lines or one or more new CustoSak lines, under a 24 month term, with unlimited local, intralata toll and unlimited nationwide Long Distance, including the calling features Caller ID, Call Waiting, Call Forwarding, Three Way Calling and voicemail.

Customers who receive a bundle discount for subscribing to a Frontier® FiberOptic Internet or HSI product are ineligible for this promotion. (C)

Discount \$19.01

Customers may receive one promotional discount for each line purchased.

2016 Small Business Promotion:

Offers with Frontier's Solutions for Business and Non-Bundle Access Lines

These offers are available to Customers that subscribe to the Company's Business Unlimited Long Distance Bundles Service Option and purchase Qualifying Affiliate Services as described below:

Qualifying Affiliate Services:

- A. New Business Customers may qualify by subscribing to the following Affiliate Services.
 - a. A new Term or Month to Month Solutions for Business Bundle that includes 1) an unlimited main Line 11) Frontier® FiberOptic Internet or HSI Internet Service (C)
 - b. Non-Bundles Term Plan Access Lines (CustoPAK or Dialtone) with unlimited local and toll usage with a 24 month term.
- B. Existing Business Customers may qualify by subscribing to the following Affiliate Services:
 - a. 1) a Term or Month to Month Solutions for Business that includes new Frontier® FiberOptic Internet services at speeds of 25M/25M or higher, including Customers that were Voice only customer or that upgrades or migrate from HIS service or (C)
 - b. A new Term or Month to Month Solutions for Business Bundle that includes 1) an unlimited Main Line and ii) new Frontier® FiberOptic Internet or new HSI Internet service (C)

SECTION 5 - PROMOTIONAL OFFERINGS

2016 Small Business Promotion: (Cont'd)

Offers with Frontier's Solutions for Business and Non-Bundle Access Lines (Cont'd)

Discounts:

Qualifying Solutions for Business Customers will receive a monthly credit of \$5.00. Customers that purchase a new Solutions for Business Additional Basic Line when they qualify for a new bundle will also receive an additionally monthly credit of \$5.00

Customers that elect the month-to-Month Solutions for Business option will receive the applicable monthly credit (s) for the maximum of 12 months per qualifying account. Customers that elect a 2 year Term Bundle will receive the applicable monthly credits for the duration of the term.

Qualifying Solutions for Business Customers who purchase at least one Solutions for Business new Additional line at the time they qualify for a new 2 year term bundle, and do not receive the credit associated with the Additional Basic Line above will qualify for a \$4.00 Additional Line Bundle credit. Customers that elect the Month to Month option will receive the applicable monthly credit for a maximum of 12 months per qualifying account. Customers that elect a 2 year term Bundle will receive the applicable monthly credits for the duration of the term.

Qualifying New Customers that purchase Term Non-bundle Access Lines will receive a monthly credit of \$10.00 per line subscribed to the Business Unlimited Long Distance Bundles Service Option for the duration of the Access Line Term.

Limitations:

The customer that discontinues or cancels the Company's or Qualifying Affiliate Services or whose service is refused, canceled or discontinued by the Company or the Affiliate Company, shall forfeit eligibility to continue in this offer and all credits will immediately cease. The offer may not be combined with any other discounts unless specified by the Company and is subject to availability of the Qualifying Affiliate Company service. Discount credits offered under this offer are subject to the terms and conditions set forth in the Qualifying Affiliate tariffs and/or published rate schedules. Qualifying Affiliate Service are subject to availability. This offer is only available through Company-designated channels for Company designated marketing campaigns.

Offer Period: April 1, 2016 - April 1, 2025

VoiceLink Credit

Between December 21, 2016 and September 1, 2017 Customers subscribing to VoiceLink service, a fixed wireless service providing local, toll and E911 calling, previously offered by Verizon, are eligible to receive a promotional monthly recurring credit of up to \$45 when converting to a Frontier local and toll calling plan.

OneVoice Nationwide – Promotion

(N)

New business customers that sign up for OneVoice Nationwide between 2/19/17 and 8/19/17 with a term commitment of 1,2 or 3 years will be given a \$10.00 credit per month per line for the length of the contract.

(N)

Only one promotional credit per line at one time will be issued.

(N)

(N)

SECTION 5 - PROMOTIONAL OFFERINGS

Effective 11/21/17-3/31/2018, new customers who subscribe of Digital Phone Unlimited who purchase a qualified Frontier High Speed Internet service during the Promotional Offer period will qualify for a \$7.99 monthly credit for the initial two (2) year promotional term.

Effective 07/22/18-10/19/2018, new customers who subscribe of Digital Phone Unlimited who purchase a qualified Frontier High Speed Internet service during the Promotional Offer period will qualify for a \$10.99 monthly credit for the initial two (2) year promotional term. Canadian and Mexican calls will add to the unlimited plan

Effective 07/22/18-10/19/2018, new customers who subscribe of Plan O who purchase a qualified Frontier High Speed Internet service during the Promotional Offer period will qualify for a \$9.98 monthly credit for the initial two (2) year promotional term. Canadian and Mexican calls will add to the unlimited plan

SECTION 6 - MISCELLANEOUS SERVICES

<u>Monthly Recurring</u>	<u>Option-9</u>	<u>Option 10</u>
1. Standard Usage	See Section 3	See Section 3
2. Minimum Usage	\$300.00/Month	
3. Presubscribed	N/A	

Special Features

1. Call Records on Mag Tape	\$100/Month/Acct.	
2. Accounting Codes Nonspecific Specific (where available)	\$5.00 Month/Acct \$10.00Month/Acct.	(D) (D)
3. Authorization Codes \$1 Each Add'l	1st 10 No Charge	
4. Additional Invoices	\$20/Mo./Inv.	

One-Time Charges

1. Service Order	N/A
2. Administrative Change	\$20/Order
3. Mag Tape Set-Up	\$500/Acct.

Ancillary Charges

* Usage below \$300 - customer is billed difference between actual usage and \$300, up to a maximum of \$30.

** All recurring and non-recurring charges associated with Options 11-17 are listed in Section 3 with the corresponding usage charges.

Ancillary Charges

1. Directory Assistance Listing	\$13.50	\$13.50
2. Calls to Directory Assistance	\$1.99	

SECTION 6 - MISCELLANEOUS SERVICES

AREA CODE BLOCKING

A Frontier Communications of America 800 customer may select specific Area Codes from which they do not wish to receive inbound calls. Frontier Area Code Blocking does not apply under a shared 800 services arrangement, as intraLATA 800 calls are completed by the local exchange carriers (LECs). There is no charge for each "blocked call" under this option. However, Frontier reserves the right to charge for blocked calls if it is determined that the Area Code blocking feature is being abused by the customer as set forth in Tariff FCC No. 10. Customer requests to block or unblock area codes must be provided to Frontier at least one (1) hour in advance. Monthly recurring, non-recurring, or change charges do not apply. An Installation Charge applies as follows:

Installation	\$25.00
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Area Code Blocking

*Initially, only one Area Code may be blocked by the customer. Blocking of additional Area Codes may be requested by the customer at no additional charge.

FLEXIBLE CALL ROUTING

A Frontier Communications of America 800 customer may elect to have a Frontier originated 800 number forwarded to an alternate location. Customers will perform rerouting of 800 number termination through an IVRU system using an Access code. Changes made are in real time. Customers may establish a primary terminating telephone number and up to two alternate terminating 800 numbers. Flexible Call Routing does not apply to a shared 800 services arrangement, as the rerouting of any intraLATA 800 calls is completed by the local exchange carriers (LECs). Monthly recurring charges for Flexible Call Routing do not apply. The charges for Flexible Call Routing are as follows:

Change Charge	10.00*
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* Applies each time Frontier Customer Service changes the routing of a terminating 800 number, as requested by the customer (i.e., applies when the customer does not use the IVRU system for changes).

SECTION 6 - MISCELLANEOUS SERVICES

DEDICATED OPTIONAL CALLING PLAN

Frontier's Dedicated Optional Calling Plan ("the Plan") is an outbound service whereby dedicated long distance traffic is delivered by the customer to an originating Frontier switch site via dedicated facilities, and terminated over the Frontier network locations set forth below. Calls under the Plan are rated based upon duration of call, time of day, and originating or terminating location. Traffic that originates from an Frontier switch site (other than those below), and terminates to a terminating location set forth below, are rated at \$0.059 per minute. Directory assistance calls terminating anywhere in the continental U.S.A. are rated at \$0.369 per call. Operator Services and network services, (i.e., 800 services) are not available under the Plan.

Optional Calling Plan customers receive special usage rates of \$0.05 per minute for calls that originate and terminate as follows:

**ORIGINATING
FRONTIER COMMUNICATIONS OF AMERICASWITCH SITES/NPAs
TERMINATING LOCATIONS/NPAs**

Chicago, IL	(358)	Philadelphia, PA	228)
Cleveland, OH	(320)	Pittsburgh, PA	(234)
Columbus, OH	(324)	Cleveland, OH	(320)
Detroit, MI	(340)	Akron, OH	(325)
Columbus, OH	(324)		
Dayton, OH	(328)		
Toledo, OH	(326)		
Cincinnati, OH	(922)		
Indianapolis, IN	(336)		
Evansville, IN	(330)		
Chicago, IL	(358)		
Rockford, IL	(360)		
Peoria, IL	(368)		
Springfield, IL	(374)		
Detroit, MI	(340)		
Lansing, MI	(346)		
Saginaw, MI	(344)		
Grand Rapids,	(348)		

Usage rates for traffic terminating to locations other than those above is rated according to the schedule set forth below, which includes volume discount credits.

Business Hour/Off Hour

<u>Total Monthly usage (In Minutes)</u>	<u>Per Minute Rate</u>
0 - 250,000	\$0.070
250,001 - 1,000,000	\$0.069
1,000,001 +	\$0.068

SECTION 6 - MISCELLANEOUS SERVICES

800 TIME OF DAY ROUTING SERVICE

Existing Frontier Communications of America 800 customers who signed up for Frontier Communications of America Time of Day (TOD) Routing Service between August 15, 1992 and September 15, 1992, and who agree to a one (1) year contract, will be able to route their 800 calls to alternate terminating telephone numbers based on either the TOD, Time of Day, Day of Week (DOW) or Day of Year (DOY). Calls may be routed to several different terminating telephone numbers, but is limited to routing changes at least 30 minutes apart. Once the TOD, DOW, DOY routing is established, customers are restricted to changing their predesignated routing. Customers will be billed a monthly recurring charge of \$50 for the TOD, DOW, DOY Routing Service. Any changes to the predesignated routing must be approved by the Carrier and will be assessed a non-recurring charge of \$110 per change.

Exchange and Point of Origination Routing/Blocking

Exchange and Point of Origination Routing and Blocking will provide inbound customers the ability to route or block inbound calls to multiple locations based on the originating NPA/NXX or NPA/NXX/XXX of the caller. The Exchange and Point of Origination Routing and Blocking features are not available with any of the following services/features: IntelliRoute, InstaLink 800, Flexible Call Routing, HomeConnections, Multipoint 800, Time of Day Routing, Spectrum, or Percent Call Allocation. There are monthly recurring, non recurring, and change charges associated with these features as set forth below:

Monthly Recurring Charge	Routing	Blocking
Exchange	\$50	\$50
Point of Origination	\$50	\$50
Non-Recurring Charge	\$50	\$50
Exchange	\$50	\$50
Point of Origination	\$50	\$50
Change Charge		
Exchange	\$50	\$50
Point of Origination	\$50	\$50

SECTION 6 - MISCELLANEOUS SERVICES

DEDICATED ANI/DNIS

For a monthly recurring charge set forth below, a dedicated access customer with associated 800 service may receive either Enhanced ANI (automatic number identification)/DNIS (dialed number identification) or stand alone Enhanced DNIS. DNIS permits a subscriber to receive calls made to multiple 800 numbers on the same service groups and allows the subscriber to identify the 800 number that was dialed by the calling party. Enhanced ANI/DNIS allows the customer to receive ANI/DNIS in a format which can accommodate the Enhancers' CPE up to 18 digits. Enhanced ANI/DNIS provides both automatic number identification and dialed number identification. Stand alone DNIS provides only dialed number identification.

Enhanced ANI/DNIS

\$450 / account - Non-Recurring Charge -
\$75 / account - Monthly Recurring Charge -
\$20 / change order - Non-Recurring Charge -

Enhanced DNIS

\$300 / account
\$60 / account
\$20 / change order

CARRIER CO-PAYMENT

Subscribers who are also customers of either a designated Competitive Local Exchange Carrier (CLEC) or a designated Incumbent Local Exchange Carrier (ILEC), with whom the carrier has a billing and collection agreement, will receive a monthly co-payment as outlined below for each line presubscribed to the Carrier for interLATA long distance service. Customers who also purchase local service from the carrier will be eligible for a co-pay. Additionally, the Subscriber's intraLATA toll service for each eligible line must either be presubscribed to the Carrier or to an affiliated ILEC.

Co-payments will be made directly to the affiliated CLEC or ILEC on the Subscriber's behalf and will be applied as a credit against the Subscriber's local line charges on their monthly CLEC or ILEC invoice. The subscriber will be entitled to receive the co-payment for each month in which the eligible line remains presubscribed to the Carrier. If the Subscriber switches either their local or long distance service on a participating line to another local or long distance service provider, the line's co-payment eligibility will be terminated for the entire billing month.

Carrier Local Service Option:

Per Line - \$7.50

CLEC Co-Pay Option:

Per Line - \$7.00

Credit for the first month of eligibility will be prorated if the line is presubscribed to the Carrier for less than the entire billing month.

ILEC Co-Payment Option -

Per Business Line* \$0.00

SECTION 6 - MISCELLANEOUS SERVICES

CARRIER CO-PAYMENT (Cont'd)

A. (Cont'd)

Carrier Co-Pay	Specified ILEC Product	Qualifying Long Distance Program	Effective Date	Credit Amount
Citizens Telecommunications Company of New York, Inc.	Versaline Centrex	Any rate plan	In place	\$1.00
Citizens Telecommunications Company of Tennessee, LLC	Flat Rate Centrex	Any rate plan	In place	\$0.50
Citizens Telecommunications Company of Tennessee, LLC	Versaline Centrex	Any rate plan	in place	\$1.00
Citizens Telecommunications Company of Nebraska	Versaline Centrex	Any rate plan	4/19/02	\$1.00
Group 2 Companies	Toll free for InterState 4.9 EZ Plan and Frontier Advantage	Choices Long Distance Reward	2/01/02	\$1.00

* Residential or Business class-of-service will be determined by the ILEC

** For a list of Group Numbers and their associated ILEC, refer to Page 102.

SECTION 6 - MISCELLANEOUS SERVICES

CARRIER CO-PAYMENT (Cont'd)

- B. Where available, Subscribers who are customers of the ILEC's "Frontier Choices Bundles I, II, III, IV, or V" will also be eligible for an additional co-pay as follows:

Per Residential Line**

Carrier Co-Pay	Specified ILEC Product	Qualifying Long Distance Program	Effective Date	Credit Amount***
Group 1, 2 & 3 Companies	Frontier Choices Bundle I, II, III, IV, or V	Interstate 4.9, ExactRate, Hometown Saver, Home Connections II, Frontier One, EZ PLAN II, EZ Plan Extended, Freedom Calling	4-15-03	30 minutes of domestic 1+ toll calls,

* Residential or Business class-of-service will be determined by the ILEC.

** For a list of Group Numbers and their associated ILEC, refer to Page 102.

*** Credit amount of 30 minutes has the following stipulations: 1) Any unused minutes will not be carried over to the next bill cycle, 2) Customers may move between the associated ILEC bundles and the associated long distance plans throughout the month, and will still be eligible for the credit amount of minutes, with pro-ration possible depending on billing system functionality of associated ILEC, 3) Regardless of specific plan rounding, calls that receive this credit will be rounded in one minute increments, with a one minute minimum, 4) Calls that cross-over from the credit structure to the standard rate structure, and calls that are made after the credit amount of minutes has been used, will be rated at standard rate structure of the associated long distance plans, 5) If cross-over call occurs with a rate plan that has peak/off peak rate structure, then an average rate will be applied to remainder of this call.

SECTION 6 - MISCELLANEOUS SERVICES

CARRIER CO-PAYMENT (Cont'd)

- C. Where available, Subscribers who are customers of an associated ILEC's service offering will also be eligible for an additional co-pay as follows:

Per Business Line*

Associated ILEC Carrier Co-Pay	Specified ILEC Product	Qualifying Long Distance Program	Effective Date	Credit Amount**
Frontier Communications of Minnesota, Inc.	VersaLine Service Bundle	Interstate 4.9	2-24-03	\$6.92
Frontier Communications of Minnesota, Inc	VersaLine Service Bundle	Simple 7	2-24-03	\$7.55
Frontier Communications of Minnesota, Inc	VersaLine Service Bundle	EZ Plan	2-24-03	\$8.30
Frontier Communications of Minnesota, Inc	VersaLine Service Bundle	Frontier Advantage \$0 MUG	2-24-03	\$7.70
Frontier Communications of Minnesota, Inc	VersaLine Service Bundle	Frontier Advantage \$25 MUG	2-24-03	\$7.50
Frontier Communications of Minnesota, Inc	VersaLine Service Bundle	Frontier Advantage \$100 MUG	2-24-03	\$7.40
Frontier Communications of Iowa, Inc.	Frontier Feature5 Pack with Voicemail	EZ Plan Interstate 4.9 Simple 7 Freedom Calling 300/600	10/1/04	\$10

* Residential or Business class-of-service will be determined by the associated ILEC.
 ** Credit amount includes \$5.00 per line credit, the equivalent of thirty (30) minutes free interstate 1+ usage, and the equivalent of the Federal Pre-Subscribed Line Charge.

SECTION 6 - MISCELLANEOUS SERVICES

CARRIER CO-PAYMENT (Cont'd)

- D. Carrier Co-Pay is available in the geographic areas served by the designated Competitive Local Exchange Carriers and Incumbent Local Exchange Carriers listed below:

Designated CLECs:

Group Number

1 Frontier communications of America, Inc. (N)
Frontier Communications of Rochester

Designated ILECS: CTSI, LLC (N)

<u>Group Number</u>	<u>Associated Company</u>
1	Frontier Telephone of Rochester
2	Frontier Communications - Midland, Inc.
2	Frontier Communications - Prairie, Inc.
2	Frontier Communications - Schuyler, Inc.
2	Frontier Communications - St. Croix, Inc.
2	Frontier Communications of Alabama, Inc.
2	Frontier Communications of AuSable Valley, Inc.
2	Frontier Communications of Breezewood, Inc.
2	Frontier Communications of Canton, Inc.
2	Frontier Communications of DePue, Inc.
2	Frontier Communications of Fairmount, Inc.
2	Frontier Communications of Georgia, Inc.
2	Frontier Communications of Illinois, Inc.
2	Frontier Communications of Indiana, Inc.
2	Frontier Communications of Iowa, Inc.
2	Frontier Communications of Lakeside, Inc.
2	Frontier Communications of Lakewood, Inc.
2	Frontier Communications of Lamar County, Inc.
2	Frontier Communications of Michigan, Inc.
2	Frontier Communications of Minnesota, Inc.
2	Frontier Communications of Mississippi, Inc.
2	Frontier Communications of Mondavi, Inc.
2	Frontier Communications of Mt. Pulaski, Inc.
2	Frontier Communications of New York, Inc.
2	Frontier Communications of Orion, Inc.
2	Frontier Communications of Oswayo River, Inc.
2	Frontier Communications of Pennsylvania, Inc.
2	Frontier Communications of Seneca-Gorham, Inc.
2	Frontier Communications of Sylvan lake, Inc.
2	Frontier Communications of Thorntown, Inc.
2	Frontier Communications of Viroqua, Inc.
2	Frontier Communications of Wisconsin, Inc.
2	Frontier communications of the South, LLC (N)

Frontier Communications of America, Inc.
Domestic Informational Price List

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December 15, 2016

SECTION 6 - MISCELLANEOUS SERVICES

CARRIER CO-PAYMENT (Cont'd)

D. (Cont'd)

<u>Group Number</u>	<u>Associated Company</u>	
3	Citizens Telecommunications Company of California, Inc.	
3	Citizens Telecommunications Company of Idaho	
3	Citizens Telecommunications Company of Illinois	
3	Citizens Telecommunications Company of Minnesota, Inc.	
3	Citizens Telecommunications Company of Montana	
3	Citizens Telecommunications Company of Nebraska	
3	Citizens Telecommunications Company of Nevada	
3	Citizens Telecommunications Company of New York, Inc.	
3	Citizens Telecommunications Company of Oregon	
3	Citizens Telecommunications Company of Tennessee L.L.C.	
3	Citizens Telecommunications Company of Minnesota	
3	Citizens Telecommunications Company of the Volunteer State LLC	
3	Citizens Telecommunications Company of the White Mountains, Inc.	
3	Citizens Telecommunications Company of Tuolumne	
3	Citizens Telecommunications Company of Utah	
3	Citizens Telecommunications Company of Virginia	
3	Citizens Telecommunications Company of West Virginia	
3	Citizens Telecommunications Company of Wyoming	
3	Citizens Utilities Rural Company, Inc.	
3	Navajo Communications Company, Inc.	
3	Ogden Telephone Company	
3	Rhineland Telephone, LLC	
4	Commonwealth Telephone Company LLC	(N)
5	Frontier West Virginia Inc.	(N)
5	Frontier of Virginia, Inc.	(N)
6	Frontier California Inc.	(N)
6	Frontier Communications of Texas	(N)
6	Frontier Florida LLC	(N)

SECTION 6 - MISCELLANEOUS SERVICES

LOCAL SERVICE CONVERSION

Frontier long distance customers who have committed to a one, two or three year term plan for their respective long distance service and elect to convert their local telecommunications service to a Frontier affiliated local service provider may be eligible to receive a credit for the conversion charge (including any applicable feature charges) assessed by their current local service provider. The conversion charge is a one time charge and will be paid by Frontier directly to the local service provider on the Customers behalf.

FRAME RELAY SERVICE

Frame Relay Service ("FRS") is a packet-switched data service which provides Customers with a capability to connect locations via Permanent Virtual Circuits ("PVCs") for data transmission at speeds up to 1536kbps. The service is delivered to Frontier's point-of presence ("POP") via either the Local Telephone Service Provider or an Alternate Local Telephone Service Provider using a dedicated digital access line. The minimum service requirement is one year. Frontier's FRS service offering is available where appropriate facilities for the provisioning of the service exists.

Responsibility of the Customer

Error correction is the responsibility of the Customer's Frame Relay compatible equipment, even if purchased through Frontier Crossing. FRS switches may discard frames when the network supporting FRS is in a state of congestion. Congestion control and recovery mechanisms are set forth according to Frontier Network Technical Operations. The following information is required when ordering FRS:

- The number and location of Access Devices
- The number and location of the Ports
- The transmission speed of each port
- The Committed Information Rate ("CIR") of each PVC
- The Port origination and destination of each PCV CIR

Notice of Discontinuance

The Notice of Discontinuance for FRS components in service is sixty (60) days. Recurring charges apply for a period of 60 days from the date the Company receives the Notice of Discontinuance or until the requested date, whichever is later. The charges will continue to apply whether or not the Customer continues to use the FRS service components. Orders involving the discontinuance of FRS components may be delayed or withdrawn at any time prior to the discontinuance date.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

Notice of Discontinuance (Continued)

There is no charge for delay or withdraw unless actual discontinuance has already begun. A Notice of Discontinuance cannot be withdrawn or delayed on the Due Date for discontinuance. Termination charges will apply for the Customers being provided service under term contracts. The termination charges will be calculated as follows:

- Multiply the monthly rate of each Port being terminated by the number of months the service was purchased.
- Obtain the sum total of monthly charges paid to the date of cancellation per Port being terminated.
- Termination charge shall equal the difference between these totals.

No termination charges will apply to PVCs purchased across the port interfaces.

PVCs added or removed within the period of the contract will be billed at the rate specified for that term and PVC/CIR.

No termination charges will apply to specific ports providing a port of equal or greater value is purchased and due for activation within 60 days of termination date.

Cancellation, Delay or Change of an Order

A cancellation charge of \$250 per Port and \$25 per PVC applies. A delay charge of \$250 per Port and \$25 per PVC applies if the Customer delays an order within two calendar days immediately prior to the due date. If a change in order is requested within two calendar days of the Due Date, a design change charge applies. The design change charge is the same as charge as that applied to the delay charge. The Customer may request to expedite the due date of an order, if the expedited date is met by the Company a charge of \$500 per Port will apply.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

Port Speed Access

FRS port connection provides the physical interface into the network and provides the logical termination of PVCs assigned to that port. Port access speeds are available at 56/64kbps, 128kbps, 256kbps, 384kbps, 512kbps, 640kbps, 786kbps, 1.024Mbps and 1.536Mbps. For each access facility used, one port is required for access to FRS. For each port used, the speed selected must be equal to or greater than any PVC connected port. Option II plan is for customers who desire both domestic and international ports. The port access speed Monthly Recurring charges are set forth as follows:

<u>Port Speed</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>4 Year Term</u>	<u>5 Year Term</u>	<u>Option II 1 Year</u>
56/64kbps	\$136	\$129	\$126	\$125	\$122	\$125
128kbps	\$257	\$244	\$239	\$236	\$231	\$185
192kbps	\$291	\$276	\$270	\$267	\$262	\$245
256kbps	\$324	\$308	\$301	\$298	\$292	\$305
384kbps	\$462	\$439	\$429	\$425	\$416	\$425
512kbps	\$594	\$564	\$552	\$546	\$535	\$545
640kbps	\$716	\$680	\$665	\$658	\$644	N/A
768kbps	\$810	\$770	\$753	\$745	\$729	\$785
1.024Mbps	\$1,015	\$964	\$944	\$934	\$914	\$1,025
1.536Mbps	\$1,459	\$1,386	\$1,357	\$1,342	\$1,313	\$1,500
DS3	N/A	N/A	N/A	N/A	N/A	\$5,500

Installation/De-installation Charges are as follows:

1 Year Term - \$250 2 Year Term - \$125 3,4 & 5 Year Term - \$0.00

Option II De-installation/Deactivation Charges - \$250

PVC and Committed Information Rate ("CIR")

A PVC is a logical Customer dedicated communications path defined between two port connections. Each PVC is assigned a CIR, which is the average minimum data rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can be greater than the CIR when excess capacity is available on the port and on the network. When this excess capacity exists, an average data rate above the CIR may be achieved up to the port capacity. Data sent across a virtual connection in excess of that connection's CIR will be marked by the network as being discard eligible ("DE"), and will be delivered only if the instantaneous demand for output on a transmission channel is equal to or less than the capacity of the queue for that channel.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

PVC and Committed Information Rate ("CIR") (Continued)

Option II plan is for customers who desire both domestic and international ports. Monthly recurring, installation/de-installation charges are set forth as follows:

<u>Port Speed</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>4 Year Term</u>	<u>5 Year Term</u>	<u>Option II 1 Year</u>
3kbps	\$17	\$16	\$16	\$16	\$15	N/A
8kbps	\$23	\$22	\$21	\$21	\$21	N/A
10kbps	\$24	\$23	\$22	\$22	\$22	N/A
16bps	\$26	\$25	\$24	\$24	\$23	\$26
20kbps	\$29	\$28	\$27	\$27	\$26	N/A
32kbps	\$48	\$46	\$45	\$44	\$43	\$48
56/64kbps	\$99	\$94	\$92	\$91	\$89	\$125
128kbps	\$164	\$156	\$153	\$151	\$148	\$164
192kbps	\$205	\$195	\$190	\$188	\$184	\$205
256kbps	\$256	\$243	\$238	\$235	\$230	\$256
384kbps	\$320	\$304	\$298	\$295	\$288	\$320
512kbps	\$400	\$380	\$372	\$368	\$360	\$400
640kbps	\$450	\$427	\$418	\$414	\$405	N/A
768kbps	\$500	\$475	\$465	\$460	\$450	\$500
1.024Mbps	\$625	\$594	\$582	\$575	\$563	\$625
1.536Mbps	\$900	\$855	\$837	\$828	\$810	\$900

Installation/De-installation Charges are as Follows:

1 Year - \$25

2 Year - \$12.50

3, 4 & 5 Year - \$0.00

Option II De-installation/Deactivation Charges - \$250

Irregular Service Support

If a Customer service problem is not a direct result of Frontier Crossing's Frame Relay Service, than irregular service support by Frontier personnel or its designated party, to help resolve Customer responsible problem will be billable at an hourly rate. The hourly rate that Frontier will apply for such service will be \$250. If such service arises, Frontier will bill the Customer as a one time non-recurring charge for such incidents within a given monthly billing period.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

PREMIERE SERVICE LEVEL CRITERIA - DOMESTIC FRAME RELAY SERVICE

All provisions of Section 2.7 and 2.8 of this DIPL shall apply to this service Liability Agreement except as herein provided. This document provides an outline of the service level credits available to Customer for certain circumstances that affect the availability or quality of domestic frame relay service. Carrier will provide service level credits where Customer's Service under its Agreement with Carrier is affected in the following areas: (1) network availability; (2) network transit delay; (3) frame delivery; and (4) mean-time-to-repair. All measurements stated below will be calculated only from measuring points on Frontier's network.

Network Availability

"Network availability" is defined as a percentage calculated by dividing: (a) the total number of minutes during a calendar month in which Customer's permanent virtual circuits, from logical port to logical port, are actually available to exchange data between end points on Carrier's network, by (b) the total number of potentially available minutes for all the customer's permanent virtual circuits during the calendar month, based on Frontier's network configuration then in place, including electronics, for Customer. A lapse in network availability is calculated from the time Customer informs Carrier of a Service interruption and Carrier opens a trouble ticket to the time that Service is restored and Carrier closes the trouble ticket. The logical port is defined as the infrastructure port on the Frontier network, not including the local loop tail circuit to access the infrastructure port.

Carrier guarantees network availability of 99.5% per permanent virtual circuit provided by Carrier in a calendar month. This guarantee applies only to Customers whose covered Services from Carrier are provided to five or more discrete sites.

Carrier will issue a credit allowance equaling 30% of the Customer's monthly recurring charges for each affected permanent virtual circuit to a site for each calendar month that the Service does not meet this guarantee, upon receipt by Carrier within thirty (30) calendar days of the close of the affected billing cycle of a written request from the Customer for a credit, reasonably identifying the basis for the request.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

PREMIERE SERVICE LEVEL CRITERIA - DOMESTIC FRAME RELAY SERVICE(Cont'd)

Network Transit

“Network transit delay” measures the one-way trip delay between the entrance and exit nodes on Carrier’s network. Network transit delay is measured from a time commencing with the transmission of the last bit of a packet from the origination point and ends upon receipt of the first bit of a packet by the destination point. Customer is responsible for reporting any suspected transit delay problems to Carrier, and Carrier will require one month from receipt of such report to validate the existence of a network transit delay problem. Customer shall cooperate with Carrier in addressing any reported transit delay problem. Carrier will determine network transit delay through periodic transmission of a 54 byte packet from the affected originating port to the affected terminating port as reported by Carrier’s NavisCore management platform. This shall be the sole measure used to determine transit delay, and Carrier’s measurements shall be conclusive.

For frame sizes of less than or equal to 256 bytes (including protocol overhead), Carrier guarantees an average one-way trip network transit delay of 70 milliseconds or less within the continental United States. If Carrier determines, during the thirty (30) day verification period set forth above, that the network transit rate fails to meet this guarantee, Carrier will issue a credit equal to 30% of the Customer’s monthly recurring charges for each affected permanent virtual circuit upon receipt within thirty (30) days of the close of the affected billing cycle of a written request from the Customer for this credit.

For each immediately subsequent thirty (30) day verification period for which the network transit rate fails to meet the guarantee for the same affected permanent virtual circuit, Carrier will issue a credit equal to 50% of the Customer’s monthly recurring charges applicable to such circuit upon receipt within thirty (30) days of the close of the affected billing cycle of a written request from the Customer for this credit.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

PREMIERE SERVICE LEVEL CRITERIA - DOMESTIC FRAME RELAY SERVICE(Cont'd)

Frame Delivery

"Frame delivery" is measured as the ratio of the total number of Customer-originated packets accepted by Carrier's network to the Customer's total packets successfully delivered by Carrier's network on a monthly basis, expressed as a percentage figure, and excluding any misaddressing by the Customer or a third party. Packet delivery is measured by Carrier from the entrance port to the exit port of Carrier's network. The Customer is responsible for providing to Carrier a written request for an evaluation of any suspected frame delivery latency and Carrier will require one month to validate the existence of any such latency. Customer shall cooperate with Carrier in addressing any reported delivery latency problem. Carrier will measure frame delivery through a measurement of the total packets transmitted and received across Carrier's network as measured by Carrier's Network Management System. This shall be the sole measurement for determining frame delivery and Carrier's determination shall be conclusive.

Carrier guarantees that 99.9% of customer-originated frames will be delivered within the Committed Information Rate, except for frames marked "discard eligible." Although not subject to credits, Carrier designs its frame relay network to achieve an average monthly frame delivery rate of 99.5% of the frames marked "discard eligible."

If Carrier determines, during the thirty (30) day verification period set forth above, that the frame delivery rate fails to meet the guarantee, Carrier will issue a credit equaling 30% of the Customer's monthly recurring charge for the affected permanent virtual circuit upon receipt within thirty (30) days of the close of the affected billing cycle of a written request from the Customer for this credit.

For each immediately subsequent thirty (30) day verification period for which the frame delivery rate fails to meet the guarantee for the same affected permanent virtual circuits, Carrier will issue a credit equaling 50% of the Customer's monthly recurring charges applicable to such circuit upon receipt within thirty (30) days of the close of the affected billing cycle of a written request from the Customer for this credit.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

PREMIERE SERVICE LEVEL CRITERIA - DOMESTIC FRAME RELAY SERVICE(Cont'd)

Mean-Time-To-Repair

Mean-Time-To-Repair is calculated from the time that the Customer reports Service non-availability to Carrier and Carrier opens a trouble ticket, and it ends at the time that Customer's Service is repaired or restored and Carrier closes the trouble ticket. For Customers that are located within 50 miles of the Carrier's point-of-presence to which they are connected, Carrier guarantees a mean time to repair for permanent virtual circuits and ports provisioned entirely by Carrier of four (4) hours. This guarantee does not apply to force major events that are beyond Carrier's control or to local loops or other services or facilities not provided by Carrier (or to other items identified below). Carrier will issue a credit allowance equaling 30% of the Customer's monthly recurring charges for the affected permanent virtual circuit for each month during which this guarantee is not met upon receipt within thirty (30) days of the close of the affected billing cycle from the Customer of a written request for

redits Not Cumulative

The credits provided for hereunder are not cumulative with respect to any covered permanent virtual circuit that is affected. In no event may the credits provided for hereunder exceed the Customer's total monthly recurring charges for any covered permanent virtual circuit that is affected, regardless of the nature of the areas under which credits may be generated, and regardless of the number of months over which the credit made be provided.

If a credit cannot be made available within the time frame set out above, it will be made available on the next bill or as promptly thereafter as it can be provided after the qualification for a credit and its amount are determined.

DIPL Offering

As the Services made available to Customer by Carrier are common carrier services provided under DIPL, the above credits are subject to DIPL changes made by Carrier from time to time that are applicable to customers whose Services are provided under the affected tariff.

SECTION 6 - MISCELLANEOUS SERVICES

FRAME RELAY SERVICE (Cont'd)

PREMIERE SERVICE LEVEL CRITERIA - DOMESTIC FRAME RELAY SERVICE(Cont'd)

Exclusions

The above credits apply ONLY for Service that is provisioned entirely on Carrier's frame relay network, ONLY for Service-affecting events and ONLY to Customers electing to purchase Carrier Premiere service. For all other Carrier circuits, dedicated or otherwise, and for Customers that have not purchased Carrier's Premiere service level, credits are available under the provisioned that appear in Carrier's existing tariffs or price list's for interruptions or outages, as described therein. All credits under this Premiere service level option are calculated on the basis of a 30-day calendar month. Credits will be calculated in connection with, and will apply to Frontier portions of a circuit only. No credits are granted under this option for any local loop circuits or charges whatsoever, nor for the charges or fees that arise with another entity and that are passed through to Customer by Carrier.

In addition, the credits set forth above are not available in the event of the following causes; (a) lapses in services associated with new installations or orders, that is, before Carrier has received notice that Customer has accepted the new Service; (b) lapses in service resulting from the local loop facilities connecting the Customer to Carrier's network, or otherwise impacting the Customer's Service; © force majeure events beyond Carrier's reasonable control, with the exception of fiber cuts that are the responsibility of Carrier or for which redundancy is being provided under the Agreement with Customer; (d) problems associated with any act or omission of Customer or any third party, including but not limited to, Customer agents, contractors or vendors; or (e) scheduled maintenance periods when Customer has been informed of such maintenance. Upon written request of Customer, Carrier will notify Customer in writing of scheduled maintenance a reasonable time in advance of such scheduled maintenance. Carrier will use reasonable commercial efforts to minimize Service disruption.

The network transit guarantee does not apply with respect to periods of time during which a major network component, including but not limited to, a backbone link or gateway switch, is not functioning and/or a portion of Carrier's network is in an emergency reroute configuration. The mean-time-to-repair guarantee does not apply if the Customer has failed to provide Carrier adequate access to its facilities for testing significantly in advance of any qualifying event, or has otherwise caused Carrier to be unable to meet any of the criteria set out in this document.

SECTION 6 - MISCELLANEOUS SERVICES

POWER PACKAGE PLUS TERM PLAN (POWER PACKAGE PLUS)*

Power Package Plus is only available to new Pacesetter/Pacesetter Plus, Premier/Premier Elite, Maxcess III Plus, Solution II, Solution III, aEdge (and Instantline 800 customers when combined with an outbound account) customers who sign up for service after July 1, 1994. Power Package Plus customers are eligible to receive one of the following three mutually exclusive sub-options:

Sub-Option 1 - Available to customers who do not sign a term agreement, and is available for a period of one year on a monthly basis. Power Package Plus customer's whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.01 offers a discount credit of 5% off of all domestic outbound, domestic inbound and international 800 termination usage. In addition, if the customer's monthly strategic services** usage equals or exceeds \$50.01, an additional 5% discount credit will be applied to the customers domestic outbound, domestic inbound and international 800 termination usage. The total monthly discount credit may not exceed \$2,000 with this option.

Sub-Option 2 - Only available to customers who sign a one year (12 month) term of service agreement, and commit to one of the following mutually exclusive sub-sub-options:

Sub-Option 2.a - Power Package Plus customers (Solution II and Premier Elite customers are not eligible for this sub-sub-option 2.a) whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 6% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$80 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$100 will be assessed per month for each month remaining in the 12 month term after a customer terminates service prior to the completion of the full 12 month term of service.

Sub-Option 2.b - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 7% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$240 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$300 will be assessed per month for each month remaining in the 12 month term after a customer terminates service prior to the completion of the full 12 month term of service.

Sub-Option 2.c - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 8% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$400 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$500 will be assessed per month for each month remaining in the 12 month term after a customer terminates service prior to the completion of the full 12 month term of service.

* Not available for new sales after May 15, 1995.

SECTION 6 - MISCELLANEOUS SERVICES

POWER PACKAGE PLUS TERM PLAN (POWER PACKAGE PLUS)* (Cont'd)

Sub-Option 2 (Cont'd)

Sub-Option 2.d - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 9% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$800 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$1,000 will be assessed per month for each month remaining in the 12 month term after a customer terminates service prior to the completion of the full 12 month term of service.

Sub-Option 2.e - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 10% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$2,400 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$3,000 will be assessed per month for each month remaining in the 12 month term after a customer terminates service prior to the completion of the full 12 month term of service. In addition, if an Option 2 customer's monthly strategic services** usage is between \$50.00 and \$100.00, either an additional 5% non-incremental discount credit will be applied to the customers domestic outbound, domestic inbound and international 800 termination usage or, if the customer's monthly strategic services** usage exceeds \$100.00, an additional 10% non-incremental discount credit will be applied to the customers domestic outbound, domestic inbound and international 800 termination usage.

Sub-Option 3 - Available to customers who sign a eighteen (18) month term of service agreement, and commit to one of the following mutually exclusive sub-sub-options:

Sub-Option 3.a - Power Package Plus customers (Solution II and Premier Elite customers are not eligible for this sub-sub-option 3.a) whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 8% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$80 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$100 will be assessed per month for each month remaining in the 18 month term after a customer terminates service prior to the completion of the full 18 month term of service.

* Not available for new sales after May 15, 1995.

SECTION 6 - MISCELLANEOUS SERVICES

POWER PACKAGE PLUS TERM PLAN (POWER PACKAGE PLUS)* (Cont'd)

Sub-Option 3 (Cont'd)

Sub-Option 3.b - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 9% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$240 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$300 will be assessed per month for each month remaining in the 18 month term after a customer terminates service prior to the completion of the full 18 month term of service.

Sub-Option 3.c - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 10% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$400 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$500 will be assessed per month for each month remaining in the 18 month term after a customer terminates service prior to the completion of the full 18 month term of service.

Sub-Option 3.d - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 11% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$800 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$1,000 will be assessed per month for each month remaining in the 18 month term after a customer terminates service prior to the completion of the full 18 month term of service.

* Not available for new sales after May 15, 1995.

SECTION 6 - MISCELLANEOUS SERVICES

POWER PACKAGE PLUS TERM PLAN (POWER PACKAGE PLUS)* (Cont'd)

Sub-Option 3 (Cont'd)

Sub-Option 3.e - Power Package Plus customers whose total monthly domestic outbound, domestic inbound and international 800 termination usage equals or exceeds \$50.00 offers a discount credit of 12% off of all domestic outbound, domestic inbound and international 800 termination usage. There is a minimum monthly usage requirement of \$2,400 with this option. In addition, the total monthly discount credit may not exceed \$2,500 with this option. A monthly termination fee of \$3,000 will be assessed per month for each month remaining in the 18 month term after a customer terminates service prior to the completion of the full 18 month term of service. If an Option 3 customer's monthly strategic services** usage is between \$50.01 and \$100.00, either an additional 5% non-incremental discount credit will be applied to the customers domestic outbound, domestic inbound and international 800 termination usage or, if the customer's monthly strategic services** usage is between \$100.01 and \$200.00, an additional 10% non-incremental discount credit will be applied to the customers domestic outbound, domestic inbound and international 800 termination usage or, if the customer's monthly strategic services** usage exceeds \$200.00, an additional 15% non-incremental discount credit will be applied to the customers domestic outbound, domestic inbound and international 800 termination usage.

The discount credits for each of these sub-options are in addition to any standard product level volume discount credits, or otherwise applicable discounts the company may offer from time to time.

In addition, a \$125 "use it or lose it" discount credit will be credited to the customer's first full month invoice for Strategic Service** (excluding Travel Connections, Call Delivery and InfoReach usage and may be applied as follows: up to \$25.00 of the total credit may be applied towards Broadcast Fax and Mediatel Broadcast Fax usage; up to \$25.00 may be applied towards Voice Mail/Voice Mail 800 usage; up to \$25.00 may be applied towards Teleconferencing / Teleconferencing 800 usage; up to \$25.00 of the total credit may be applied towards Access usage, excluding Travel Connections, Call Delivery and InfoReach usage. These discount credits for special features usage will only apply to the customer's first 4 consecutive invoices, and any unused credit(s) balance will be forfeited by the customer. The strategic service usage credits have no cash equivalent value, and no cash or check will be paid/issued for any outstanding or unused credits.

* Not available for new sales after May 15, 1995.

SECTION 6 - MISCELLANEOUS SERVICES

FRONTIER PARTNER PROGRAMS

Service Discounts*

Special Account Network Services (SANS) Option 199.2

Eligible subscribers to SANS Option 199.2 who commit to a one year service contract will receive the following discounts on Their Switched inbound and outbound Monthly Billed Usage*:

<u>Monthly Billed Usage</u> **	<u>Percent Discount</u>
\$ 0.00 - \$199.99	0.00%
\$200.00 - \$999.99	4.17%
\$1,000 +	8.33%

* Frontier Independence International Target or Standard Plan, Multipoint 8XX is included in calculating the total Monthly Billed Usage level. (D)

** For purposes of this program, the Minimum Monthly Usage requirement will be waived.

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS*

(C)

The following individual case basis monthly recurring charges apply to the described custom two-point and multi-point configurations set forth below. These rates only apply to the specific installations described and do not represent a general offering. The minimum installation period for each installation is one year. The customer is liable for the monthly recurring charges for any months that the installation is in operation and for any months in a term that remain after the facility is canceled. The facilities are provided with no warranties or guarantees, on an "as is" basis.

NPA = AREA CODES

OTHER ABBREVIATIONS = FRONTIER COMMUNICATIONS OF AMERICA SWITCH/TOCS SITES

<u>Type Circuits</u>	<u>Quantity</u>	<u>From</u>	<u>To</u>	<u>MRC</u>
19.2 KBPS	1	CHA	INA	\$402.00
56KBPS	2	DC	NY	\$1,695.00
9.6 KBPS	1	OAK	ANA	\$510.00
9.6 KBPS	1	KCA	PHOE	\$690.00
9.6 KBPS	1	STL	CIN	\$510.00
9.6 KBPS	1	STL	CIN	\$290.00
9.6 KBPS	6	313 NPA	517/616 NPAS	\$1,530.00
9.6 KBPS	3	201 NPA	914/518/ 516 NPAS	\$1,292.00
56KBPS	7	DEN/KCA/ CHA/DAL/PLO	Various	\$3,225.00
56KBPS	1	216 NPA	614 NPA	\$940.00
56KBPS	3	BOS and OAK	BOS, OAK, HOU	\$850.00
56KBPS	3	SJS and AST	OAK, DAL	\$1,080.00
56KBPS	1	614 NPA	513 NPA	\$510.00
9.6 KBPS	1	314 NPA	81 NPA	\$430.00
19.2 KBPS	1	216NPA	614 NPA	\$170.00
Analog Data	1	313 NPA	517 NPA	\$240.00
DS-1	1	SLO	SLS	\$560.00
19.2 KBPS	1	816 NPA	314 NPA	\$250.00
56KBPS	1	503 NPA	206 NPA	\$430.00
56KBPS	1	DET	KAL	\$325.00
9.6 KBPS & OPX	3	419 NPA	313, 419 NPAS	\$1,040.00
9.6 KBPS	1	317 NPA	312 NPA	\$310.00
56KBPS	8	508 714 815 NPAS	MANY NPAS	\$8,210.00
9.6 KBPS	1	CIN	DYN	\$319.00
DS-1	1	CIN	CIN	\$1,800.00
9.6 KBPS	1	CIN	CIN	\$230.00
9.6 KBPS	1	718 NPA	317 NPA	\$290.00
9.6 KBPS	1	810 NPA	718 NPA	\$500.00
9.6 KBPS	1	313 NPA	612 NPA	\$500.00

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NPA = AREA CODES

OTHER ABBREVIATIONS = FRONTIER SWITCH /TOCS SITES

<u>Type Circuits</u>	<u>Quantity</u>	<u>From</u>	<u>To</u>	<u>MRC</u>
DS-1	1	NWK	NYC	\$430.00
DS-1	1	SFD	ANA	\$705.00
DS-1	2	PLO	SET	\$910.00
9.6 KBPS	1	214 NPA	404 NPA	\$760.00
9.6 KBPS	1	714 NPA	404 NPA	\$1,150.00
9.6 KBPS	1	713 NPA	404 NPA	\$860.00
9.6 KBPS	1	CIN	CLE	\$360.00
DS-1	1	CIN	CMB	\$440.00
9.6 KBPS	1	NWK	CHA	\$690.00
9.6 KBPS	1	513 NPA	203 NPA	\$640.00
OPX	2	STL	KCA	\$185.00
9.6 KBPS	1	NYC	CHA	\$660.00
19.2 KBPS	1	CHA	LAX	\$1,190.00
9.6 KBPS	1	612 NPA	816 NPA	\$454.50
DS-1	1	NYC	NYC	\$6,580.00
9.6 KBPS	2	314 NPA	816 and 402 NPAS	\$740.00
9.6 KBPS	1	913 NPA	314 NPA	\$230.00
9.6 KBPS/DS-1	10	LAX	various	\$4,980.00
9.6 KBPS	1	INA	CLE	\$690.00
9.6 KBPS	1	313 NPA	616 NPA	\$130.00
9.6 KBPS	1	OAK	LAX	\$468.46
9.6 KBPS	3	SDO	PLO/OAK/DAL	\$1,960.00
9.6 KBPS	1	DTR	PHX	\$820.00
56KBPS	1	214 NPA	816 NPA	\$850.00
56KBPS	3	404 NPA	901 708 AND 803 NPAS	\$1,630.00
9.6 KBPS	1	913 NPA	314 NPA	\$460.00
56KBPS	12	908 NPA	910NPA	\$6,290.00
2.4 KBPS	3	614 NPA	216 AND 513 NPAS	\$1,050.00
56KBPS	2	516 518 NPAs	NYC	\$600.00
9.6 KBPS	4	619 NPA	408 704 916 NPAS	\$630.00
56KBPS	1	313 NPA	214 NPA	\$610.00
9.6 KBPS	2	810 NPA	527 513 NPAS	\$1,147.32
9.6 KBPS	1	810 NPA	616 NPA	\$130.00
56KBPS	2	203 NPA	BOS and 602	\$1,820.00
9.6 KBPS	3	508 NPA	203 603 908 NPAS	\$1,850.00
9.6 KBPS	1	31 NPA	517 NPA	\$150.00
DS-1	2	708 NPA	517 NPA	\$6,762.35
DS-1	1	810 NPA	517 NPA	\$1,770.00
DS-1	1	313 NPA	517 NPA	\$1,050.52
DS-1	3	616 NPA	517 and 708 NPAs	\$8,060.00
DS-1	2	GRS	LAN and SAG	\$1,890.00
DS-1	1	DTR	JKM	\$1,880.00
DS-1	4	GRS	LNS, RYO, SAG	\$10,680.00
DS-1	11	GRS	517 616 313 810 202 NPA	\$22,548.00
DS-1	4	GRS	various	\$6,333.56

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NPA = AREA CODES

OTHER ABBREVIATIONS = FRONTIER SWITCH /TOCS SITES

<u>Type Circuits</u>	<u>Quantity</u>	<u>From</u>	<u>To</u>	<u>MRC</u>
9.6 KBPS	2	214 NPA	504 NPA	\$580.00
DS-0	1	CHA	CIN	\$443.74
9.6 KBPS	2	NYC	CIN and DEN	\$1,220.00
9.6 KBPS	2	CHA	INA	\$1,660.00
9.6 KBPS	1	DET	GRS	\$150.00
OPX	2	AKR	CLE	\$460.00
DS-1, 56 KBPS	2	DS-1, 4 56KBOS	401 NPA	\$780.00
DS-1, 56 KBPS	1	DS-1, 1 56K901 NPA	617 NPA	\$1,340.00
DS-1	1	513 NPA	513 NPA	\$1,800.00
56 KBPS	1	614 NPA	504 NPA	\$840.00
56 KBPS	2	617 NPA	603 NPA	\$1,110.00
56 KBPS	1	216 NPA	716 NPA	\$1,090.00
9.6 KBPS	1	513 NPA	513 NPA	\$553.33
56 KBPS	1	312 NPA	818 NPA	\$860.00
56 KBPS	1	815 NPA	CHA	\$830.00
DS-1	1	517 NPA	517 NPA	\$1,962.82
9.6 KBPS	1	816 NPA	402 NPA	\$460.00
DS-1	2	805 NPA	510 NPA & LA	\$1,076.00
56 KBPS	1	701 NPA	612 NPA	\$50.00
DS-1	1	503 NPA	206 NPA	\$50.00
9.6 KBPS	3	702 / 602 NPA	510/310 NPA	\$700.00
DS-1, 56 KBPS	1	DS-1, 4 56K508 NPA	619/803/305/813 NPA	\$2,100.00

NON-ICB PRIVATE LINE SERVICES

Voice Grade, Digital Data, T-1 or Fractional T-1 private line service offerings provided at the following Monthly applicable Recurring Charges:

FIXED CHARGE - this fixed charge is applied monthly per each Voice Grade, Digital Data, T-1 or, Fraction T-1 private line service.

MILEAGE CHARGE - this variable charge is applied monthly per each Voice Grade, Digital Data, T-1 or Fractional T-1 private line and is determined by the V&H mileage distance between the end point of each private line.

CENTRAL OFFICE CONNECTION (COC) - this charge is applied monthly for each Voice Grade, Digital Data, T-1 or Fractional T-1 private line. The COC is assessed for connecting local access channels to an interoffice channel. The COC may either be for channelized or unchannelized circuits.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

ACCESS CONNECTION FUNCTION (ACF) - this charge is applied monthly for each Voice Grade, Digital Data, T-1 or Fractional T-1 private line. The ACF is for coordinating the local access channel.

LOCAL LOOP CHARGE (LLC) - Monthly pass through charge(s) as assessed on the company by the local loop provider.

In addition the following private line one-time non recurring charges may apply where applicable:

CENTRAL OFFICE CONNECTION INSTALLATION (COCI) - one time charge(s) for the COC above.

ACCESS CONNECTION FUNCTION INSTALLATION (ACFI) - one time charge(s) for the ACF above.

LOCAL LOOP INSTALLATION (LLI) - one time pass through charge(s) as assessed on the company by the local loop provider.

EXPEDITE CHARGE (EC) - one time charge for expediting the normal installation time of Private line service.

The Total Charges Applicable to Private Line Service(s) are the summation of all applicable monthly and non-recurring charges set forth in Sections 9.1.1, 9.1.2, 9.1.3 and 9.1.4 following.

Customer is responsible for any Frontier and local service provider installation and monthly recurring charges for dedicated circuits/loops necessary for the services. Customer is also responsible for any costs incurred by Frontier, including without limitation, any local service provider contract termination penalties, if such circuits/loops are canceled prior to (i) activation of the services, or (ii) the completion of any term commitment made by Customer under this DIPL.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Voice Grade Service (VG)

Basic Channel Description

Voice Grade Channel provides a dedicated point-to-point or point-to-multipoint channel which provides voice grade frequency transmission capability in the normal frequency range of 300 to 3,000 Hz. Voice Grade Service is available on a month-to-month, one year, two year, or three year term plan. Volume discount credits and conditions under which such credits are applied for the one, two, and three year term plans are set forth on page 255 following.

Rates

	<u>Fixed</u>	<u>Per Mile</u>
	<u>Per Month</u>	<u>Per Month</u>
Interoffice Channel	\$150.00	\$0.2800
Office Connection	<u>Per Month</u>	<u>Non-recurring</u>
Access Connection	\$20.00	\$100.00
	\$27.50	\$ 85.00

Digital Data Service (DDS)

Basic Description

A Digital Data Channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps. The actual bit rate is a function of the channel interface selected by the customer. The 64Kbps speed requires Clear Channel signaling and is available only where the provisioning of such facilities permits. Digital Data Service is available on a month-to-month, one year, two year, or three year term plan. Volume discount credits and conditions under which such credits are applied on the one, two and three year term plans are set forth on page 255 following.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Digital Data Service (Cont'd)

Rates

	<u>Per Month</u>	<u>Per Mile Per Month</u>
Interoffice Channel	\$185.00	\$0.2800
	<u>Per Month</u>	<u>Non-recurring</u>
Office Connection	\$20.00	\$100.00
Access Connection	\$27.50	\$ 85.00

T-1.544 (T-1) Service

Basic Channel Description

A T-1 Channel is a channel for the transmission of 1.544 Mbps isochronous data. T-1 Service is available on a month-to-month, one year, two year, or three year term plan. Volume discount credits and conditions under which such credits are applied on the one, two and three year term plans are set forth on page 255.

Multiplexing

Multiplexing is an arrangement that converts a 1.544 Mbps channel to 24 channels for use with Voice Grade Service or Digital Data Service.

Rates

	<u>Per Month</u>	<u>Per Mile Per Month</u>
Interoffice Channel	\$1,250.00	\$3.2500
	<u>Per Month</u>	<u>Non-recurring</u>
Office Connection	\$225.00	\$200.00
Access Connection	\$85.00	\$115.00
Multiplexing	\$125.00	N/A

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Fractional T-1

General Description

Fractional T-1 allows the Customer to select fractions of T-1 circuit in increments of 56 Kbps or 64 (Clear Channel)Kbps digital channels. Fractional T-1 Service is available on a month-to-month, one year, two year, or three year term plan. Volume discount credits and conditions under which such credits are applied on the one, two and three year term plans are set forth on page 255.

Rates

<u>Bandwidth</u>	<u>Per Month Fixed Charge</u>	<u>Per Month Per Mile Charge</u>
112/128Kbps	\$425.00	\$0.5300
168/192Kbps	\$548.00	\$0.6800
224/256Kbps	\$652.00	\$0.8200
280/320Kbps	\$737.00	\$0.9200
336/384Kbps	\$810.00	\$1.0100
392/448Kbps	\$867.00	\$1.0800
448/512Kbps	\$923.00	\$1.1500
504/576Kbps	\$979.00	\$1.2100
560/640Kbps	\$1,023.00	\$1.2600
616/704Kbps	\$1,064.00	\$1.3200
672/768Kbps	\$1,095.00	\$1.3500
	<u>Per Month</u>	<u>Non-recurring</u>
Office Connection	\$225.00	\$200.00
Access Connection	\$85.00	\$115.00
Multiplexing	\$125.00	N/A

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Integrated T-1

General Description

Integrated T-1 service is the provisioning of specific carrier service options over the same T-1 facility that connects the Customer's premise to the Carrier network. Customers choosing to have one or more of the specific service options eligible, provisioned over the same T-1 facility will receive a discount off the applicable local loop charge set forth in (B) following. Eligible service options are as follows:

Dedicated Outbound and/ or Inbound switched access service.

- (b) Frame Relay
- (c) DS0 Private Line Service
- (d) Voice VPN

Rates

A Monthly Recurring Charge (MRC) will be assessed on all Integrated T-1 local loops based on one of the following Options:

Option 1 - Flat Rate Local Loop:

The following local loop MRC is applicable to all Integrated T-1 local loops customers with a monthly usage commitment of \$3,000 or greater:

<u>Charge</u>	<u>Monthly Usage Mileage</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
\$3,000-\$4,999	Under 20	\$350	\$295	\$275
	21-29	\$395	\$375	\$350
\$5,000+	Under 30	\$325	\$275	\$225

Effective May 1, 1999, all service(s), options, and rates described on this page are no longer available to new Customers.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Integrated T-1 (Cont'd)

Rates (Cont'd)

Option 2 - Local Loop Pass-Through:

For Customers with a monthly usage commitment of less than \$3,000 the Carrier will pass-through to the Customer the monthly charge assessed to the Carrier by the local loop provider.

The following volume discount credits are also applicable to the local loop pass-through charge regardless of the loop length, MUC and, term commitment:

<u>Monthly Usage Commitment</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
\$1,000 - \$4,999	15%	17%	20%
\$5,000 - \$14,999	25%	27%	30%
\$30,000 +	30%	32%	35%

Effective May 1, 1999, all service(s), options, and rates described on this page are no longer available to new Customers.

High Capacity DS3 Service

General Description

A DS3 Channel is a High Capacity service which provides digital transmission of asynchronous serial data at 44.736 Mbps. The service is available wherever fiber optic facilities and capacity exist. The service components of a DS3 are an Inter Office Channel (IOC); a channel between two Frontier central offices, points of connection or a combination thereof. The monthly charge is mileage sensitive and includes two rate components. A fixed rate applies to the channel itself, and a mileage rate applies to each airline mile of the IOC. Monthly recurring and associated non-recurring charges for the provision of the local loop portion of the DS3 service will be passed through to the DS3 Customer, and will equal the charges assessed to the Company by the local loop provider.

Where applicable, a Network Connection Charge, applied monthly for the coordination of the local access channel and, an Access Coordination, a Charge applied monthly for connecting local access channels to an interoffice channel will be assessed.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

High Capacity DS3 Service (Cont'd)

Rates

The following monthly recurring and non-recurring charges are associated with the provisioning of DS3 High Capacity service:

(a)	Inter-Office	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
	Fixed	\$28,750.00	N/A
	Variable/per mile	\$72.95	N/A
(b)	Network Connection	\$600.00	\$2,000.00
(c)	Access Coordination	\$115.00	\$400.00

A Volume discount schedule applicable to the inter-office portion of the DS3 service, and the conditions under which such discount credits will be applied are set forth on page 255 following.

High Capacity OC3 Service

General Description

An OC3 Channel is a High Capacity service which provides digital transmission of asynchronous serial data at 155.52 Mbps. The service is available wherever fiber optic facilities and capacity exist. The service components of a OC3 are an Inter Office Channel(IOC); a channel between two Frontier central offices, points of connection or a combination thereof. The monthly charge is mileage sensitive and includes two rate components. A fixed rate applies to the channel itself, and a mileage rate applies to each airline mile of the IOC. Monthly recurring and associated non-recurring charges for the provision of the local loop portion of the OC3 service will be passed through to the OC3 Customer, and will equal the charges assessed to the Company by the local loop provider.

Where applicable, a Network Connection Charge, applied monthly for the coordination of the local access channel and, an Access Coordination, a Charge applied monthly for connecting local access channels to an interoffice channel will be assessed.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

High Capacity OC3 Service (Cont'd)

Rates

The following monthly recurring and non-recurring charges are associated with the provisioning of OC3 High Capacity service:

		<u>Monthly Recurring</u>	<u>Non-Recurring</u>
(a) Inter-Office			
Fixed		\$57,000.00	N/A
Variable/per mile		\$230.00	N/A
(b) Network Connection		\$ 2,000.00	\$2,900.00
(c) Access Coordination		\$450.00	\$800.00

A Volume discount schedule applicable to the inter-office portion of the OC3 service, and the conditions under which such discount credits will be applied are set forth on page 255 following.

High Capacity OC12 Service

General Description

An OC12 Channel is a High Capacity service which provides digital transmission of asynchronous serial data at 622 Mbps. The service is available wherever fiber optic facilities and capacity exist. The service components of a OC12 are an Inter Office Channel (IOC); a channel between two Frontier central offices, points of connection or a combination thereof. The monthly charge is mileage sensitive and includes two rate components. A fixed rate applies to the channel itself, and a mileage rate applies to each airline mile of the IOC. Monthly recurring and associated non-recurring charges for the provision of the local loop portion of the OC12 service will be passed through to the OC12 Customer, and will equal the charges assessed to the Company by the local loop provider.

Where applicable, a Network Connection Charge, applied monthly for the coordination of the local access channel and, an Access Coordination, a Charge applied monthly for connecting local access channels to an interoffice channel will be assessed.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

High Capacity OC12 Service (Cont'd)

Rates

The following monthly recurring and non-recurring charges are associated with the provisioning of Oc12 High Capacity service:

	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
(a) Inter-Office		
Fixed	\$95.000.00	N/A
Variable/per mile	\$660.00	N/A
(b) Network Connection	ICB	ICB
(c) Access Coordination	ICB	ICB

A Volume discount schedule applicable to the inter-office portion of the OC12 service, and the conditions under which such discount credits will be applied are set forth on page 255 following.

The following monthly recurring volume discount credits are applicable to the Voice Grade, Digital Data, T-1 and Fractional T-1 service Customers who commit to a minimum monthly revenue level of at least \$1,000 for either a one year, two year or three year term of service. Total account revenue commitment is used to determine the applicable discount percentage and is based on voice, data, private line, local loop and strategic service revenue. Non-recurring charges may also receive a discount credit dependent upon the length of term.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

VOLUME DISCOUNT CREDITS

	VG/DDS	VG/DDS	VG/DDS	T-1*	T-1*	T-1*
Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	One Year Term	Two Year Term	Three Year Term
\$1,000 - \$4,999	3%	5%	6%	15%	17%	20%
\$5,000 - \$14,999	4%	6%	7%	20%	22%	25%
\$15,000 - \$29,999	5%	7%	8%	25%	27%	30%
\$30,000 +	6%	8%	9%	30%	32%	35%
Non Recurring Charges (COCl, ACFI and LLI)	0%	50%	100%	0%	50%	100%

* Discounts apply to Fractional T-1 service also.

The following monthly recurring volume discount credits are applicable to DS3, OC3 and OC12 service customers who commit to a minimum monthly revenue level of at least \$25,000 for either a one year, two year, three year or four year term. The discount credits are applied to the IOC monthly recurring charges only. Total Account revenue commitment is used to determine the applicable discount percentage, excluding Governmental assessments, Local loop pass through charges, and all mandatory fees.

VOLUME DISCOUNT CREDITS - DS3, OC3, OC12

Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term
\$25,000	10%	15%	19%	23%
\$50,000	15%	20%	23%	26%
\$100,000	21%	24%	27%	29%
\$250,000	25%	27%	31%	33%
\$500,000	30%	32%	34%	36%
\$1,000,000	33%	35%	37%	40%

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Private Line LATA MATRIX

<u>LATA Number</u>	<u>LATA Type</u>	<u>LATA Number</u>	<u>LATA Type</u>	<u>LATA Number</u>	<u>LATA Type</u>	<u>LATA Number</u>	<u>LATA Type</u>
120	1	356	1	522	2	674	1
122	1	358	1	524	1	676	1
124	1	360	2	526	3	720	1
126	3	362	3	528	3	721	1
128	1	364	2	530	3	722	1
130	1	366	3	532	1	724	3
132	1	368	3	534	3	726	1
133	1	370	3	536	1	728	1
134	1	374	3	538	2	730	1
136	1	376	3	540	3	732	1
138	1	420	2	542	3	734	1
140	1	422	1	544	3	736	3
220	3	424	1	546	3	738	1
222	1	426	1	548	3	740	3
224	1	428	2	550	3	820	3
226	1	430	1	552	1	822	3
228	1	432	2	554	3	832	3
230	1	434	2	556	1	834	3
232	1	436	3	558	1	836	3
234	1	438	1	560	1	920	1
236	1	440	3	562	3	921	3
238	1	442	3	564	2	922	1
240	1	444	3	566	1	923	3
242	1	446	3	568	2	924	1
244	3	448	3	570	3	927	3
246	1	450	3	620	2	928	3
248	1	452	1	624	2	929	3
250	3	454	2	626	2	932	2
252	1	456	2	628	1	937	2
254	1	458	1	630	2	938	2
256	2	460	1	632	1	939	2
320	1	462	1	634	3	949	2

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Private Line LATA MATRIX (Cont'd)

322	1	464	2	635	1	951	2
324	1	466	2	636	2	952	1
325	1	468	2	638	1	953	3
326	1	470	1	640	2	956	3
328	1	472	3	644	1	958	2
330	2	474	3	646	2	960	2
332	1	476	1	648	2	961	3
334	3	477	2	650	1	963	2
336	1	478	3	652	3	973	1
338	2	480	3	654	3	974	1
340	1	482	1	656	1	976	3
342	1	484	2	658	2	977	3
344	1	486	3	660	1	978	3
346	1	488	3	664	3	980	3
348	1	490	3	666	1	981	3
350	1	492	3	668	1		
352	1	520	1	670	3		
354	1	521	2	672	1		

Service Level Credits

All provisions of Section 2.7 and 2.8 of this DIPL shall apply to this service Liability Agreement except as herein provided. This document provides an outline of the service level credits available to Customer for certain circuit unavailability and delayed installations.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Service Level Credits (Cont'd)

CIRCUIT INSTALLATION CRITERIA:

Customer has been advised that installation dates can be affected by circumstances that are outside the control of the Carrier, or that are the result of installation requirements that are unique to Customer. Carrier will provide Customer with a credit for installation delays under certain defined circumstances, and the amount of this "Installation Credit" will increase as the length of the delay increases. These credits are listed below. The entire liability of the Carrier for all claims of whatever nature arising out of the Carrier's failure to install a circuit within the installation interval committed to Customer in a firm order commitment ("FOC") from the Carrier (and not the Customer-requested date) is for a one-time, per circuit, "Installation Credit" calculated as follows:

INSTALLATION CREDIT

Time Missed Install Date	Credit to be applied*
Greater than 1 week	25% of MRC for the first month
Greater than 2 weeks	50% of MRC for the first month
Greater than 3 weeks	75% of MRC for the first month
Greater than 4 weeks	100% of MRC for the first month; or an option to cancel the ordered circuit without charge but without an Installation Credit

No installation date can be a FOC unless Carrier completes a survey prior to releasing that installation date, so as to ensure that there are adequate entrance facilities available for the circuit. If additional construction requirements are identified, the interval will be adjusted accordingly.

* Installation Credits are NOT cumulative. No credit will be issued for installation delays when they are caused by Customer, the local telephone company or other local loop provisioning company, any vendor not under Carrier's control, or any force majeure events, unless Carrier's actions or inaction would independently merit an Installation Credit.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Service Level Credits (Cont'd)

CIRCUIT PERFORMANCE CRITERIA

Customer has also been advised that, once a circuit is installed, there remains a continuing possibility of an unscheduled interruption in circuit availability. No network is immune from interruptions. However, we expect our network to be available for Customer use and offer certain credits if that does not occur. Carrier uses "circuit availability" as a measure of the relative amount of time during which a circuit is available for Customer use. A circuit will be deemed "unavailable" for the relevant period if circuit connectivity ("up time") over a calendar month period falls below 99.7%, or (ii) the circuit experiences a complete loss of service for a measured period of time. This unavailability is deemed an "Outage" for that period.

Carrier will provide credits to Customer for Outages, and the credits will increase as the length of the Outage increases. These credits are listed below. The entire liability of the Carrier for all Outage claims of any nature whatsoever arising out of Carrier's provision of service over a circuit (including its negligence) is for an "Outage Credit" calculated in accordance with the following formula:

Level of Outage	[less than 30 minutes] No Outage Credit
Level 1 Outage	[30 minutes to 60 minutes (1 hour)] 4 hours Outage Credit
Level 2 Outage	[60 minutes (1 hour) to 240 minutes (4 hours)] 12 hours (½ day) Outage Credit
Level 3 Outage	[240 minutes (4 hours) or more] 24 hours (1 day) Outage Credit

The following additional credits will be made available if applicable:

For each calendar month in which Customer experiences five or more Level 1 (or worse) Outages - 72 hours Outage Credit

For each calendar month in which Customer experiences five or more Level 2 (or worse) Outages - 1 month Outage Credit

For each calendar month in which Customer experiences five or more Level 3 (or worse) Outages - 1 month Outage Credit

If Customer experiences ten or more Level 2 (or worse) Outages, or four or more Level 3 Outages in any two consecutive calendar months, Customer may cancel its then-current contract with Carrier without an early termination charge in accordance with Carrier's then current Customer Satisfaction Guarantee procedures, but shall remain responsible for usage until its traffic is moved to another service provider. If a force majeure event causes a circuit to be unavailable for more than 30 consecutive days, Customer also may cancel that circuit upon written notice without an early termination charge, and on the same payment terms.

* Private Line Offerings is grandfathered and no longer available.

(N)

SECTION 6 - MISCELLANEOUS SERVICES

PRIVATE LINE OFFERINGS* (Cont'd)

(C)

NON-ICB PRIVATE LINE SERVICES (Cont'd)

Service Level Credits (Cont'd)

Each Outage Credit is calculated on a per circuit, per occurrence basis and is calculated as a deduction from the monthly recurring charge (MRC) for the affected circuit. Each Outage will be calculated in fractions of hours measured from the time Carrier receives notice from Customer of actual circuit unavailability ("Trouble Ticket") until the circuit availability is restored by Carrier. Outage Credits will be issued only after Carrier has been notified by Customer of an Outage and there is confirmation of such Outage by Carrier. Outage Credits will appear on the Customer's next monthly invoice after receipt of Customer's request for the Outage Credit, or as soon thereafter as it can be processed. An Outage shall not include, and Outage Credits are not provided for: (a) a scheduled or force majeure interruption, or (b) unavailability or interruptions not caused by Carrier, such as unavailability or interruptions which become Outages because they are caused by Customer or other vendors or by their respective equipment or interconnections to Carrier's points of presence (POPs). Carrier's Mean Time to Repair an Outage is four hours after Carrier's receipt of the Trouble Ticket. Use and restoration of a circuit in emergency situations is subject to a priority system established by the FCC. Outage Credits may be cumulative up to the amount of the MRC for the affected month, and no amount of Outage Credits related to any month may exceed the applicable monthly MRC.

EXCLUSIONS

The above credits apply ONLY for Carrier dedicated circuits (DS-1 level and above) that are provisioned entirely on Carrier's SONET network and ONLY to Customers electing Carrier Premiere service. For all other Carrier circuits, dedicated or otherwise, and for Customers who have not purchased Carrier's Premiere service level, a Customer experiencing an interruption or outage shall be entitled to the credits made available under the provisions that appear in Carrier's existing tariffs or price list's for interruptions or outages, as described therein. A Customer electing Premiere Service with circuits not provisioned entirely on the Carrier SONET network will receive DIPL credits for such circuits if they experience interruptions or outages covered by the DIPL provision. All credits under this Premiere service level option are calculated on the basis of a 30-day month. Credits will be calculated in connection with, and will apply to Carrier portions of a circuit only. No credits are granted under this option for any local loop circuits or charges whatsoever, nor for charges that arise with another entity and that are passed through to Customer by Carrier.

In no event shall the total of credits under this service option exceed the applicable Carrier MRC for the affected circuit. As the services made available to Customer by Carrier are common carrier services provided under DIPL, the above criteria are subject to DIPL changes made by Carrier from time to time that are applicable to customers whose services are provided under the affected DIPL.

* Private Line Offerings is grandfathered and no longer available.

(N)